



L.E. Phillips Memorial
Public Library

Number: 1

Category: Customer Relations

Policy Title: ACCESS TO THE LIBRARY

Date adopted: 9/15/05

Date amended: 6/20/19, 6/19/25

Date last reviewed: 6/19/25

In order to promote a worthwhile and satisfying library experience to all its customers, the L.E. Phillips Memorial Public Library strives to provide convenient and easy access to its facility for all library customers. To this end, the Library has established these rules of conduct to promote safe, healthy and barrier-free access to the building. The Library staff shall make every effort to apply these rules in a fair, humane and positive manner for the benefit of all.

The following is prohibited on library property:

- 1) Interfering with the free passage of library customers or staff in or on the library premises, including congregating in or around entrances, exits and/or stairways
- 2) Loitering
- 3) Parking bicycles, skateboards, or other personal transportation devices that in any way interferes with entering or exiting the library

All conduct which is considered disruptive and which is more fully described in the policy on Appropriate Library Behavior is prohibited.

Customers are encouraged to report disruptive behavior to library staff.

In part, library staff will use Eau Claire City Ordinance 9.56.050 Public Good Order to enforce this policy:

“It is unlawful for any person or persons to stand, loiter or congregate in any street or upon any sidewalk, bridge, crossing or other public place so as to obstruct the same, or to hinder, prevent or annoy persons passing or attempting or desiring to pass therein or thereupon or into or out of any building, private or public; nor shall any person make remarks, gestures, noises, signs or the like to disturb, annoy or insult any person being upon or passing along any street, sidewalk, bridge, crossing or other public place, or along, into or out of any public carrier, provided that this section shall not apply to acts made lawful by section 103.53 of the statutes of Wisconsin.” (Section 103.53 of the Wisconsin Statutes has to do with labor disputes.)