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Category: Library Services

Policy Title: COMPUTER AND INTERNET USE

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L.E. Phillips Memorial Public Library offers access to electronic information and services, including the Internet, as part of its mission to meet the personal, professional and educational information needs of its customers of all ages. The Internet, as an information resource, enables the Library to provide information beyond the confines of its own collection.

Parents and guardians play critical roles in helping children learn to use this tool. The Library does not serve *in loco parentis* (in place of a parent). Library staff cannot act in the place of parents in providing constant care and supervision of children as they explore the Internet. The responsibility for what minors read or view on the Internet rests with parents or guardians. Internet guidelines, along with filtering, will be used together to make Internet use at this Library as safe and enjoyable as possible for customers of all ages. Customers may request staff to unblock an Internet site that meets acceptable criteria noted below.

The Library expects its customers to use the Internet responsibly and to respect the rights of others. Those who fail to do so risk losing library Internet and/or library privileges. When using the library Internet access, it is not acceptable to:

- Violate federal, state or local laws and regulations, including those governing obscenity, pornography, and materials harmful to minors.
- Violate copyright laws or database license agreements. (Responsibility for any
 consequences of copyright infringement or violating license agreements lies with the
 user. The Library expressly disclaims any liability or responsibility arising from
 access to or use of information obtained through its electronic information systems
 or any consequences thereof.)
- Display or print graphics or text that is obscene, child pornography, or harmful to minors
- Engage in any activity that is deliberately offensive or creates an intimidating, disruptive or hostile environment for customers or staff.
- Invade the privacy of individuals.
- Degrade, alter or disrupt equipment or system performance.
- Plug in devices that require software or driver installation.
- · Gain unauthorized access to resources or entities.

Library staff may impose restrictions, such as time limits or types of use, on library equipment. Also, all computer users are expected to use the electronic resources of the Library in a responsible manner that includes, but is not limited to, the following:

- Each computer user must log in with the MORE library card that they were issued.
 Logging in using another customer's name and library card number, with or without permission of the cardholder, is not permitted.
- A cardholder who has a current library card or a visitor who does not have a MORE library card may receive an Internet pass after providing required information to staff. Failure to provide accurate information may result in revoked computer privileges.
- Customers are required to surrender their use of a Library computer when requested to do so by staff.

The Library makes reasonable attempts to protect customers' rights to privacy and confidentiality. However, in general, electronic communication is not absolutely secure and networks are sometimes susceptible to outside intervention. In addition, there exists a possibility of inadvertent viewing of computer activity by nearby computer users. Absolute privacy in using the Internet in the library cannot be guaranteed. Internally, network administrators may monitor a person's Internet use as a part of normal system maintenance.

The Library assumes no liability for any loss or damage to users' data or devices, nor for any personal damage or injury whatsoever incurred as a result of using the Library's electronic resources. This includes, but is not limited to, damage or injury sustained from invasions of the user's privacy.

Violation of Library policy or regulations that govern the use of computer and Internet resources may result in suspension or loss of the privilege to use these resources. Any illegal activity involving Library resources will be subject to prosecution by the appropriate authorities.