



L.E. Phillips Memorial
Public Library

Number: 2

Category: Customer Relations

Policy Title: **COMPLIANCE WITH THE AMERICANS WITH DISABILITIES
ACT REGARDING THE DELIVERY OF SERVICES**

Date adopted: 9/18/92

Date amended: 11/19/09

Date last reviewed: 01/17/13

WHEREAS, the Congress of the United States has recognized the rights of persons with disabilities and stated that it shall be a policy of the United States to have full participation in society by persons with disabilities, and

WHEREAS, the Congress of the United States has adopted the Americans with Disabilities Act of 1990 for the purpose of eliminating discrimination against individuals with disabilities,

NOW, THEREFORE, BE IT RESOLVED by the Board of Trustees of the L.E. Phillips Memorial Public Library, that the Library intends to comply with the Americans with Disabilities Act in the delivery of services, programs and activities by making reasonable accommodations, such as the removal of architectural, transportation and communication barriers; the changing of rules, policies and practices; and the providing of auxiliary aids or services for the enhancement of communication with persons with hearing or sight impairments, when such accommodations will enable persons with disabilities to meet essential eligibility requirements for services, programs and activities provided by the L.E. Phillips Memorial Public Library, and

BE IT FURTHER RESOLVED:

1. The L.E. Phillips Memorial Public Library shall evaluate its current services, policies and practices, including its facilities, to identify barriers in the environment and in service provision which may result in exclusion of person with disabilities or in the provision of a less effective service for persons with disabilities.
2. The L.E. Phillips Memorial Public Library hereby designates the Affirmative Action Officer of the Library or his/her designee as the person responsible for coordinating compliance with the Act, and for investigating any complaints against the LE Phillips Memorial Public Library alleging non-compliance with the Act. The Affirmative Action Officer can be reached at (715) 839-5002 or by writing to:

L.E. Phillips Memorial Public Library
400 Eau Claire Street
Eau Claire WI 54701

3. A procedure for the prompt resolution of complaints against the L.E. Phillips Memorial Public Library alleging non-compliance with the Act shall be adopted by the Library, and a description of the procedure shall be posted at the Library.
4. The L.E. Phillips Memorial Public Library shall adopt a plan for the removal of barriers in existing facilities as required by the Americans with Disabilities Act.