1989 Annual Report

L.E. PHILLIPS MEMORIAL PUBLIC LIBRARY
Director's Note

The opening in November was a joyous occasion for our community's children and their relatives. The improved Storytime Room especially has increased our ability to provide educationally stimulating programs for two year olds as well as older preschoolers. The enthusiastic responses of children and parents to these programs attest to their success in providing preschoolers with positive experiences of reading and using the library that will stay with them.

Two outstanding grant programs which began in 1989, one targeted for library services to the Hmong and the other for reading readiness activities, will be continuing into 1990.

During 1989 the library's much appreciated services to the homebound living in Eau Claire and Altoona were expanded to Fall Creek and Augusta residents who are homebound.

The Friends of the Library continued their energetic pace of activities during the year and provided funds for special library programs and for a computer-based version of Books in Print which is proving to be very helpful to library users. The library deeply appreciates the Friends' commitment to improving the services which the library can provide to our area.

By the end of 1990 you can expect to see computer terminals providing greatly improved access to the library's collection for all library users. Essentially the database for the catalog has been in place for several years, and in 1990 the library will add the terminals that will allow the public to search that database more efficiently and effectively. This exciting addition will mean time saved for many library users, increased success for the public in finding the information and material which they need, and more effective use of the library's collection.

Mark Morse
Library Director

Services to People With Special Needs

I am a shut-in, and so the library books brought to my home are really appreciated. I do enjoy reading and have had many, many wonderful hours of enjoyment from the books I receive every three weeks. And I hope this service can keep coming because I really look forward to my books each time.

Homebound library user

If you, or someone you know, needs special library materials, your library staff is ready to help.

We have books and magazines in "easy-on-the-eyes" large print. We have best sellers, westerns, mysteries, romances, nonfiction books and subscriptions to large-type editions of The New York Times and Reader's Digest for adults. Our selection of large print books for children and teenagers is growing.

New readers of all ages, children and adults learning English as a second language, and readers of the Hmong language will find materials specially geared to their needs in the adult and children's collections.

Our library was awarded two Library Services and Construction Act grants in 1989 for services to special people. One grant provides funds to purchase materials in the Hmong language, develop programming for the Hmong community, and translate our Area Information and Referral Service (AIRS) directory of community resources into Hmong.

The other grant allows Children's Services staff to work with Eau Claire County child care providers to increase awareness of reading readiness activities for preschool children.

We work closely with literacy volunteers in the area and are proud to have the office of Literacy Volunteers of America - Chippewa Valley in our library.

If you can't come to the library, the library can go to you. Staff and volunteers select and deliver materials to people who are confined at home or in a health-care facility. Any materials which can be borrowed from the library--books, magazines, videocassettes, art prints, music and books-on-cassette--are available through Homebound Services.

We coordinate referrals to the Wisconsin Library for the Blind and Physically Handicapped, which provides talking books, Braille, and music materials for persons with visual or reading difficulties. We have talking book machines for loan and a collection of books-on-cassette for use with these machines at the Information/Reference Desk.

(Continued on next page)
To learn more about our special services, please call:

Area Information and Referral Services (AIRS) 839-5004
Children's Services 839-5007
Homebound Services 839-4857
Information/Reference Desk 839-5004
Literacy Volunteers of America 834-0222
Chippewa Valley

And please remember that if you have a need we cannot meet, we may be able to tell you who can, through our AIRS community resource file.

Library Board of Trustees

Bette Wahl, President
Robert Fraser, Vice President
Patrick George, Secretary
Dorothy Atkinson
William Bean
Daniel Enright
Janis Haywood
Fred Urmann
Craig Vogt

1989 Cash Gifts

Anonymous donor
Cablevision
Charter Bank
Cora Rust Owen Memorial Trust
Cray Research
Eau Claire Jaycees
Financial Ad Cooperative
First Interstate Bank
Friends and Family of Brenda H. Burlingame
Friends and Family of Greg Carpenter
Friends and Family of George E. Wahl
Friends of the LE Phillips Memorial Public Library
Gramac's For Her
Hobbs Foundation
Northern States Power

Library Collection

At the end of 1989, the library collection included:

Books .................................................. 203,563
Browsing Books ...................................... 16,530
Phonograph Records ................................. 5,395
Cassettes ................................................. 3,419
Compact Discs .......................................... 1,065
Books on Tape .......................................... 990
 Videocassettes ........................................ 1,440
Art Prints ................................................ 165
Slide Tapes .............................................. 54
Software .................................................. 60
8mm Films ............................................... 105
16mm Films ............................................ 275
IFLS Films ............................................... 312
Periodical Subscriptions ............................ 481
TOTAL ..................................................... 233,854

Annual Statistics and Output Measures

Total Circulation ..................................... 724,925
Circulation Per Capita* .............................. 8.4
Total Registered Borrowers .......................... 28,141
Registration as % of Population Served* ........ 33%
Turnover Rate (Number of Times Each Item Circulated) .......................... 3.1
Reference Questions Answered ..................... 41,246
Volunteer Hours Contributed ....................... 1,362

*Population includes City and County of Eau Claire

The Print in Your Library Books Has Just Risen to New Heights.
# Financial Report (Pre-Audit)

**For the Year Ended December 31, 1989**

## BEGINNING BALANCE, JANUARY 1, 1989

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Eau Claire</td>
<td>$1,324,495</td>
</tr>
<tr>
<td>County of Eau Claire</td>
<td>$259,153</td>
</tr>
<tr>
<td>Indianhead Federated Library System</td>
<td>$112,791</td>
</tr>
<tr>
<td>Fines &amp; Fees</td>
<td>$68,615</td>
</tr>
<tr>
<td>Grants &amp; Gifts</td>
<td>$28,148</td>
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<tr>
<td>Miscellaneous Revenue</td>
<td>$45,858</td>
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<td><strong>$17,028</strong></td>
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## Receipts:

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<td>City of Eau Claire</td>
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<td><strong>1,839,060</strong></td>
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## Disbursements:

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<tr>
<td>Salaries &amp; Benefits</td>
<td>$870,640</td>
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<tr>
<td>Contractual Service</td>
<td>$314,804</td>
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<tr>
<td>Materials &amp; Supplies</td>
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<td>Debt Service</td>
<td>$232,800</td>
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<td>Capital Expenditure</td>
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<tr>
<td>Miscellaneous</td>
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<td></td>
<td><strong>(1,792,992)</strong></td>
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## BALANCE

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<tbody>
<tr>
<td>Reserve for Appropriation to 1990 Budget</td>
<td>(33,920)</td>
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<tr>
<td>Transfer to Gift Reserve Fund</td>
<td>(4,954)</td>
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<td>Transfer from Gift Reserve to Capital Projects</td>
<td>12,067</td>
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<tr>
<td></td>
<td><strong>$63,096</strong></td>
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## ENDING BALANCE, DECEMBER 31, 1989

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<tbody>
<tr>
<td></td>
<td><strong>$36,289</strong></td>
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