

1992 ANNUAL REPORT



L.E. Phillips

Memorial

Public Library



Eau Claire, WI



Volunteers

Enhance Library Services

Volunteers are quietly making a difference throughout the library in a wide variety of ways.

A large portion of on-going help comes from the dedicated people who give their time and energy to the library's Home Delivery Service. Once every three weeks, volunteers deliver library materials to community members who can't come to the library and make their own selections. Volunteers deliver books, books-on-cassette, music cassettes and other audiovisual materials to those in this program, many of whom are elderly and frail.

At the other end of the spectrum, services for the youngest members of our community are enhanced by the work of enthusiastic junior volunteers and adults. Children in fourth through twelfth grades volunteer each summer to help conduct the summer library program and to assist with the use of audiovisual equipment. Adult volunteers provide additional storytimes on weekends and between regularly scheduled sessions.

Without volunteers, it is unlikely that a successful program of art exhibits would exist. The Art Committee, made up largely of volunteers, is responsible for reviewing and selecting artwork for exhibition in the library. Artists volunteer a considerable amount of time by installing their own work for displays in the gallery. In 1992, more than two dozen people helped make ArtsWest, the library's thirteenth annual juried art show, possible by donating their time and talents.

The Friends of the Library provide the mainstay of volunteers. Hundreds of hours are donated each year by members to enrich the library. Volunteers work on special projects such as photocopying materials in historical files, making information accessible to the public while ensuring its security. Volunteers stamp, sort, organize and sell thousands of withdrawn or donated books each year. This effort recycles materials the library can no longer use into the community and, at the same time, raises money to fund library special needs and projects unlikely to be funded in other ways. Volunteers are active on committees that provide ideas for programs, exhibits, and fund raising. They conduct library surveys and provide both refreshments and a friendly smile at many library receptions each year.

We are grateful to all the people who give so generously of their time to enrich our community's library.



DIRECTOR'S NOTE

The library made several improvements in 1992 which we hope have made your visits more productive and satisfying.

Library customers gained improved access to information through new electronic services. For example, one of our popular new CD-ROM databases, *Health Reference Center*, provides extensive coverage of current information on health, medical treatments and advances, fitness and nutrition. It indexes four year's worth of more than 160 periodical titles and full texts of 100 consumer-oriented magazines and newsletters. The many questions people have relating to poetry are answered much better with *The Columbia Granger's World of Poetry* on CD-ROM, which has the complete texts of 8,500 well known poems, and *Poemfinder*, which provides access to 1,300 anthologies, 1,300 single works, and poems in 100 periodicals. The library was able to buy these products with grant money from the regional Indianhead Federated Library System.

Children's Services boosted its programming in 1992 thanks to two gifts. Financial aid from the Kiwanis Clubs helped the library inaugurate the heavily used Dial-A-Story program, which allows children to hear a story from home over the telephone. Later in the year, children's book illustrator Jose Aruego of New York enchanted more than 1,000 local children at two programs, which were funded by a grant from Kate Aitken. Children's Services also bought a compact disc player for public use and enhanced the lighting over the picture book stacks.

The Friends of the Library made it possible for us to take on several new ventures. Through funding, they supported a library booth at the Farm Progress Days farm show; brought a special exhibit, *Sacred Ground, Sacred Sky*, to the library; and bought classic fiction for the collection.

And in the category of making life easier, those working on school reports and genealogical research had the benefit of using several new microfilm reader machines which are simpler to operate and have brighter displays than the machines they replaced. A traffic mirror has also been installed to help drivers negotiate the curve on the ramp leading to the parking lot.

Mark Morse, Library Director



1992 ANNUAL STATISTICS AND OUTPUT MEASURES

Total Circulation	819,350
Circulation per capita-9.3	
Total Registered Borrowers	32,052
Registration as a percentage of the population served-37%	
Turnover Rate	3.4
Equals the number of times each item is circulated.	
Reference Questions Answered	72,501
Volunteer Hours Contributed	1,740

LIBRARY COLLECTION

At the end of 1992, the library collection included:

Books	214,113
Browsing books	14,550
Phonograph records	2,054
Audiocassettes	4,352
Compact discs	2,747
Books-on-cassette	1,458
Videocassettes	3,925
Art prints	111
Slide tapes	71
Software	60
Periodical subscriptions	558
Microforms	3,807
Maps	57
TOTAL	247,863

LIBRARY BOARD OF TRUSTEES

Officers:

Don Marjala, President
Carol Olson, Vice-President
Martha O'Halloran, Secretary

Richard deGrood
Phyllis Fabiny
Mildred Helfrich
Kevin McKinley
Fred Stafford
Craig Vogt

Financial Report (PRE-AUDIT)

For the year ending December 31, 1992

BEGINNING BALANCE, JANUARY 1, 1992.....\$ 73,042

Receipts:

City of Eau Claire	\$ 1,339,410	
County of Eau Claire	315,419	
Indianhead Federated Library System	127,517	
Fines and Fees	81,290	
Grants and Gifts	18,560	
Miscellaneous Revenue	52,444	
		\$ 1,934,641

Disbursements:

Salaries and Benefits	\$ 1,202,993	
Contractual Service	247,834	
Materials and Supplies	306,932	
Debt Service	0	
Capital Expenditure	120,637	
Miscellaneous	7,437	
		(\$ 1,885,833)

BALANCE.....\$ 121,849

Reserve for Appropriation to 1993 Budget(61,900)

Transfer to Gift Reserve Fund(10,540)

ENDING BALANCE, DECEMBER 31, 1992.....\$ 49,409

Thanks to Our 1992 Donors!

AARP Chapter 424

Kate Aitken

Anonymous donor

Ayres Associates

Burger King/Mega Mart

Cablevision

Charter Bank

Clearwater Kiwanis Club

Cora Rust Owen Memorial Trust

Cray Research

First Federal Savings & Loan

Firststar Bank Eau Claire

Fraternal Order of Eagles/Auxiliary 2213

Friends & Family of Dorothy S. Balcom

Friends & Family of William D. Balcolm

Friends & Family of Shelly Bauer Katzfey

Friends & Family of Robert Bruce

Friends & Family of Marion Jackson

Friends & Family of Marion McNamara

Friends & Family of Cindy Schott

Friends of the L.E. Phillips Memorial Public Library

Kiwanis Club of Eau Claire-Noon

Larson Properties

Dr. Albert Lorenz

Dr. and Mrs. David Miller

National Mutual Benefit

Northern States Power

Norwest Bank-Eau Claire

Senn Blacktop

Sweetwaters Restaurant

Trubilt Auto Body

Wisconsin Bell

Women of the Moose/Chapter 557