

1997 annual report

**L.E. Phillips
Memorial
Public Library**

**Eau Claire
Wisconsin**

DIRECTOR'S NOTE

A sound, long-term relationship between the library, the City and the County was confirmed at the end of 1997, with the approval of a ten-year agreement preserving services for county residents at the library. The new agreement increases county representation on the Library Board from one member to two and expands the total number of people on the Library Board from nine to ten. In addition, the agreement sets caps on annual increases in charges to the County for library services, but exempts the year 1999 from the cap so that the library can make some needed major improvements in customer services, such as those included in the library's Five-Year Financial Plan described below.

The largest pieces of the Five-Year Financial Plan are the proposed technology improvements. These include an upgrade of the computerized catalog, replacement of terminals with microcomputer workstations, provision of Internet services and equipment, replacement of data cable, upgrade of the local area network, license fees and other costs for increased access to electronic data bases, support personnel and training. These improvements will enable the library to keep up with the rapid, large-scale changes taking place in the world of technology and communications. The goal of the library remains the same; to provide the best possible access to information in electronic, as well as print, formats.

By selecting from options on a computer screen, library customers will be able to connect to the library's on-line catalog, a library information system, the Internet, or to numerous CD-ROM databases. Customers can select a "Library Information" icon to get answers to such commonly asked questions as "How do I get a library card?" or to receive a calendar of upcoming events. Another selection will retrieve information ranging from magazine indexes to census statistics. Staff will be trained in the use of the Internet and can help the user "navigate the 'Net" or recommend specific sites.

Customer services will also be substantially improved by

(continued on following page)

1997 ANNUAL STATISTICS AND OUTPUT MEASURES

Total Circulation	830,331
Circulation per capita--9.1	
Total Registered Borrowers	36,594
Registration as a percentage of the population served--34%	
Turnover Rate	3.0
The number of times each item is circulated.	
Reference Questions Answered	78,286
Volunteer Hours Contributed	2,155

LIBRARY COLLECTION

At the end of 1997, the library collection included:

Books	214,657
Browsing books	11,687
Phonograph records	1,083
Audiocassettes	3,471
Compact discs	5,536
Books on cassette	3,340
Videocassettes	7,759
Art prints	100
Slide tapes	48
Periodical subscriptions	524
Serials	4,367
Maps	<u>62</u>
 TOTAL	 252,634

(Director's Note, continued)

four other proposals in the Five-Year Financial Plan: video and book drop boxes will be installed at eight Eau Claire locations, reserving items by telephone and renewing checked-out items by telephone will be inaugurated, and the library's budget for collection purchases will be restored to its 1994 base level. In addition, parking near the library will be improved by the already planned construction of a parking ramp as part of the City's development of the Soo Line lot on Dewey Street, or by other parking improvements at or near the library.

Mark Morse, Library Director

LIBRARY BOARD OF TRUSTEES

Phyllis Fabiny, President
Kevin McKinley, Vice President
Carol Olson, Secretary

Tom Hanson	Delores Thompson
Emily Moore	Craig Vogt
Sylvia Schilling	Layne Yost
Terri Stanley	

THANKS TO OUR 1997 DONORS!

Dave & Carol Anderson
Ayes Associates
William & Kathleen Balcom
Jim & Kathy Bartl
Phyllis Beebe
Sophie & James Bliss
Louise Bunde
Beth Campbell
Car City Honda
Carter Automotive
Guido & Linda Cecchini
Cora Rust Owen Trust
Agnes Cote
Cheryl & Carol Cutsforth
Alice M. Daniels
Don & Kristin Distanto

Brian Donahue
Eau Claire Reading Council
Ag Eckert
First Federal Savings Bank
Firststar Bank
Fraternal Order of Eagles
James & Carol Friday
Friends of the L.E. Phillips Memorial Public Library
George & Patricia Gehweiler
Elizabeth Goodwin
Yvonne Heunisch
Lu & Alan Jackson
The Jones Kids
Richard Kauphusman
Emmett Keller

Kiwanis-Clearwater
Kiwanis-Early Risers
Kiwanis-Noon Group
L.E. Phillips Memorial Public Library Staff
Helen C. Luchsinger
M&I Bank
Mary C. McCabe
John & Martha McMahon
Agnes Meagher
Joyce Motto
Mutual Savings Bank
Northern States Power
Norwest Bank
Otter Creek Garden Club
Daniel Paff

Piper Capital Management-Administration Dept.
Riverfest Donations
Sam Schatz
Silicon Graphics
Ruth K. Stark
Helen M. Stewart
Elmer & Marilyn Sundby
Sweetwaters Restaurant & Bar
Swede Swenson
Time Warner Cable
United Way donor
Norma Woodcock

FINANCIAL REPORT (Pre-Audit) For the year ended December 31, 1997

BEGINNING BALANCE, JANUARY 1, 1997		\$56,360
Receipts:		
City of Eau Claire	\$1,585,200	
County of Eau Claire	380,751	
Indianhead Federated Library System	96,115	
Fines and Fees	108,923	
Grants and Gifts	17,853	
Miscellaneous Revenue	<u>51,098</u>	
		2,239,940
Disbursements:		
Salaries and Benefits	\$1,467,051	
Contractual Service	265,969	
Materials and Supplies	351,361	
Debt Service	0	
Capital Expenditure	<u>110,658</u>	
		<u>(2,195,039)</u>
BALANCE		\$101,261
Reserve for Appropriation to 1998		(40,000)
Transfer from Gift Reserve Fund		<u>(382)</u>
ENDING BALANCE, DECEMBER 31, 1997		\$60,879



L. E. Phillips Memorial Public Library

400 Eau Claire Street
Eau Claire, WI 54701

Address correction requested