

# 2000 annual report

## **L.E. Phillips Memorial Public Library**



**Eau Claire  
Wisconsin**

[www.eauclaire.lib.wi.us](http://www.eauclaire.lib.wi.us)

## **DIRECTOR'S NOTE**

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Library customers responded enthusiastically to the new online catalog, called "MORE", that was implemented in July 2000. The MORE catalog, shared by 21 libraries, contains a database of all the items contained in the collections of the participating libraries. The number of orders placed for books located at other libraries has skyrocketed since customers have been able to place orders electronically on their own and have been able to pick up the books at their home library in just a few days. Library planners are now looking at how to encourage other libraries to join this shared system and how to provide staff for the greatly increased workload which the system's popularity has brought.

Increased popular programs for all ages at the library in 2000, along with a library presence at major community fairs and festivals, enhanced the library's visibility to area residents. The number of children reached in the schools by visits of public library staff increased greatly. In addition, programming at the library to attract school age children was expanded, especially programming for teens.

Building improvements during the year included the expansion and improvement of the reference desk, new furniture and more convenient display shelving for the lobby, along with renovation of basement space for handling the new electronically placed customer requests for books and other collection materials.

Bright yellow drop boxes were installed at eight area grocery stores early in the year for the convenient return of borrowed library materials. They have proven to be very popular.

In 2001, Library Board, library staff and Friends of the Library representatives will be participating in a planning process that will consider what further changes are needed over the next five years in all aspects of the library's services and operations. In many ways, the Internet is setting a new standard for fast, convenient customer service and it

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## **2000 ANNUAL STATISTICS AND OUTPUT MEASURES**

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Total Circulation 843,187

Note: Circulation is partially estimated  
due to conversion to new library circulation  
software implemented mid-year.

Total Registered Borrowers in MORE  
consortium from:

City of Eau Claire 29,619

Eau Claire County municipalities  
without libraries 6,367

City of Altoona 2,572

City of Augusta 120

Village of Fall Creek 225

Town and Village of Fairchild 51

Registration as a percentage of  
the population served 41.0%

Annual Library Visits 375,245

Reference Questions Answered 97,481

Volunteer Hours Contributed 1620

### **LIBRARY COLLECTION**

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At the end of 2000, the library collection included:

Art Prints 100

Audiobooks - cassette 4,236

Audiobooks - compact disc 82

Books 223,206

CD-ROM software 3

DVDs 158

Magazines 45,116

Microfilm/fiche 3,945

Music cassettes 3,920

Music compact discs 8,169

Videocassettes 12,023

Other materials 12,142

TOTAL 313,100 \*

\*Accounting method was changed in 2000.

**(Director's Note**, continued)

appears likely that many of the remaining inconveniences and barriers to electronic services will be lessened or eliminated as e-commerce develops over the next five years. The planning process will consider how the library's services are to be shaped for this era of changing customer expectations.

*Mark Morse*  
*Library Director*

## **LIBRARY BOARD OF TRUSTEES**

Tom Hanson, President  
Cheryl Cutsforth, Vice President  
Emily Moore, Secretary

Bob Fraser  
Mary Jean Hazelton  
William Nielsen  
Susan Savolainen  
Sylvia Schilling  
Jon Theisen  
Delores Thompson

## **FINANCIAL REPORT (Pre-Audit)** **For the year ended December 31, 2000**

BEGINNING BALANCE, JANUARY 1, 2000		\$39,646
Receipts:		
City of Eau Claire	\$2,247,000	
County of Eau Claire	552,607	
Indianhead Federated Library System	147,564	
Fines and Fees	98,399	
Grants and Gifts	19,121	
Miscellaneous Revenue	<u>79,699</u>	
		3,144,390
Disbursements:		
Salaries and Benefits	\$1,670,613	
Contractual Service	601,503	
Materials and Supplies	424,483	
Debt Service	137,738	
Capital Expenditure	<u>216,087</u>	
		(3,050,424)
BALANCE		\$133,612
Designated for Appropriation to 2001		(40,000)
Designated for Carryover-B&T		(12,800)
Transfer to Gift Reserve Fund		<u>(4,588)</u>
ENDING BALANCE, DECEMBER 31, 2000		\$76,224

## **THANKS TO OUR 2000 DONORS!**

Advocates for Multi-Cultural Education, Inc.  
Ayres Associates  
Jim Carter/Vicki Miller  
Catholic Charities of the Diocese of LaCrosse  
Charter Bank Eau Claire  
Cora Rust Owen Memorial Trust  
Cray Research, A Silicon Graphics Company  
Eau Claire Hebrew Congregation Temple Sholom  
Eau Claire International Folk Dancers

Firststar Bank  
Friends of the L.E. Phillips Memorial Public Library  
Kiwanis Club of Eau Claire  
M&I Trust & Investment Management  
Norwest Bank Wisconsin, NA  
Sweetwaters Bar & Restaurant  
Xcel Energy

### **Bookmarks Remembrance Donors over \$100:**

William T. and Kathleen M. Balcom  
Bob and Jane Fraser  
Elizabeth T. Goodwin  
Bud and Elsie Krause  
Elizabeth Preston



**L.E. Phillips Memorial  
Public Library**

400 Eau Claire Street  
Eau Claire, WI 54701

Non-Profit Org.

U.S. Postage

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Permit No. 1464

Eau Claire, WI 54701