2002
Annual Report
L.E. Phillips Memorial Public Library
Eau Claire, Wisconsin
www.eauclaire.lib.wi.us
One major trend in 2002 was the continuing steady increase in customer use of the MORE automated library system. By year's end, MORE consisted of a single integrated catalog shared by 28 libraries, whose customers could place online requests on their own for items located at any of the participating libraries. Chippewa Falls and Menomonie public libraries added their holdings to the MORE catalog in early 2003.

In 2002 L.E. Phillips Library customers requested and received 38,000 items located in the collections of other MORE libraries. In return, customers of other MORE libraries borrowed 44,000 items from our collection. Delivery was usually completed in just a few days.

Programs for adults on a wide range of topics, from using computers for genealogy searching and travel planning to "Understanding Islam" and "Your Dream Garden," were provided by the library throughout the year. Youth Services staff provided high interest, creative programs to encourage the love of books and reading for elementary school children, preschoolers, toddlers and infants. A talent show, a creative writing workshop and an art fair involved teens in activities at the library.

"What's Happening at Your Library," a popular monthly newsletter providing information on upcoming programs and events at the library for adults, teens and children, as well as library services, was sent to our customers in both print and e-mail versions during 2002.

Potential large-scale municipal budget cuts were a major topic of discussion at the state level during the year. The use of one-time state tobacco settlement money staved off the fiscal problem temporarily, but the deficit reappeared with a vengeance in 2003-2004.

The Library Board is conducting a public library endowment fund campaign through the end of 2003 to assure long-term support for the highest possible quality of library service well (continued on following page)
### 2002 Annual Statistics and Output Measures

<table>
<thead>
<tr>
<th>Category</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Circulation (including Interlibrary Loan) without renewals</td>
<td>949,183</td>
</tr>
<tr>
<td>Total Registered Borrowers in MORE consortium from:</td>
<td></td>
</tr>
<tr>
<td>City of Eau Claire</td>
<td>36,252</td>
</tr>
<tr>
<td>Eau Claire County municipalities</td>
<td></td>
</tr>
<tr>
<td>without libraries</td>
<td>7,776</td>
</tr>
<tr>
<td>City of Altoona</td>
<td>3,416</td>
</tr>
<tr>
<td>City of Augusta</td>
<td>180</td>
</tr>
<tr>
<td>Village of Fall Creek</td>
<td>293</td>
</tr>
<tr>
<td>Town and Village of Fairchild</td>
<td>70</td>
</tr>
<tr>
<td>Registration as a percentage of the population served</td>
<td>50.0%</td>
</tr>
<tr>
<td>Annual Library Visits</td>
<td>422,910</td>
</tr>
<tr>
<td>Reference Questions Answered</td>
<td>121,589</td>
</tr>
<tr>
<td>Volunteer Hours Contributed</td>
<td>1,776.5</td>
</tr>
</tbody>
</table>

### Library Collection

At the end of 2002, the library collection included:

<table>
<thead>
<tr>
<th>Material</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Prints</td>
<td>104</td>
</tr>
<tr>
<td>Audiobooks - cassette</td>
<td>4,924</td>
</tr>
<tr>
<td>Audiobooks - compact disc</td>
<td>491</td>
</tr>
<tr>
<td>Books</td>
<td>193,444</td>
</tr>
<tr>
<td>CD-ROM software</td>
<td>248</td>
</tr>
<tr>
<td>DVDs</td>
<td>1,490</td>
</tr>
<tr>
<td>Magazines</td>
<td>31,798</td>
</tr>
<tr>
<td>Microfilm/fiche</td>
<td>4,138</td>
</tr>
<tr>
<td>Music cassettes</td>
<td>3,762</td>
</tr>
<tr>
<td>Music compact discs</td>
<td>10,021</td>
</tr>
<tr>
<td>Videocassettes</td>
<td>14,053</td>
</tr>
<tr>
<td>Other materials</td>
<td>28,484</td>
</tr>
<tr>
<td>TOTAL</td>
<td>292,957</td>
</tr>
</tbody>
</table>
(Director's Note, continued)

into the future. For individual questions about pledge or gift opportunities to the Public Library Endowment Fund, please contact Emily Moore, chair, at (715) 832-7109, or by e-mail at moore2@execpc.com. You may also contact me at (715) 839-5001, or by e-mail at markmj@eauclaire.lib.wi.us.

Mark Morse
Library Director

LIBRARY BOARD OF TRUSTEES

Emily Moore, President
Cheryl Cutsforth, Vice President
Robert Fraser, Secretary

Tom Hanson
Ray Hughes
Mary Jurmain
Susan Savolainen
Sylvia Schilling
Jon Theisen
Delores Thompson

FINANCIAL REPORT (Pre-Audit)
For the year ended December 31, 2002

BEGINNING BALANCE, JANUARY 1, 2002 $156,139

Receipts:
City of Eau Claire $2,464,400
County of Eau Claire $579,446
Other Wisconsin Counties $60,840
Indianhead Federated Library System $119,293
Fines and Fees $108,741
Grants and Gifts $67,568
Miscellaneous Revenue $77,994

Disbursements:
Salaries and Benefits $1,952,068
Contractual Service $641,463
Materials and Supplies $494,513
Debt Service $134,713
Capital Expenditure $123,197

BALANCE $288,467

Designated to Succeeding Years-2003 ($60,500)
Designated to Succeeding Years-IIFLS Grant Carryover ($19,343)
Designated to Succeeding Years-Gates Grant Carryover ($47,857)
Reserved for transfer to Capital Improvement Plan ($70,000)
Net transfer to Gift Reserve Fund ($102)

ENDING BALANCE, DECEMBER 31, 2002 $90,665

(See insert for donors to the Library Fund of the Eau Claire Area Foundation)

THANKS TO OUR 2002 DONORS!

Donating directly to the Library
Ayres Associates
Jim Carter and Vicki Miller
Charter Bank Eau Claire
Friends of the L.E. Phillips Memorial Public Library
Ken Vance Motors, Inc.
Kiwanis Clubs of Eau Claire
Marshall & Isley Bank
Cora Rust Owen Memorial Trust
Sweetwaters Bar & Restaurant
Wells Fargo Bank Wisconsin NA
Xcel Energy

Donating $100 or more to Bookmarks Remembrance
William T. & Kathleen M. Balcom
L.E. Phillips Memorial Public Library Staff
Elizabeth Preston
Kathleen & Michael Troy Family
Donating to the Library Fund of Eau Claire Area Foundation

Dorothy Anderson
Anonymous
The Attermiers
Thomas & Jill Barland
Burnett Bernicke
Mary & Ken Blakewell
John A. Bowman
Thomas & Joyce Bruckner
Dick & Marlene Cable
Charles & Ann Campbell
Linda Cecchini
Ben Cheney
Michael Christopherson
Cheryl Cutsforth
Robert & Melissa Eirman
Carol Endl
B. J. & Bea Farmer
David Frank & family
Bob & Jane Fraser
Dan & Deb Freund
Norbert Gaier
Mary H. Genz
Jeff & Tess Goodwin
Charles & Joanne Graaskamp
Wayne & Carole Halberg
Harry Harder
Carl N. Haywood
Frances Heike
Jane Herrick
Duane & Laura Hookom
Richard & Patricia Horecki
Charlotte Hubert
Mick Hunter
Lila C. Johnson
Dr. Daniel & Helena Jones
Kevin Jones
Richard & Mary Jurmain
Patricia Kaufman
Karen Kremer
Phylis M. Kurtz
Brian F. & Mildred N. Larson
Dave & Laura Lebakken
Cheryl & Doug Lechner-Wright
Marie Leonard
Scott Lester & Mary Beth Tusing
Patricia Lewis

(continued on reverse side)
Mark & Jane Lindsay
Shirley & Donald Litchfield
Sharon L. Loe
Mary & David Lonzarich
Barbara Lozar
William Maierhofer & Jan Randall
Diane Manz
In memory of Kristine Mason
Majorie K. McManus
Joanne M. Miller
Emily & Gregg Moore
John Morris
Mark & Winnie Morse
William Nielsen & Sarah Burgess
Bill & Pam Ogden
Dean & Susan Olson
Rick & Carol Olson
Alicia O'Malley
Rosemarie Parris
Michael Perry
Susan N. Pitts
Roger & Karen Pope
David E. Proctor
Judith Reiter
Glenn Reynolds & Karen Havholm
Elizabeth Richmond
Robert F. Rose
Mary L. Rosolack
Lois & Jerry Rottier
Mark Ruddy
James M. Savides
Katherine Schneider in appreciation of the Home Delivery Program
Katherine Schneider in memory of Lowell Webb
Robert & Mary Schoenknecht
Mary C. Sherman
John & Julie Sirianni
Judith Snudden
Gayle Ann Sohr
Dale & Jacquie Staebell
Michel & Cathy Sultan
Gordon & Gloria Thorpe
Gary & Sonya Tourville
Darcy & Kimera Way
Sally A. Webb
Don & Jan Wisner
Virginia Wolf & Carol Schumacher
Becky & Dave Wood
Martha Worthington in memory of Bowman Staples Garrett