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THE LIBRARY

The L.E. Phillips Memorial Public Library serves the residents of the City of Eau Claire, as well as residents of Eau Claire County through a contractual agreement. It is the largest library in west central Wisconsin and a member of the ten-county Indianhead Federated Library System.

The library's policies and operations are overseen by the City of Eau Claire and governed by a ten-member library board that is appointed by the City Council and includes two representatives from Eau Claire County.

The mission of the library is to be a source of ideas and information, provided in a wide variety of formats, in order to meet the personal, educational and occupational needs of all its customers, enriching individual lives and contributing to the development and cultural life of the community.

LIBRARY BOARD OF TRUSTEES

Sylvia Schilling, President
Mary Jurmain, Vice President
Susan Savolainen, Secretary

Robert Fraser  Michael Stacy
Sue Olson  Bob Von Haden
Jean Radtke  Donald Wisner
Katherine Schneider
BUILDING PLANNING

Building planning was a major library focus throughout 2004. Responding to significant increases in the number of customers using the Youth Services area, and to greatly increased levels of electronic orders placed by our customers for items owned by the 32 other libraries that are members of the MORE consortium, the Library Board and staff worked with an architect to develop the plans.

The changes highlighted in the first drafts of the building plans were the expansion and renovation of the Youth Services area. A committee of interested citizens was formed to review the plans and respond to the features of the plan. Meeting over three months in early 2004, the committee expressed strong support for the expansion and renovation of Youth Services. The committee was uncomfortable, however, with moving forward with a plan that dealt with only one division of the library, and it recommended that the Library Board and staff review the entire building and develop a comprehensive building plan.

In late spring, the Board authorized further work with the architect to ensure that all library building needs would be met. The Board set parameters for the new planning specifying that any proposals for change stay within the existing exterior walls of the building, and that there be no proposal for increasing the taxpayer contribution to library operating costs.

In August, a public presentation of the new plans for the entire building, and an input session for library stakeholders, were held at the Ramada Inn. Based on the public comment and recommendations at that session, the plans were later revised in several ways, including the addition of a proposal for a customer drive-up window in the existing library parking lot. Then a second public input session, on the revised plans, was held in October.

The Library Board determined that a driveway and customer drive up window would function much more effectively for customers if it were located between the existing library building and the river. As the year drew to a close, staff and the architect were directed to work with a civil engineer to consider and recommend options for placement of a one-way driveway and customer drive up window between the river and the library.

Mark Morse
Library Director
In 2004, the library celebrated the 100th anniversary of the opening of the Carnegie library building on the corner of S. Farwell St. and E. Grand Ave. The building housed the Eau Claire Public Library until 1976, when the current library building, just a block away, opened for business.

Today, the Carnegie building still stands and serves as a part of Eau Claire’s city hall.

In 1902, the library board contacted Andrew Carnegie and obtained a grant of $40,000 for Eau Claire’s first library building.

Controversy flared between those who favored the west side and those who favored the east for the library building, but once settled, construction moved quickly and a grand opening was held April 21, 1904.

The new library held 15,000 volumes as well as public documents, pamphlets and other materials.

A newspaper report said that the new Eau Claire library was “bigger than that of Cincinnati, a city of over one half million people.”
# FINANCIAL REPORT (Pre-Audit)

**For the year ended December 31, 2004**

<table>
<thead>
<tr>
<th>BEGINNING BALANCE, JANUARY 1, 2004</th>
<th>$123,931</th>
</tr>
</thead>
</table>

**Receipts:**
- City of Eau Claire: $2,636,700
- County of Eau Claire: $565,336
- Other Wisconsin Counties: $78,130
- Indianhead Federated Library System: $125,611
- Fines and Fees: $146,443
- Grants and Gifts: $24,091
- Miscellaneous Revenue: $11,503

**Disbursements:**
- Salaries and Benefits: $2,225,752
- Contractual Service: $463,457
- Materials and Supplies: $457,844
- Debt Service: $133,055
- Capital Expenditure: $207,254

**Balance:**
- At the end of the year: $214,384

**Net transfer to Gift Reserve Fund:**
- $224,499
### 2004 Annual Statistics and Output Measures

<table>
<thead>
<tr>
<th>Description</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation (including renewals, not including interlibrary loan)</td>
<td>1,132,991</td>
</tr>
<tr>
<td>Interlibrary loans provided to other MORE member libraries</td>
<td>71,438</td>
</tr>
<tr>
<td>Interlibrary loans provided to libraries not members of MORE</td>
<td>8,142</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from other MORE member libraries</td>
<td>67,445</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from libraries not members of MORE</td>
<td>5,749</td>
</tr>
<tr>
<td><strong>TOTAL LOAN ACTIVITY</strong></td>
<td>1,285,765</td>
</tr>
<tr>
<td>Average adjusted daily number of library visits in building</td>
<td>1,249</td>
</tr>
<tr>
<td>Annual library visits</td>
<td>428,330</td>
</tr>
<tr>
<td>Number of users of electronic resources</td>
<td>123,221</td>
</tr>
<tr>
<td>Reference transactions</td>
<td>74,529</td>
</tr>
<tr>
<td>Unique visitors to library website - month of Dec. 2004 only (new statistic)</td>
<td>10,548</td>
</tr>
</tbody>
</table>

### Library Collection

At the end of 2004, the library collection included:

<table>
<thead>
<tr>
<th>Material Type</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Prints</td>
<td>103</td>
</tr>
<tr>
<td>Audiobooks - cassette</td>
<td>4,890</td>
</tr>
<tr>
<td>Audiobooks - compact disc</td>
<td>1,095</td>
</tr>
<tr>
<td>Books</td>
<td>192,298</td>
</tr>
<tr>
<td>Browsing paperbacks</td>
<td>18,959</td>
</tr>
<tr>
<td>Large Print Books</td>
<td>10,995</td>
</tr>
<tr>
<td>CD-ROM software</td>
<td>512</td>
</tr>
<tr>
<td>DVDs</td>
<td>3,974</td>
</tr>
<tr>
<td>Magazines</td>
<td>16,947</td>
</tr>
<tr>
<td>Microfilm/fiche</td>
<td>4,219</td>
</tr>
<tr>
<td>Music cassettes</td>
<td>2,849</td>
</tr>
<tr>
<td>Music compact discs</td>
<td>11,450</td>
</tr>
<tr>
<td>Videocassettes</td>
<td>15,450</td>
</tr>
<tr>
<td>Other materials</td>
<td>1,558</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>285,299</td>
</tr>
</tbody>
</table>
THANKS TO OUR DONORS!

Donating Directly to the Library (2004)

James Carter
Charter Bank
Friends of the L.E. Phillips Memorial Public Library
Brian Larson
William J. Maierhofer, MD
Cora Rust Owen Memorial Trust
Sweetwaters Restaurant & Bar
Wells Fargo Bank
Xcel Energy, Inc.

Donating $100 or More to Bookmarks Remembrance (2004)

Ted and Kathy Balcom
William and Kathryn Bergman
Friends of the Library Morning Book Group
Tim Robertson
Bob Schwartz


James & Karen Alexander
American Materials/Paul & Shelley Ayres
David & Carol Anderson
Dorothy (Mrs. Clayton) Anderson
Karl & Helen Andresen
Anonymous (14)
The Aftermeiers
Ayres Associates
Sara & Richard Baer
Janet Barland (John Morris Memorial)
Thomas & Jill Barland
Tom & Jill Barland (John Morris Memorial)
Charlie & Lucy Bauer
Bill & Winnie Bean
Ruth Becker
Shirley Bennett
James & Carol Benning (John Morris Memorial)
Michael & Carol Benrud
Burnett Bernecke
Marty & Everett Blakeley Jr.--In memory of Beverly Blakeley
Mary & Ken Blakewell
Ada & Adam Bors
Bob & Dawn Bosold
John A. Bowman
Tom Browne
Susan Bruce
Thomas & Joyce Bruckner
Dick & Marlene Cable
Dick & Marlene Cable (John Morris Memorial)
Charles & Ann Campbell
Janet Carson
Linda Cecchini
Jules & Carol Chan
Charter Bank
Ben Cheney
Michael Christopherson
Denny & Mary Clark
Marian Cochrane
William & Carolyn Conway
Cheryl Cutsforth
Ted & Phyllis Czech
Diane Dreher
Diane Dreher--In memory of Bill Conway
R. Dale & Beverly Dick
Robert & Melissa Eierman
Don & Marion Ellickson
Carol Endl
Don & Jan Etnier
Robert & Phyllis Fabiny
B.J. & Bea Farmer


Eunice & W. E. Balcom
Mary & J. P. Bergman
David & Barbara Bergman
Bob & Jan Bergman
Dan & Dona Bergstrom
The Friends of the Library
Robert Fulkerson
Carol & Bill Gage
Norbert & Mary Gault
Mary H. George
Jeff & Tara George
Charles & Nancy Gilmore
Drs. Donald & Frances Hagen
Larry & Pam Hall
Joe Gustafson
Dorellen Hildreth
Mary & Peter Hildreth
Wayne & Carol Hildreth
Phyllis Hildreth
Virginia Hildreth
Harry Hildreth
Glenn Reilly
Carl N. Hillyer
Mindy Hiltz
Frances Hines
Patty & Jack Hines
Jane Hittner
Ann Heyward
Tim & Karen Heyward
Bernard & Mary Ann Hittner
Bill Conroy
Drs. Donald & Frances Hagen
Duane & Linda Hiltz
Richard & Emily Hiltz
Charlotte Hiltz
Ray & Diane Hiltz
Mick Hunter
Alan & Lu Hoxby
Charles & Carol Hoxby
John Jacobson
David Johnson
for Janet Johnson
Lila C. John
Dr. Daniel Johnson
Kevin Jones
Richard & Ginny Jones
Charles & Alex Jund
Richard Kluk
Patricia Kuehn
Dr. Daniel Kulka
Janet Kostik


American Materials/Paul & Shelley Ayres
David & Carol Anderson
Dorothy (Mrs. Clayton) Anderson
Karl & Helen Andresen
Anonymous (14)
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Ayres Associates
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B.J. & Bea Farmer
<table>
<thead>
<tr>
<th>Name</th>
<th>Name</th>
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<tbody>
<tr>
<td>Eunice &amp; Victoria Finstad</td>
<td>Karen Kremer</td>
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<tr>
<td>Mary &amp; Jerry Foote</td>
<td>H. Joan Kriedeman</td>
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<tr>
<td>David Frank &amp; Family</td>
<td>Evelyn A. Kriegsvold</td>
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<tr>
<td>Bob &amp; Jane Fraser</td>
<td>Steve &amp; Denise Kristo Family</td>
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<td>Dan &amp; Deb Freund</td>
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<tr>
<td>The Friends of the Library</td>
<td>Mildred Kurtz</td>
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<tr>
<td>Robert Furrer</td>
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<td>Carol &amp; Bill Gabler</td>
<td>Brian F. &amp; Mildred N. Larson</td>
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<tr>
<td>Norbert Gailer</td>
<td>Ray &amp; Betty Larson Jr.</td>
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<tr>
<td>Mary H. Genz</td>
<td>Dave &amp; Laura Lebakken</td>
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<td>Jeff &amp; Tess Goodwin</td>
<td>Marie Leonard</td>
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<td>Charles &amp; Joanne Graaskamp</td>
<td>Dee Lewis</td>
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<td>Drs. Donald &amp; Cynthia Gray-Mash</td>
<td>Patricia Lewis</td>
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<td>Larry &amp; Pat Griffin</td>
<td>Kae Lieberman</td>
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<td>Joe Gustafson</td>
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<td>Dorellen Haas</td>
<td>Mark &amp; Jane Lindsay (John Morris Memorial)</td>
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<td>Mary &amp; Peter Hable</td>
<td>Harry &amp; Judith Lippold (John Morris Memorial)</td>
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<td>Wayne &amp; Carol Halberg</td>
<td>Shirley &amp; Donald Litchfield</td>
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<td>Phyllis Hambleton</td>
<td>Cheryl &amp; Doug Lochner-Wright</td>
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<td>Harry Harder</td>
<td>Cecil Loken</td>
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<td>Glenn Reynolds &amp; Karen Havholm</td>
<td>Alton &amp; Elaine Lonning</td>
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<td>Carl N. Haywood</td>
<td>Mary &amp; David Lonzarchen</td>
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<tr>
<td>Mandy Heard</td>
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<td>Frances Heike</td>
<td>William Maierhofer &amp; Jan Randal</td>
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<tr>
<td>Patty &amp; Jeff Henry</td>
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<tr>
<td>Jane Herrick</td>
<td>Drs. Sharon &amp; Jim Manz</td>
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<tr>
<td>Ann Heywood</td>
<td>Karl &amp; Jill Markgraf</td>
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<tr>
<td>Tim &amp; Karen Hirsch</td>
<td>Margaret Marshall</td>
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<tr>
<td>Bernard &amp; Karla Hoefgen--In memory of Bill Conway</td>
<td>Margaret Marshall--In memory of Bill Conway</td>
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<tr>
<td>Drs. Donald &amp; Roma Hoff</td>
<td>Dennis &amp; Deb Mathson</td>
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<td>Duane &amp; Laura Hookom</td>
<td>Bill &amp; Karen McDonnell</td>
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<td>Richard &amp; Patricia Morecki</td>
<td>McDonough Mfg.</td>
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<td>Charlotte Hubert</td>
<td>Susan McLeod</td>
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<tr>
<td>Ray &amp; Dianne Hughes</td>
<td>Majorie K. McManus</td>
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<tr>
<td>Mick Hunter</td>
<td>Dorothy Mercier</td>
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<tr>
<td>Alan &amp; Lu Jackson--In memory of Charles Sandy</td>
<td>Ruth Mickelson</td>
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<tr>
<td>John Jacobson</td>
<td>Midelfort Clinic</td>
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<tr>
<td>David Johnson &amp; Julia Browne--Memorial for Jane &amp; Jerome Johnson</td>
<td>Jim Carter &amp; Victoria Miller</td>
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<tr>
<td>Lila C. Johnson</td>
<td>Joanne M. Miller</td>
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<tr>
<td>Dr. Daniel &amp; Helena Jones</td>
<td>Emily &amp; Gregg Moore</td>
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<td>Kevin Jones</td>
<td>William &amp; Kathleen Morin</td>
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<tr>
<td>Richard &amp; Mary Jurman</td>
<td>Alison Morris (John Morris Memorial)</td>
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<td>Charles &amp; Marsha Kaiser</td>
<td>John Morris</td>
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<td>Richard Kark</td>
<td>Mark &amp; Winnie Morse</td>
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<td>Patricia Kaufman</td>
<td>Martha Munger &amp; Donald Mowry</td>
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<td>Dr. Daniel &amp; Kerry Kincaid</td>
<td>Joan Rohr Myers</td>
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<td>Janet Kosower</td>
<td>Robert &amp; Suzanne Nelson</td>
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<td>William Neilson &amp; Sarah Burgess</td>
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<td></td>
<td>Bill &amp; Pam Ogden</td>
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<td></td>
<td>Michael &amp; Martha O'Halloran</td>
</tr>
</tbody>
</table>
Endowment Pledges 2002-2004 (continued)

Dean & Susan Olson
James & Margaret Olson
James & Margaret Olson (John Morris Memorial)
Rick & Carol Olson
Alicia O’Malley--An expression of appreciation
Dorothy H. Owen
Parco Manufacturing Inc.
Rosemarie Parris
Sue & Doug Pearson
William & Barbara Pearson
Michael Perry
Scott & Paula Persing
Gary & Vera Peterangelo
Karen & Ted Peters
Dwayne & Eleanor Peterson (John Morris Memorial)
Prof. William Phillips & Prof. Eva Santos-Phillips
Susan N. Pitts
Karen & Roger Pope
Susan Poppel
Elizabeth Preston
Susan Preston
Mary & Jerry Price
David E. Proctor
Putnam Heights Liquor Mart
Virginia Quayle
Judith Reiter
Eleanor Rice
Elizabeth Richmond
Winthrop E. Richmond II
Robert F. Rose
Mary L. Rosolack
Lois & Jerry Rottier
Mark Ruddy
James M. Savides
Richard & Susan Savolainen
Jean Schlenen
Adolph Schilcknecht
Sylvia Schilling
Jane Schley--In Memory of Kristine Mason
Cindy Schlosser & Paul Wagner
Dr. Katherine Schneider--in memory of Lowell Webb
Katherine Schneider--In Appreciation of the Home Delivery Program
Gail Schneider
Robert & Gail Schneider
Robert & Mary Schoenknecht
Mary Schumacher
Jim & Judy Schwarzmeier
Mary C. Sherman
Michael Siker
Jim & Pat Simonsen (John Morris Memorial)
Sylvia & Mort Sipress
John & Julie Sirianni
John Sirianni--In memory of Charles Wood
Donald & Susan Smith
Vicki Snider
Judith Snudden
Gayle Ann Sohr
William & Cathy Spies--In memory of Bill Conway
Sherry & John Sprague
Dale & Jacqueline Staebell
John & Lynnette Stoneberg
Michel & Cathy Sultan
Deborah Swan
Jon & Jen Theisen
Harry & Marge Thimke
Delores & William Thompson
Gordon & Gloria Thorpe
Gary & Sonya Touville
Scott Lester & Mary Beth Tusing
Dr. Charles Van Der Heide
Ken & Roberta Vance
Bob & Penny Von Haden
Susan Vonbank--In honor of Wynn Cronje
Eric & Bette Wahl
Darcy & Kimera Way
Sally A. Webb
Wells Fargo Bank
Bruce & Phyllis Willett
Dorothy M. Williams
Dorothy Williams
Don & Jan Wisner
Virginia Wolf & Carol Schumacher
Becky & Dave Wood
Jayne Woodburn
Martha Worthington--In memory of Bowman Staples Garrett
Xcel Energy
John Yunigerberg
Janet Zais
Sharon Zermer--In memory of Lester J. Zermer
In memory of Charles Wood Smith

Spies--In memory of Bill

Stoneberg

Sultan

Thompson

Thorpe

Jurville

lary Beth Tusing

Der Heide

Haden

--In honor of Wynn Cronje

Way

Willett

ams

er

Carol Schumacher

Wood

--In memory

Garrett

--In memory of Lester J.