

Wi-Fi Hotspot



Frequently Asked Questions

What is a Wi-Fi Hotspot?

A Wi-Fi Hotspot is a physical device that provides a wireless Internet connection.

What can I use it with?

Library Wi-Fi Hotspots are compatible with most laptops, tablets and smartphones with Wi-Fi capabilities.

Compatible Operating Systems

- Windows 7, 8, 10
- MacOS 10.5 or later
- Android 2.1 or later

Compatible Browsers

- Chrome 36.0 or later
- Internet Explorer 8.0 or later
- Firefox 3.1 or later
- Safari 5.0 or later

Are there limits on the data usage?

The Wi-Fi Hotspots offer unlimited data, though access may slow down as the data usage goes up or if there are multiple devices using a single Wi-Fi Hotspot.

Where can I use the Wi-Fi Hotspot?

The Wi-Fi Hotspot Internet service is provided on Sprint's 4G LTE network. You can check your area's coverage by visiting <https://coverage.sprint.com>. Choose "Sprint" from the "Get device-specific coverage" pop-up menu, then select "R850 Mobile Hotspot."

Is there a charge to use the Wi-Fi Hotspot?

Like all library materials, there is no cost to check out a Wi-Fi Hotspot as long as it is returned by the day it is due. The overdue fee for hotspots not returned by the due date is \$10.00 per day.

Who can check out a Wi-Fi Hotspot?

Current MORE consortium library cardholders 18 years of age or older may borrow a Wi-Fi Hotspot. Please ask at Information & Reference, or visit ecpubliclibrary.info/services/library-technology for more details.