The L.E. Phillips Memorial Public Library is a resource that belongs to everyone in the community. It offers access to informational, educational and recreational materials, electronic resources, and quality programs for people of all ages. Information and ideas flow freely in healthy communities. If you own an average priced home in the City of Eau Claire, your whole household pays less than $2 per week or about $100 a year in taxes to support the public library. The library has been a successful community cooperative since 1875 – sharing materials and services.

Libraries are an integral part of the mobile technology, e-reading and social media revolutions. Because of this, libraries continue to embrace change and to experiment. The library’s book collection was first augmented by audiobooks, initially on cassette and later on compact discs. Today, the library provides e-books and downloadable audiobooks through OverDrive and Freading as well. The information and referral services, once reliant on print materials and microfilm, have been enhanced by online databases and Internet resources. A vibrant 16mm film collection led to videos and then to DVDs as important facets of library service. Phonograph records were followed by music cassettes and compact discs; now the library also offers music downloads through Freegal.

Helping customers use and enjoy the latest computer technology through the iPads lending project that began in September 2011 is just the latest adventure for the library and its staff in making information and media available and accessible to all in the community. A new, visually dynamic website was launched in 2011 as well.

Use, get involved in, and enjoy all your library has to offer. Check out its materials. Use its resources and spaces. Join the Friends of the Library. Volunteer. Serve on the Library Board.

John Stoneberg
Library Director
The L.E. Phillips Memorial Public Library serves the residents of the City of Eau Claire, as well as residents of Eau Claire County through a contractual agreement. It is the largest library in west central Wisconsin and a member of the ten-county Indianhead Federated Library System.

The library’s policies and operations are overseen by the City of Eau Claire and governed by a ten-member Board of Trustees that is appointed by the City Council, and includes two representatives from Eau Claire County.

The mission of the library is to be a source of ideas and information, provided in a wide variety of formats, in order to meet the personal, educational and occupational needs of all its customers, enriching individual lives and contributing to the development and cultural life of the community.

### Library Collection

At the end of 2011, the library collection included:

- **Art Prints**: 95
- **Audiobooks - Cassettes**: 2,274
- **Audiobooks - Compact Discs**: 4,482
- **Books**: 316,196
- **Large Print Books**: 16,074
- **CD-ROM Software**: 764
- **DVDs**: 15,838
- **Magazine Subscriptions**: 311
- **Microfilm/fiche**: 1,455
- **Music Cassettes**: 96
- **Music Compact Discs**: 16,375
- **Videocassettes**: 5,487
- **Other Materials**: 7,005

**TOTAL**: 386,452

### 2011 Annual Statistics and Output Measures

<table>
<thead>
<tr>
<th>Category</th>
<th>2011 Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation (including renewals, not including interlibrary loan)</td>
<td>1,109,133</td>
</tr>
<tr>
<td>Interlibrary loans provided to other MORE member libraries</td>
<td>139,048</td>
</tr>
<tr>
<td>Interlibrary loans provided to libraries not members of MORE</td>
<td>3,637</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from other MORE member libraries</td>
<td>129,762</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from libraries not members of MORE</td>
<td>4,418</td>
</tr>
<tr>
<td><strong>TOTAL LOAN ACTIVITY</strong></td>
<td>1,386,018</td>
</tr>
<tr>
<td>Average daily number of library visits</td>
<td>1,158</td>
</tr>
<tr>
<td>Annual library visits</td>
<td>522,603</td>
</tr>
<tr>
<td>Number of users of public Internet computers</td>
<td>105,151</td>
</tr>
<tr>
<td>Reference transactions</td>
<td>65,510</td>
</tr>
<tr>
<td>Volunteer hours</td>
<td>3,215</td>
</tr>
</tbody>
</table>

### Programs at the Library

The library sponsors and coordinates a broad spectrum of programs for all ages. In 2011, 17,542 children attended 366 library programs and 3,630 adults attended 110 library programs. 1,932 children and 494 teenagers registered for the Summer Library Program, while 236 readers participated in Club Read, a summer reading program for adults.

Each year, thousands of library visitors view the library’s art exhibits, which feature the work of local and regional artists, as well as many displays of interest to children and adults. Wisconsin ArtsWest, the library’s annual juried art show, celebrated its 32nd year in 2011, attracting 175 entries by 99 artists. Of these, 58 works were selected by the juror and displayed in the library’s gallery.

### Program Details

#### 2011 Notable Programs

- **11 to 11 on September 11**
- Facebook for Beginners
- Everett Smithson Band Outdoor Concert
- Ancestry & Archives: a Genealogical Presentation
- Rakugo: the Art of Japanese "Sit Down" Comedy
- Summer Shoebox & Eau Claire Collects art exhibits
- Ryokan: Zen Poetry Discussion
- Dystopian novel discussion series
- Cutting Edge Women discussion series
- Spring and All poetry series
- Art exhibits by Barry Weiss, Dennis Newton, Sandra Cress, Steve Immerman, Chippewa Valley Woodturners, John Onkka, John Tunula, Margy Balwierz, and Marty Pearson

#### 2011 Programs for Kids and Teens

- Summer Library Program “Readopoly”
- Lego® Club
- 2nd Annual Hugh’s Event
- Teen Poetry Slam
- Early Learning Center storytime
- Play That Fun-Key Music series
- Painted Pumpkin Contest
- Puppet Storytelling Workshop
FINANCIAL REPORT (Pre-Audit)  
For the year ended December 31, 2011

Undesignated Fund Balance
January 1, 2011 $432,010

Receipts:
City of Eau Claire $2,866,700
County of Eau Claire 549,203
Other Wisconsin Counties 238,055
Indianhead Federated Library System 45,407
Fines and Fees 139,553
Grants and Gifts 95,732
Miscellaneous Revenue 5,161

$3,939,811

Disbursements:
Salaries and Benefits $2,404,139
Contractual Service 569,681
Materials and Supplies 681,745
Debt Service 40,048
Capital Expenditure 154,347

-$3,849,960

BALANCE $521,861

Transfer to Gift Reserve -$23,723
Reserve for Transfer to Capital Projects -$225,000

Undesignated Fund Balance December 31, 2011 $273,138

THANKS TO OUR DONORS!

Library Donors (2011)

John and Kathleen Anderson
Jeanne Andre
Dr. David and Joan Angell
Louis G. Arnold
Tom and Jill Bartland
William and Amy Benson
Jim and Rosemary Bounds
John Bowman
Susan Bruce
Thomas and Joyce Bruckner
Kathy Brunstad
Janet Carson
Denny and Mary Clark
Carlyn Conway
Collette Cuillard
Christopher and Patti Ann Curtin
Roger and Betty Davis
Maria DeMark
Dr. John and Mary Dixon
Dr. Stephen and Kelly Endres
Pat and Lloyd Everhart
Thomas and Monika Fiedler
Penny France
Robert Fraser
Brent Hafele
Nathan and Christine Hoekzema
Paul Hoff
Richard and Patricia Horecki
Charlotte Hubert
Dr. Naghma Husain
Daniel and Carolyn Johnson

Richard and Mary Jurmain
James E. and Carol J. Kading
Gary Kegel
Betsy Kell
Dr. Daniel and Kerry Kincaid
Jeffrey Kohlbeck
Dr. Julia Kyle
John and Jane Lokken
Margaret Marshall
Susan McLeod
Joan Rohr Myers
Robert and Suzanne Nelson
Deborah Nissen and Steven Bircher
Dennis Ogurek
Michael and Martha O’Halloran
Rick and Carol Olson
Karen Overhulser
Karen Patrow
William and Barbara Pearson
Dwayne and Eleanor Peterson
Erik and Kim Phelps
Kathryn Prentice
The Presto Foundation
E. Milo and Carolyn Pritchett
Jenry and Delores Prondzinski
Deborah Raehl
Andrew Reed
Jeff and Cathy Reitz
Glenn Reynolds and Karen Havholm
Mary Rosolack
Mitra Sadeghpour and Mark Mowry
Jane Schley

Home Delivery Staff & Volunteers

Shoebox Art Show Auction
Library Donors, continued (2011)

Patricia Scott
John and Julie Sirianni
Mary Slobodnik
William and Jodi Baglien Sparkes
Deborah Swan
Wilson Taylor
Jean Tibblits
Mary Tomashek
John and Rita Torgerson
Kristina Bourne and Tim Valentine
Dr. Sally Webb
Linda Wendt
Terry and Susan Willkom
Janice and Don Wisner
Kristin and Brent Wogahn
Karen Woodward
Willard Young
Cecilia and Wayne Zorn

Donating $100 or More to Book Marks Remembrance (2011)

Ted and Kathleen Balcom
Phil Faber
L.E. Phillips Memorial Public Library Staff
Mary Mihajlov
Mark and Winnie Morse
Jan Otterholt
Mary Tlusty
Annis Williams

LIBRARY PHOTO GALLERY

Chalkfest 2011

Annual Hugh Ernst Event

Halloween Costume Parade

ArtsWest 32 Award Winner
Chelsey Ann Schock

Early Learning Area

Computer Experts at the Discovery Stations

Author Visit with Brian Freeman

Library Booth at UW - Eau Claire
Welcome Day

11 to 11 on September 11
Flag Raising

Family Playtime