In a Pew Research Center study published in December 2013, the vast majority of Americans said that public libraries play an important role in their communities. Of those surveyed, 95% agreed that the materials and resources available at public libraries play an important role in giving everyone a chance to succeed; 95% said that public libraries are important because they promote literacy and a love of reading; 94% said that having a public library improves the quality of life in a community; and 81% said that public libraries provide many services people would have a hard time finding elsewhere. It’s clear that Americans value public libraries in their communities.

Today’s Eau Claire library customer can visit the library to use computers with Internet and Microsoft Office® products and access to free Wi-Fi. They may attend a discussion series, meet an author, or do some local history or genealogical research while taking advantage of free two-hour parking—available just steps away in the Dewey Street lot. Kids of all ages may attend storytimes and performances, teens can get involved in special events and even babies can begin discovering the building blocks of reading in the new Play and Learn area. Thanks to a generous community of donors, a new sculpture, “Jack’s Story Time,” greets guests as they enter Youth Services. When it’s time to go home, there are lots of items to check out along with that traditional stack of books, including magazines, audiobooks, movies and TV shows on DVD, music on CDs —and even iPads.

Beyond the library building, your public library offers books, music and information 24/7 through the library’s recently revamped website and mobile website. Premium online resources and an enhanced selection of e-books and e-audiobooks are always available for downloading to mobile reading devices such as Kindle® and Nook®, as well as tablets. In addition, the library offers a huge catalog of downloadable music that may be saved to an iPod® or MP3 player for an unlimited period of time.

More than ever, there is something for everyone at the public library.

John Stoneberg
Library Director
THE LIBRARY

The L.E. Phillips Memorial Public Library serves the residents of the City of Eau Claire as well as residents of Eau Claire County through a contractual agreement. It is the largest library in west central Wisconsin and a member of the ten-county Indianhead Federated Library System and the MORE consortium.

The library’s policies and operations are overseen by the City of Eau Claire and governed by a ten-member Board of Trustees that is appointed by the City Council, and includes two representatives from Eau Claire County.

The library’s mission is to be a source of ideas and information, provided in a wide variety of formats, in order to meet the personal, educational and occupational needs of all its customers, enriching individual lives and contributing to the development and cultural life of the community.

LIBRARY COLLECTION

At the end of 2013, the library collection included:

<table>
<thead>
<tr>
<th>Category</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Art Prints</td>
<td>100</td>
</tr>
<tr>
<td>Audiobooks - Cassettes</td>
<td>1,102</td>
</tr>
<tr>
<td>Audiobooks - Compact Discs</td>
<td>5,709</td>
</tr>
<tr>
<td>Books</td>
<td>200,740</td>
</tr>
<tr>
<td>Large Print Books</td>
<td>15,353</td>
</tr>
<tr>
<td>CD-ROM Software</td>
<td>571</td>
</tr>
<tr>
<td>DVDs</td>
<td>19,573</td>
</tr>
<tr>
<td>Magazine Subscriptions</td>
<td>333</td>
</tr>
<tr>
<td>Microfilm/fiche</td>
<td>1,481</td>
</tr>
<tr>
<td>Music Cassettes</td>
<td>30</td>
</tr>
<tr>
<td>Music Compact Discs</td>
<td>18,369</td>
</tr>
<tr>
<td>Videocassettes</td>
<td>1,221</td>
</tr>
<tr>
<td>Other Materials</td>
<td>7,096</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>271,678</strong></td>
</tr>
</tbody>
</table>

2013 LIBRARY BOARD OF TRUSTEES

Don Wisner, President
Susan Bruce, Vice President
Robert Hauser, Secretary

Penny France
Robert Fraser
Dr. Mary Ann Hardebeck
Sarah Harless

David Klinkhammer
Richard Lee
Stella Pagonis
### 2013 Annual Statistics and Output Measures

<table>
<thead>
<tr>
<th>Activity Description</th>
<th>Quantity/Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation (including renewals, not including interlibrary loan)</td>
<td>957,848</td>
</tr>
<tr>
<td>Interlibrary loans provided to other MORE member libraries</td>
<td>121,139</td>
</tr>
<tr>
<td>Interlibrary loans provided to libraries not members of MORE</td>
<td>3,595</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from other MORE member libraries</td>
<td>110,621</td>
</tr>
<tr>
<td>Interlibrary loan items borrowed from libraries not members of MORE</td>
<td>4,191</td>
</tr>
<tr>
<td>Circulation of E-books</td>
<td>32,242</td>
</tr>
<tr>
<td>Circulation of E-audiobooks</td>
<td>14,127</td>
</tr>
<tr>
<td>Circulation of E-video</td>
<td>19</td>
</tr>
<tr>
<td>Music Downloads</td>
<td>33,332</td>
</tr>
<tr>
<td><strong>TOTAL LOAN ACTIVITY</strong></td>
<td>1,277,114</td>
</tr>
<tr>
<td>Increase or Decrease</td>
<td>-6.1%</td>
</tr>
<tr>
<td>Average daily number of library visits</td>
<td>1,514</td>
</tr>
<tr>
<td>Increase or Decrease</td>
<td>+.2%</td>
</tr>
<tr>
<td>Annual library visits</td>
<td>494,777</td>
</tr>
<tr>
<td>Increase or Decrease</td>
<td>-2.5%</td>
</tr>
<tr>
<td>Number of users of public Internet computers</td>
<td>77,773</td>
</tr>
<tr>
<td>Increase or Decrease</td>
<td>-16.2%</td>
</tr>
<tr>
<td>Reference transactions</td>
<td>65,468</td>
</tr>
<tr>
<td>Increase or Decrease</td>
<td>-5.8%</td>
</tr>
<tr>
<td>Volunteer hours</td>
<td>3,929</td>
</tr>
<tr>
<td>Home Delivery Service customers</td>
<td>194</td>
</tr>
</tbody>
</table>

**The Art Gallery**

**Play and Learn**
FINANCIAL REPORT (Pre-Audit)
For the year ended December 31, 2013

Undesignated Fund Balance
January 1, 2013: $669,007

Receipts:
- City of Eau Claire $2,891,000
- County of Eau Claire 531,332
- Other Wisconsin Counties 245,332
- Indianhead Federated Library System 43,999
- Fines and Fees 128,573
- Grants and Gifts 70,304
- Miscellaneous Revenue 6,653

$3,917,193

Disbursements:
- Salaries and Benefits $2,569,089
- Contractual Service 374,335
- Materials and Supplies 659,715
- Debt Service 39,682
- Capital Expenditure 112,180

($3,755,001)

BALANCE $831,199

Transfer to Gift Reserve ($144,369)
Reserve for Transfer to Capital Projects (80,000)
Prepayments (31,727)
Inventory (3,000)
Revenue Control (1,178)
Expense Control 825
Unassigned Fund Balance 1,344

Undesignated Fund Balance December 31, 2013: $572,525
The library sponsors and coordinates a broad spectrum of programs for all ages. In 2013, 19,457 children and teens attended 558 programs and 2,826 adults attended 97 programs. The Summer Library Program registered 2,355 children and 594 teenagers while 402 readers participated in Club Read, the summer reading program for adults.

Each year, thousands of library visitors view the library’s art exhibits, which feature the work of local and regional artists, as well as many displays of interest to children and adults. Wisconsin ArtsWest, the library’s annual juried art show, celebrated its 34th year in 2013, attracting 181 entries by 102 artists. Of these, 61 works were selected by the juror and displayed in the library’s gallery.
THANKS TO OUR DONORS!

Library Donors (2013)

Carol Accola  
Sharat Ahluwalia  
Karl Andresen  
David and Joan Angell  
Arnold and Lois Domer Foundation  
Louis Arnold  
Marlene Arntson  
Thomas and Jill Barland  
Jennifer Beckermann  
Brandon Behrens  
Julie and Steve Betchkal  
Margot Bouchard  
Susan J. Bruce  
Thomas and Joyce Bruckner  
Dick Cable  
Sara Campbell  
David and Carol Carlson  
Mr. and Mrs. F.L. Carr  
Janet Carson  
Charter Bank  
Carlyn E. Conway  
Shirley Crouse  
Christopher and PattiAnn Curtin  
Roger and Betty Davis  
Maria DeMark  
John and Mary Dixon  
Alice Droske  
Richard and Katherine Duplessie  
Penny & Bruce France  
Donald and Karen Frank  
Bob Fraser  
Friends of the L.E. Phillips Memorial Public Library

Friends of the L.E. Phillips Memorial Public Library: In honor of Cleo and Catherine Powers  
Norbert Gaier  
Mary Genz  
Mildred Gerland  
Jeffrey and Elizabeth Goodwin  
Bradley Grewe  
Lawrence and Patricia Griffin  
Peggy Gruner  
Richard and Gail Halmstad: In honor of Gail Dean Halmstad and in memory of Marie Halmstad  
Joan Hamblin and David Schifeling  
Sarah Harder  
Hugh Ernst Memorial  
Melissa Ida  
Fae James  
Jeffrey and Karen Jones  
Lloyd and Yvonne Joyal  
Rick and Mary Jurmain  
Betsy Kell  
Caroline Kortness  
Jean Lamb  
Mildred N. and Brian F. Larson  
Vien and Aleen Le  
Christopher and Jana Lind  
Sharon Loe  
Vicki Lord Larson  
Lew Mallow  
Jim and Sharon Manz  
Lawrence and Claire Martin  
Richard and Rebecca Mauch  
Mayo Clinic Health System

Family Storytime

Girls Night Out Spa
Library Donors, continued (2013)

Marge and Larry McFarlane
Susan McLeod
Joanne Mellema and Rich Swanson
Ruth Mickelson
Keena, Sara and Jason Mohr
Mark and Winnie Morse
Joseph and Joy Motto
Deborah Nissen and Steven Bircher
Meg Nord and Paul Kaldjian
Gwenn Nyhagen
James and Margaret Olson
Karen Overhulser: In memory of Matthew Overhulser
Dr. John Plewa
Kathy Prentice
Merey and Jerry Price: In memory of Christopher Zwieg
Marge and Jack Quaid
Pat and Sue Quinn
Mary Rosolack
Kathy Ryder
Mitra Sadeghpour
Jane Schley
Katherine Schneider
James and Judith Schwarzmeier
Pat and Jim Simonsen
Sherry and John Sprague
John and Lynnette Stoneberg
Terre and Ken Sullivan
Don and Laura Talley
Wilson Taylor

Donating $100 or More to Book Marks Remembrance (2013)

Ted and Kathleen Balcom
Tom and Sybelle Burce
Linda Cecchini
Cheryl Cutsforth
The family of Christopher Zwieg
Friends and family of Bill Westphal
Friends and family of Bonnie Curtis
Friends and family of Carol Kinney
Friends and family of Phyllis Hambleton
Friends and family of Shirley Crouse
Friends of the L.E. Phillips Memorial Public Library
Golden Kiwanis courtesy of Bob Fraser

Kathy Ryder
Mew and Jerry Price: In memory of Christopher Zwieg
Marge and Jack Quaid
Pat and Sue Quinn
Mary Rosolack
Kathy Ryder
Mitra Sadeghpour
Jane Schley
Katherine Schneider
James and Judith Schwarzmeier
Pat and Jim Simonsen
Sherry and John Sprague
John and Lynnette Stoneberg
Terre and Ken Sullivan
Don and Laura Talley
Wilson Taylor

Karen Gureghian
Janet Haeger
Duane Hambleton
In honor of Cleo Powers from her Friends and the Friends of the Library
L.E. Phillips Memorial Public Library Staff Affairs Committee
L.E. Phillips Memorial Public Library Technical Services Staff
Richard and Rebecca Mauch
Presto Foundation
Merey and Jerry Price
Roger and Mary Tlusty
Bruce Warren and Margaret Cassidy
Sally Webb