It used to be that libraries were seen as quiet havens where one could stop by to relax and read, do a little research, get some information and borrow a few books to take home and enjoy. While that’s still true, today’s public library is much more—and with over 540,000 visitors in 2012—your L.E. Phillips Memorial Public Library in Eau Claire is no exception.

Today’s library customer can stop by to use computers with Internet and Microsoft Office products and access free Wi-Fi, attend a discussion series or listen to a speaker or do some local history or genealogical research. Kids of all ages can attend storytimes and performances, teens can be involved in special events and even little babies can begin discovering the building blocks of reading in the new Play and Learn area. When it’s time to go home, there are lots of things to check out along with that traditional stack of books including magazines, audiobooks, movies and TV shows on DVD and music on CDs—even iPads!

The library offers a wide variety of events and program series—some for grown-ups (like book discussion groups and presentations about gardening, music and history) and some for kids (including a book club for early readers, a Lego® Club for families and creative workshops for teens). A newsletter that’s available through mail or e-mail offers advance notice about all upcoming library programs. To make going to the library even easier than in the past, free two-hour parking is now available in the Dewey Street lot across from the library.

For those times when a visit to the library isn’t practical, books, music and information are available 24/7 through the library’s recently revamped website and mobile website. Premium online resources to use and an enhanced selection of e-books and e-audiobooks are always available for downloading to mobile reading devices like Kindle® and Nook® and the library now offers a huge catalog of downloadable music that can be saved to an iPod® or MP3 player for an unlimited time.

John Stoneberg
Library Director
THE LIBRARY

The L.E. Phillips Memorial Public Library serves the residents of the City of Eau Claire, as well as residents of Eau Claire County through a contractual agreement. It is the largest library in west central Wisconsin and a member of the ten-county Indianhead Federated Library System.

The library’s policies and operations are overseen by the City of Eau Claire and governed by a ten-member Board of Trustees that is appointed by the City Council, and includes two representatives from Eau Claire County.

The mission of the library is to be a source of ideas and information, provided in a wide variety of formats, in order to meet the personal, educational and occupational needs of all its customers, enriching individual lives and contributing to the development and cultural life of the community.

2012 LIBRARY BOARD OF TRUSTEES

Don Wisner, President
Linda Stelter, Vice President
Robert Hauser, Secretary
Susan Bruce  Richard Lee
Penny France  Stella Pagonis
Robert Fraser  Jackie Pavelski
Joanne Horan

LIBRARY COLLECTION

At the end of 2012, the library collection included:
- Art Prints 94
- Audiobooks - Cassettes 1,624
- Audiobooks - Compact Discs 4,913
- Books 207,114
- Large Print Books 16,199
- CD-ROM Software 574
- DVDs 18,068
- Magazine Subscriptions 340
- Microfilm/fiche 1,468
- Music Cassettes 63
- Music Compact Discs 17,495
- Videocassettes 2,364
- Other Materials 6,706

TOTAL 277,022

2012 ANNUAL STATISTICS AND OUTPUT MEASURES

- Circulation (including renewals, not including interlibrary loan) 1,043,069
- Interlibrary loans provided to other MORE member libraries 124,472
- Interlibrary loans provided to libraries not members of MORE 3,369
- Interlibrary loan items borrowed from other MORE member libraries 117,211
- Interlibrary loan items borrowed from libraries not members of MORE 3,347
- Circulation of E-books 19,653
- Circulation of E-audiobooks 9,010
- Circulation of E-video 54
- Music Downloads 39,489

TOTAL LOAN ACTIVITY 1,359,674
Increase or Decrease -2.8%

- Average daily number of library visits 1,511
- Increase or Decrease +30.5%
- Annual library visits 540,712
- Increase or Decrease +3.5%
- Number of users of public Internet computers 92,814
- Increase or Decrease -11.7%
- Reference transactions 69,492
- Increase or Decrease +1.4%
- Volunteer hours 193
- Home Delivery Service customers 3,806

ArtsWest 33 Award Winner
Don Smith

Pirate Storytime
### Undesignated Fund Balance

**January 1, 2012:**

<table>
<thead>
<tr>
<th>Receipts</th>
<th>$690,341</th>
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<tbody>
<tr>
<td>City of Eau Claire</td>
<td>2,891,300</td>
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<tr>
<td>County of Eau Claire</td>
<td>547,619</td>
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<tr>
<td>Other Wisconsin Counties</td>
<td>242,566</td>
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<tr>
<td>Indianhead Federated Library System</td>
<td>45,031</td>
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<tr>
<td>Fines and Fees</td>
<td>134,773</td>
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<tr>
<td>Grants and Gifts</td>
<td>36,528</td>
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<tr>
<td>Miscellaneous</td>
<td>6,769</td>
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<tr>
<td><strong>Total Receipts</strong></td>
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<table>
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<tr>
<th>Disbursements</th>
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<tr>
<td>Salaries and Benefits</td>
<td>2,526,802</td>
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<td>Contractual Service</td>
<td>371,630</td>
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<tr>
<td>Materials and Supplies</td>
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<td>Debt Service</td>
<td>39,880</td>
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<tr>
<td>Capital Expenditure</td>
<td>337,548</td>
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<td><strong>Total Disbursements</strong></td>
<td>($3,925,921)</td>
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</tbody>
</table>

**BALANCE**

| Transfer to Gift Reserve                    | ($120,922) |
| Reserve for Transfer to Capital Projects    | ($31,727)   |
| Inventory                                  | (3,000)     |
| **Undesignated Fund Balance**              | ($513,358)  |

**December 31, 2012:**

- City of Eau Claire: $2,891,300
- County of Eau Claire: 547,619
- Other Wisconsin Counties: 242,566
- Indianhead Federated Library System: 45,031
- Fines and Fees: 134,773
- Grants and Gifts: 36,528
- Miscellaneous: 6,769

**Total Receipts:** $3,904,586

- Salaries and Benefits: 2,526,802
- Contractual Service: 371,630
- Materials and Supplies: 650,061
- Debt Service: 39,880
- Capital Expenditure: 337,548

**Total Disbursements:** ($3,925,921)

**BALANCE:** $669,007

- Transfer to Gift Reserve: ($120,922)
- Reserve for Transfer to Capital Projects: ($31,727)
- Inventory: (3,000)

**Undesignated Fund Balance:** $513,358

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**PROGRAMS at THE LIBRARY**

The library sponsors and coordinates a broad spectrum of programs for all ages. In 2012, 21,894 children and teens attended 503 programs and 2,713 adults attended 108 programs. The Summer Library Program registered 2,355 children and 594 teenagers while 402 readers participated in Club Read, the summer reading program for adults.

Each year, thousands of library visitors view the library's art exhibits, which feature the work of local and regional artists, as well as many displays of interest to children and adults. Wisconsin ArtsWest, the library's annual juried art show, celebrated its 33rd year in 2012, attracting 175 entries by 99 artists. Of these, 58 works were selected by the juror and displayed in the library's gallery.

### 2012 Notable Programs

- Circle of Friends Welcome Party
- Tame Your Tech: Hands-On Help
- What's It Worth? -- Antique Appraisal
- Chippewa Valley Book Festival, including:
  - American Islam: Challenges and Possibilities
  - Ghost Stories: 5 Writers Read Works on Historical Trauma
- Double, Double, Toil and Trouble: Macbeth and Early Modern Witchcraft Discussion Series
- How Yeats Saved Civilization Poetry Series
- Conscientious Gardener Discussion Series
- Tim Southwick Johnson's Sand County Songs: Outdoor Summer Concert
- Sara Rath Author Visit
- Fact Check 101: How to Make an Informed Choice at the Polls

### 2012 Programs for Kids and Teens

- Summer Library Program "Surf, Sun & Reading Fun"
- 3rd annual Hugh's Event
- To Be! Shakespeare Here & Now
- PBS Get Up and Go Day
- Malcolm at Midnight book launch
- My First Book Club
- Cookie Club
- Letters to Santa

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THANKS TO OUR DONORS!

Library Donors (2012)

Louis Arnold
Tom and Jill Barland
Charlie and Lucy Bauer
Steve and Barbara Baumgartner
Bruce and Barb Bayley
Bill and Winnie Bean
Brandon Behrens
William and Amy Benson
Betchkal Household
Karen Betzig-Lundberg and Eric Lundberg
Thomas and Sue Bormick
Bob and Dawn Bosold
Kristina Bourne and Tim Valentine
Paul Bowman
Susan Bruce
Thomas and Joyce Bruckner
Kathy Brunstad
Dick Cable
Frank and Miriam Carr
Charter Bank
Ben Cheney
Michael and Deb Christopherson
Matthew and Nancy Coffey
Carlyn Conway
Colette Couillard
Christopher and Patti Ann Curtin
John and Mary Dixon
Arnold and Lois Domer Foundation
Thomas and Suzanne Dow
Robert and Melissa Eierman
Don and Jan Emier

Elmer and Ann Felton
Randy Fitts
Bruce and Penny France
Donald and Karen Frank
Robert Fraser
Shelley Fredson and Maury Pasternack
Roy and Jan Fuerstenberg
Tom and Annie Grew
Mark and Marlene Haugbys
Karen Havholm and Glenn Reynolds
Don and Mandy Heard
James and Karen Homme
Carole A. Johnson
Jeff and Karen Jones
Carol J. Kading
Meg Nord and Paul Kaldjian
David and Alice Katz
Betsy Kell
Phylis Kurtz
David and Donna Lehmkuhl
Richard and Joanne Linden
Lew Mallow
Lawrence and Claire Martin
Robert and Constance Matson
Susan McLeod
Marjorie McManus
LaVerne and David Miller
Richard and Sherry Mohr
Robert and Suzanne Nelson
Deborah Nissen and Steven Bircher
Rick and Carol Olson
Jose and Zaida Ortiz

“Circle of Friends” Sculpture Dedication

Get Up and Go
Taping for Public Television

Donating $100 or More to Book Marks Remembrance (2012)

Tame Your Tech Program

Library Donors, continued (2012)

Karen Patrow
Sue and Doug Pearson
William and Barbara Pearson
William and Eva Santos Phillips
Mark and Meredith Pirazzini
Cleo Powers
Kathryn Prentice
E. Milo and Carolyn Pritchett
Jerry and Delores Prondzinski
Margaret and Jack Quaid
Deborah Raehl
Dave and Pat Reinardy
Mary Rosolack
John and Sheila Rozich
Mark Rudy
Jane Schley
Katherine Schneider
Patricia Scott
Jim and Pat Simonsen
John and Julie Sirianni
Sherry and John Sprague
Michael and Sanae Stacy
Richard and Paula Steuermann
John and Lynnette Stoneberg
Kenneth and Terre Sullivan
Michel and Cathy Sultan
Richard Swanson and Joanne Mellerma
Wilson Taylor
Ellen and Steve Terwilliger
William and Barbara Thiel

Christina Thrun
Sue and Roger Tietz
Barbara Tischer
Ken and Roberta Vance
Peter and Jo Mossburg Walters
Sally Webb
John Welter
Linda Wendt
Ben and Lori Whitis
Terry and Susan Willkom
Kristin and Brent Wogahn
Karen Woodward
Willard Young
CeCelia and Wayne Zorn

Donating $100 or More to Book Marks Remembrance (2012)

Get Up and Go
Taping for Public Television

Family Storytime Crafts