

L.E. Phillips Memorial Public Library is closed to the public through April 5. We know you have questions about materials and services. Please reference the FAQs below or learn more at [www.ecpubliclibrary.info/announcement](http://www.ecpubliclibrary.info/announcement).

**Q: What if my items are due? Will I accrue any fees?**

- Please hold onto your materials while the library is closed. Outdoor book drops are closed and returns will not be accepted until at least March 25. Check back for updates before visiting a book drop.
- The due dates for all checked-out circulating materials will be extended until the library reopens. Check your account for details.
- L.E. Phillips Memorial Public Library is fine free so no fines will be accrued.
- Digital items, like e-books and e-audiobooks, will be returned automatically when they are due.

**Q: What if some of my holds are ready for pick up?**

Holds that are currently listed in your account as “ready for pick-up” will be held at the library until at least five days after the library reopens. Please disregard the pick-up by date listed in your account.

**Q: Can I still place holds?**

Please do not place holds on physical materials from home at this time. Holds that do not have the associated item scanned within 96 hours automatically expire with no notice to the customer. Exceptions to this rule would be placing holds on high-demand items as you will remain in the queue. You can keep track of items you want to read later with the “For Later” shelf in the catalog.

**Q: Can I drop off my materials in outdoor book drops?**

Outdoor book drops will be closed until at least March 25. Check back for updates before visiting a book drop.

**Q: Will the library offer curbside pickup of materials?**

Not at this time, but we hope to be able to offer this service. Check back for updates.

**Q: My library card is about to expire. How can I renew?**

All accounts nearing their expiration dates in March have been renewed until April 30.

**Q: What online resources can I access online while the library is closed?**

While the library building will be closed to the public, we are uniquely positioned to continue supporting our community with online resources and services. The library’s large collection of digital resources gives you online access to e-books, audiobooks, magazines, learning tools, and more. Learn more about the library’s digital offerings at [www.ecpubliclibrary.info/explore](http://www.ecpubliclibrary.info/explore).