**What is hoopla?**

Your Eau Claire library card gives you access to hoopla. Read, watch, and listen to e-books, audiobooks, comics or graphic novels, movies, music, and television titles. It is simple to access and use, with no waiting and no hassles.

**What computers work with Libby?**

- Windows 7, 8.1, or 10 with the latest versions of Chrome or Firefox.
- MacOS 10.7 (Lion) and above with the latest versions of Safari, Chrome, or Firefox.
- Most Chromebooks.

**How borrowing works**

- An Eau Claire library card is required.
- No waiting lists! Titles are always available.
- You may borrow up to four titles each month.

**Getting started with hoopla on your PC**

- Visit hoopladigital.com in your Chrome, Safari, or Firefox browser.
- Create an account with your email address and create a password. Once your account is set up, you’ll sign in with the email address and password you created.
- When prompted, select L.E. Phillips Memorial Public Library and enter your library card number and PIN. Need a PIN? Visit more.lib.wi.us/patroninfo

**Navigating in hoopla** – use these tools to move around the website.

- Click hoopla to go to the main page and explore the collection.
- Hover the mouse over MY HOOPLA to view borrowed titles, favorites, and history.
- Use the search box to find specific authors or titles.
- Click KIDS to turn kids mode on and off.
- Click the gear to open settings.
Search — Use the search bar to find specific authors or titles. Use “Advanced Search” for even more options. After you complete a search, use the filter options on the left to narrow the results. You also have the option to sort by popularity, title, user rating, date added, or release date.

Borrow — Borrow a title by clicking on the title’s icon, then “Borrow.”

Stream — After borrowing a title, it is available for streaming only. If you wish to download, you can do so using the hoopla app on a smartphone or tablet (Android, iOS, or Kindle Fire devices). For more information on how to get started with one of these devices, refer to the Smartphones, Tablets, or Kindle Fire User Guide.

Listening or reading – customizing tools

Audiobooks – Click to expand the media player.
- Click 1x to change the speed.
- Click to set sleep timer.

E-books – click to access Settings. You can adjust the text, formatting, color of the page, and more.

Need more help? Ask hoopla or your library
- For help within the app, tap the icon.
- Call the library at 715-839-5004, chat with us online, or email us at librarian@eauclaire.lib.wi.us