What is hoopla?

Your Eau Claire library card gives you access to hoopla. Read, watch, and listen to e-books, audiobooks, comics or graphic novels, movies, music, and television titles. It is simple to access and use, with no waiting and no hassles.

What mobile devices work with hoopla?

You can download hoopla on newer mobile devices, like a smartphone, tablet, or Kindle Fire.

- iOS devices like iPhones or iPads running iOS 11.4.1 or higher.
- Android devices like a Samsung smartphone or tablet running Android 6.0 or higher.
- Amazon devices like Kindle Fires running Fire OS 6.0.0 or higher.
- If your device runs Android 4.4.4 – 6.0 or Fire 5.0 – 6.0 you can still use hoopla, but your app will not update past version 4.40.4.
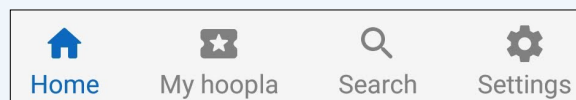
How borrowing works

- An Eau Claire library card is required.
- No waiting lists! Titles are always available.
- You may borrow up to four titles each month.

Set up your mobile device with hoopla

- If you have an iOS device, open the Apple App store and download the hoopla app.
- If you have an Android device, open the Google Play Store and download the hoopla app.
- If you have an Amazon device, open the Amazon Appstore and download the hoopla app.
- Once you have installed and opened the app, create an account with your email address and create a password. Once your account is set up, you'll sign in with the email address and password you created.
- When prompted, select **L.E. Phillips Memorial Public Library** and enter your library card number and PIN. Need a PIN? Visit more.lib.wi.us/patroninfo

Navigating in hoopla – use these tools to move around the app.

- Tap **Home** to explore the collection.
- Tap **My hoopla** to view borrowed titles & favorites.
- Tap **Search** to find a specific author or title.
- Tap **Settings** to enable kids mode, borrowing history, Wi-Fi only downloads, and more.

| 🏠 Home | ★ My hoopla | 🔍 Search | ⚙ Settings |

Search – Open the **Search** view to find specific authors or titles. Use "Advanced Search" for even more options. After you complete a search, tap "filter" to narrow the results. You also have the option to sort by popularity, title, user rating, date added, or release date.

Borrow – Borrow a title by tapping on the title's icon, then "Borrow."

Download – After borrowing a title, you can either stream it using Wi-Fi or download it so you can use it without a Wi-Fi connection. On the title details page, tap "Download."

Listening or reading – customizing tools

Audiobooks – expand the media player to access controls. Tap "1.0x" to change the speed.

E-books – tap "Aa" to access Reader Settings. You can adjust the text, formatting, or color of the page.

Need more help? Ask hoopla or your library

- For help within the app, tap the [?] icon.
- Call the library at 715-839-5004, chat with us online, or email us at librarian@eauclaire.lib.wi.us

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