



PUBLIC NOTICE

Thursday, June 20, 2024, 5:00 p.m.

Carnegie Room - L.E. Phillips Memorial Public Library
400 Eau Claire St., Eau Claire, Wisconsin

AGENDA

- 1) Member Roll Call
 - 2) Citizen Comments (limited to 5 minutes per citizen)
 - 3) **Consent Agenda:** *The following matters may be acted upon by the L.E. Phillips Memorial Public Library Board of Trustees utilizing a single vote. Individual items, which any member wishes to address in greater detail or as a separate item on the regular agenda, may be removed from the Consent Agenda upon the request of any Trustee.*
 - A. Approval of the Minutes of last month's Library Board Meeting (pg. 2)
 - B. Action on Bills and Claims (pg. 5)
 - C. Reports:
 - a) Library Director (pg. 20)
 - b) Financial Report (pg. 36)
 - c) Statistical Report (pg. 41)
 - 4) Board President report/comments (Gary Pesicka)
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OPEN SESSION

- 5) Consideration of New Business
 - A. Staff presentation – Greeter station (April Hopkins-Canada)
 - B. Election of 2024-2025 Executive Board officers
 - C. Discussion of and action on the Expenses of Library Volunteers policy (Kim Hennings) (pg. 42)
 - D. Discussion of and action on Petitioning, Solicitation, and Distribution of Literature policy (Kim Hennings) (pg. 43)
 - E. Security Monitor position update (Nancy Kerr)
 - F. City community feedback survey (Nancy Kerr) (pg. 44)
- 6) Committee Reports
 - A. Friends of the Library
 - B. IFLS
- 7) Directives from the Library Board to the Library Director
- 8) Next meeting: July 18, 2024
- 9) Adjournment

Trustees: If you are unable to attend this meeting, please notify the Library Administrative Office

**L.E. PHILLIPS MEMORIAL PUBLIC LIBRARY
400 EAU CLAIRE STREET
EAU CLAIRE, WI 54701**

Minutes of a Meeting of the Board of Trustees

A meeting of the Board of Trustees of the L.E. Phillips Memorial Public Library was held on Thursday, May 16, 2024

Board members present: Cheryl Contant, Kate Cook, Shelley Donnelly, Jill Markgraf, James Martin, Gary Pesicka, Charlie Schell, and Sheng Xiong.

Board members absent: Rod Jones

Staff present: Nancy Kerr, Barb Langreck, Paula Stanton

CITIZEN COMMENTS

None

CONSENT AGENDA

On a motion made by Cheryl Contant and seconded by Shelley Donnelly, the Board unanimously approved the Consent Agenda items.

BOARD PRESIDENT COMMENTS

- We welcome Rod Jones back to the library board as our council rep for 2024-2025. Rod most recently served on the library board in 2022-2023.
- A reminder to all board members that the official communication channel is through the library email account. Use of personal email for library trustee business is discouraged as personal email accounts would then be discoverable if there was an open records request.
- After several rounds of testing, we passed the recent building inspection done by the city. The purpose of the test was to ensure that the emergency generator will function appropriately in the event of a power outage. Through the testing process, we identified several electrical issues that existed that have since been corrected.
- Monday, May 20th is the outdoor open house from 3:30-5:30. Board members were encouraged to attend if available.

CONSIDERATION OF NEW BUSINESS

- A. The staff presentation on the Summer Library Program was postponed as the staff presenter was unavailable.
- B. On a motion made by Sheng Xiong and seconded by Jill Markgraf, the Board unanimously approved the Trustees Bylaws with an effective date of July 1, 2024.
- C. After discussion, the Board decided not to change the monthly meeting date and time which will continue to be the third Thursday each month at 5:00 p.m.

- D. Sheng Xiong reported that the Nominating Committee met on Wednesday, May 15 to review the slate of candidates for the 2024-2025 Library Board. The candidates presented were as follows: Gary Pesicka – President; Cheryl Contant – Vice President; and Charlie Schell – Secretary. The board will formally vote on the candidates at the June meeting.
- E. On a motion made by Jill Markgraf and seconded by Sheng Xiong, the Board unanimously approved the changes to the Art policy.
- F. On a motion made by Sheng Xiong and seconded by Charlie Schell, the Board unanimously approved the changes to the Library Card policy which will go into effect on June 1.
- G. On a motion made by Cheryl Contant and seconded by Shelley Donnelly, the Board unanimously approved deleting the Library Cards for Institutions policy.
- H. On a motion made by Cheryl Contant and seconded by Sheng Xiong, the Board unanimously approved deleting the Using Other People’s Cards for Check Out policy.
- I. Nancy updated the board on the status of Sawdust City Sounds which is our digital local music collection. Although marketed heavily by PCS in the last few years, the usage of this service compared to other digital media was low compared to the cost to the library for the annual subscription fee (\$10,000/year). MUSICat, our contracted provider, may consider the option to keep the Sawdust collection active for streaming without a subscription, but no new material would be added. We are waiting for more information from MUSICat before a final decision can be made.
- J. Nancy presented information that she learned from an “AI” symposium at the recent PLA conference. AI presents opportunities as well as challenges for public libraries. Our role in the future will likely involve education for our patrons to help them better understand AI and how to use it as well as prioritizing ethical considerations to ensure equitable access and responsible use of AI technology.

COMMITTEE REPORTS

Friends of the Library – Charlie Schell

- The Friends annual meeting will be held on Wednesday, May 22.
- The Friends recently held a volunteer appreciation event.

IFLS – Jill Markgraf

- The board meets next week, no report at this time.

DIRECTIVES FROM THE LIBRARY BOARD OF TRUSTEES TO THE LIBRARY DIRECTOR

- Look into the sound and video issues in the Carnegie Room. Consider using the Owl for future meetings as the video and sound quality is much better.
- Provide an update on the Security position.
- Schedule a meeting of the Executive Committee regarding the Distinguished Service Award. Meeting to be scheduled after the June meeting.

NEXT MEETING – June 20, 2024

ADJOURNMENT

On a motion made by Jill Markgraf and seconded by Cheryl Contant, the board unanimously voted to adjourn at 6:30 PM.

Respectfully submitted,

Barb Langreck
Administrative and Human Resource Coordinator



ADMINISTRATIVE MEMORANDUM

TO: Library Board
FROM: Barb Langreck, Administrative & HR Coordinator
DATE: 06/12/2024
SUBJECT: MAY 2024 Bills & Claims Report Summary

Bills & Claims Report Summary – Month Ending May 31, 2024

Operating Expenditures for the month (includes supplemental bill & claims and p-card purchases)	\$535,572.06
CIP Expenditures for the month	\$
Total	\$535,572.06

All expenditures will be included in the printed report each month. Exceptions to this will be months in which the City accounting staff has not yet posted the procurement card purchases or journal entries for that month. In that case, those entries will appear on the following month Bills and Claims report. Each month there are a number of large purchases of library materials. Those may include digital or hard copy material purchases totaling over \$1,000 per purchase. Questions on those purchases can be directed to the Library Director for further clarification.

Explanations of large or out of the ordinary/annual payments are shown below:

1. Account 6110 Postage & Shipping
 - \$1,021.27 paid to L&M for monthly postage
2. Account 6118 Advertising/Marketing
 - \$1,439.00 paid to Rooney Printing for summer library program brochures
3. Account 6202 Electricity
 - \$5,148.38 paid to City of Eau Claire for electricity charges
4. Account 6350 Insurance
 - \$2,583.33 paid to City of Eau Claire for insurance charges
5. Account 6406 – Program Supplies
 - \$1,124.06 paid to Demco for YS display stand (any purpose gift account)
 - \$1,102.55 paid to Scholastic Education for outreach books and materials (ECCF grant)
 - \$2,546.94 paid to Scholastic Education for outreach books and materials (Pablo grant)
6. Account 6464 – Building Materials & Janitorial Supplies
 - \$1,341.37 for April parts charges
7. Account 6490 – Equipment
 - \$1,583.55 paid to Heartland Business Systems for Cisco SMARTnet extended service
 - \$3,306.07 paid to Heartland Business Systems for Advanced Metro IP access license and services router

BILLS & CLAIMS - OPERATING
Transactions Processed in May 2024

ENTERED	EFFECTIVE	OBJECT	AMOUNT	ACCT NAME	VENDOR	COMMENTS
05/02/2024	05/03/2024	6010	\$16,184.30	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$29,440.64	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$13,277.89	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$14,250.65	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$12,180.86	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$3,582.40	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$18,369.03	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6010	\$2,151.20	WAGES-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
			<u>\$109,436.97</u>			
05/13/2024	05/10/2024	6010	\$5,544.70	PAYROLL WAGES	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/10/24
			<u>\$5,544.70</u>			
05/16/2024	05/17/2024	6010	\$16,325.09	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$26,801.94	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$16,545.08	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$14,250.64	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$11,623.22	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$3,582.40	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$18,467.81	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6010	\$2,151.20	WAGES-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
			<u>\$109,747.38</u>			
05/23/2024	05/24/2024	6010	\$6,627.14	PAYROLL WAGES	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/24/24
			<u>\$6,627.14</u>			
05/29/2024	05/31/2024	6010	\$16,348.15	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$25,397.73	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$831.64	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$16,469.81	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$14,250.66	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$12,180.88	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$3,582.40	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$18,707.03	PAYROLL WAGES	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6010	\$2,151.20	WAGES-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
			<u>\$109,919.50</u>			
TOTAL PAYROLL WAGES			<u>\$341,275.69</u>			

05/13/2024	05/10/2024	6020	\$183.98 PAYROLL OVERTIME	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/10/24
			<u>\$183.98</u>		
05/23/2024	05/24/2024	6020	\$88.42 PAYROLL OVERTIME	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/24/24
			<u>\$88.42</u>		
TOTAL PAYROLL OVERTIME			<u>\$272.40</u>		
05/22/2024	04/30/2024	6040	\$4.38 EMPLOYER PAID BENEFITS		APR LIFE INSURANCE
			<u>\$4.38</u>		
05/02/2024	05/03/2024	6040	\$1,208.85 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$2,187.03 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$1,004.38 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$1,013.37 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$870.63 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$261.79 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$1,338.67 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6040	\$146.27 ER PAID BEN-ULRICH-SECURITY MO	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
			<u>\$8,030.99</u>		
05/13/2024	05/10/2024	6040	\$410.54 EMPLOYER PAID BENEFITS	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/10/24
			<u>\$410.54</u>		
05/16/2024	05/17/2024	6040	\$1,210.83 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$1,973.52 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$1,232.83 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$1,005.83 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$805.04 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$261.78 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$1,322.06 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6040	\$146.28 ER PAID BEN-ULRICH-SECURITY MO	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
			<u>\$7,958.17</u>		
05/23/2024	05/24/2024	6040	\$475.13 EMPLOYER PAID BENEFITS	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/24/24
			<u>\$475.13</u>		
05/29/2024	05/31/2024	6040	\$1,233.77 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$1,934.64 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$63.64 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$1,259.56 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$1,077.96 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$904.06 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$274.05 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24

05/29/2024	05/31/2024	6040	\$1,403.44 EMPLOYER PAID BENEFITS	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6040	\$163.76 ER PAID BEN-ULRICH-SECURITY MO	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
			<u>\$8,314.88</u>		
TOTAL EMPLOYER PAID BENEFITS			<u>\$25,194.09</u>		
05/02/2024	05/03/2024	6042	\$1,065.88 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$1,538.41 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$866.07 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$905.51 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$840.48 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$247.19 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$1,131.55 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6042	\$148.43 WRS(ER)-ULRICH-SECURITY MONITR	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
			<u>\$6,743.52</u>		
05/13/2024	05/10/2024	6042	\$394.61 WRS(ER)	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/10/24
			<u>\$394.61</u>		
05/16/2024	05/17/2024	6042	\$1,072.78 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$1,299.00 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$1,088.87 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$905.50 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$802.00 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$247.19 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$1,140.00 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6042	\$148.43 WRS(ER)-ULRICH-SECURITY MONITR	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
			<u>\$6,703.77</u>		
05/23/2024	05/24/2024	6042	\$462.67 WRS(ER)	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/24/24
			<u>\$462.67</u>		
05/29/2024	05/31/2024	6042	\$1,074.37 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$1,268.50 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$1,077.07 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$905.51 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$840.48 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$247.19 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$1,134.63 WRS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
05/29/2024	05/31/2024	6042	\$148.43 WRS(ER)-ULRICH-SECURITY MONITR	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
			<u>\$6,696.18</u>		
TOTAL WRS(ER)			<u>\$21,000.75</u>		

05/23/2024	04/30/2024	6043	(\$0.35) HEALTH INS(ER)		APR HEALTH INSURANCE
			(\$0.35)		
05/02/2024	05/03/2024	6043	\$1,302.60 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$5,213.88 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$899.64 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$4,718.36 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$3,648.25 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$908.79 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$4,222.71 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
05/02/2024	05/03/2024	6043	\$908.79 HI(ER)-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
			\$21,823.02		
05/13/2024	05/10/2024	6043	\$1,631.43 HEALTH INS(ER)	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/10/24
			\$1,631.43		
05/16/2024	05/17/2024	6043	\$1,302.60 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$4,462.02 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$1,777.19 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$4,718.36 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$3,648.25 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$908.79 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$4,097.02 HEALTH INS(ER)	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
05/16/2024	05/17/2024	6043	\$908.79 HI(ER)-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
			\$21,823.02		
05/23/2024	05/24/2024	6043	\$1,859.97 HEALTH INS(ER)	CUSTODIAL PAYROLL WAGES	PAY DATE: 05/24/24
			\$1,859.97		
05/29/2024	05/31/2024	6043	\$59.92 HI(ER)-ULRICH-SECURITY MONITOR	LIBRARY PAYROLL WAGES	PAY DATE: 05/31/24
			\$59.92		
TOTAL HEALTH INS(ER)			\$47,197.01		
05/09/2024	04/30/2024	6047	\$137.92 HEALTH INSURANCE DEDUCTIBLE		HEALTH INSURANCE DEDUCTIBLE CH
05/09/2024	04/30/2024	6047	\$2,035.00 HEALTH INSURANCE DEDUCTIBLE		HEALTH INSURANCE DEDUCTIBLE CH
TOTAL HEALTH INSURANCE DEDUCTIBLE			\$2,172.92		
05/15/2024	05/14/2024	6051	\$6,139.31 RETIREE-HLTH INS	GROUP HEALTH COOPERATIVE OF EAU CLAIRE	HEALTH INSURANCE PREMIUMS
TOTAL RETIREE-HLTH INS			\$6,139.31		
05/08/2024	03/31/2024	6052	\$203.50 RETIREE DEDUCTIBLE		ALLOCATE RETIREE HEALTH DEDUCT
TOTAL RETIREE DEDUCTIBLE			\$203.50		

05/22/2024	04/30/2024	6055	(\$4.30) VISION INSURANCE		APR VISION INSURANCE
TOTAL VISION INSURANCE			(\$4.30)		
05/08/2024	04/30/2024	6110	\$1,021.27 POSTAGE & SHIPPING	L&M MAIL SERVICE INC	POSTAGE
05/30/2024	05/29/2024	6110	\$195.20 POSTAGE & SHIPPING	L&M MAIL SERVICE INC	POSTAGE
TOTAL POSTAGE & SHIPPING			\$1,216.47		
05/08/2024	04/24/2024	6112	\$18.98 COMPUTER SERVICE CHARGES	APL*APPLE ONLINE STORE	IN-APP PURCHASE INFINITE X2P
05/08/2024	04/24/2024	6112	\$59.88 COMPUTER SERVICE CHARGES	SITEGROUND HOSTING	IT EQUIPMENT CLOUD HOSTING
05/29/2024	05/28/2024	6112	\$159.00 COMPUTER SERVICE CHARGES	HEARTLAND BUSINESS SYSTEMS LLC	COMPUTER SERVICE CHARGES
TOTAL COMPUTER SERVICE CHARGES			\$237.86		
05/01/2024	04/30/2024	6118	\$300.00 ADVERTISING/MARKETING	VOLUME ONE MAGAZINE LLC	ADVERTISING
05/08/2024	04/24/2024	6118	\$182.70 ADVERTISING/MARKETING	DISPLAYS2GO	PCS ADVERTISING (BROCHURE FLOO
05/08/2024	04/24/2024	6118	\$25.80 ADVERTISING/MARKETING	DOWNTOWN EAU CLAIRE INC	PCS ADVERTISING (REGISTRATION
05/08/2024	04/24/2024	6118	\$26.99 ADVERTISING/MARKETING	AMZ*CAFEPPRESS INC.	2 PACK MAGNETIC BOARD 17.1X11.
05/08/2024	04/24/2024	6118	\$37.96 ADVERTISING/MARKETING	AMZ*CAFEPPRESS INC.	2 MENS TSHIRTS ORANGE (MEDIUM)
05/08/2024	04/24/2024	6118	\$38.54 ADVERTISING/MARKETING	SP * FOUND FOOTAGE FES	PCS ADVERTISING (MAY OPEN HOUS
05/08/2024	04/24/2024	6118	\$5.67 ADVERTISING/MARKETING	FACEBK 24BWKBPRA2	PCS ADVERTISING CAMPAIGN
05/08/2024	04/24/2024	6118	\$13.39 ADVERTISING/MARKETING	FACEBK 24BWKBPRA2	PCS ADVERTISING CAMPAIGN
05/08/2024	04/24/2024	6118	\$34.47 ADVERTISING/MARKETING	FACEBK 24BWKBPRA2	PCS ADVERTISING CAMPAIGN
05/08/2024	04/24/2024	6118	\$349.28 ADVERTISING/MARKETING	AZAR INTERNATIONAL INC	PCS ADVERTISING (BROCHURE TOWE
05/21/2024	04/30/2024	6118	\$1,439.00 ADVERTISING/MARKETING	ROONEY DIGITAL LLC	PCS ADVERTISING
TOTAL ADVERTISING/MARKETING			\$2,453.80		
05/02/2024	04/30/2024	6120	\$521.08 AUDITING		AUDIT FEES
TOTAL AUDITING			\$521.08		
05/01/2024	04/30/2024	6130	\$229.50 REPAIRS TO BUILDINGS	B&B ELECTRIC INC	CUSTODIAL EXPENSE - REPAIRS TO
05/16/2024	05/16/2024	6130	\$240.00 REPAIRS TO BUILDINGS	BARTINGALE MECHANICAL INC	REPAIRS TO BUILDING - IT ROOMS
TOTAL REPAIRS TO BUILDINGS			\$469.50		
05/08/2024	04/30/2024	6150	\$392.00 SPECIAL SERVICES	HEATHER C LEISZ	MONTHLY PLANT RENTAL & CARE
05/15/2024	04/30/2024	6150	\$288.40 SPECIAL SERVICES	UNIQUE MANAGEMENT SERVICES INC	COLLECTION AGENCY FEES
TOTAL SPECIAL SERVICES			\$680.40		
05/08/2024	04/24/2024	6153	\$6.12 CONVENIENCE FEES	TRAVRES*RESCOUNTER.COM	CONVENIENCE BOOKING FEE FOR EX
05/10/2024	04/01/2024	6153	\$43.13 CONVENIENCE FEES	FAPS HOLDINGS INC	LIBRARY MONTHLY CC FEES
TOTAL CONVENIENCE FEES			\$49.25		
05/08/2024	04/24/2024	6156	\$180.00 PROFESSIONAL SERVICES	IN *DRYDON EQUIPMENT INC.	PROFESSIONAL SERVICES COSTUME
05/16/2024	05/16/2024	6156	\$200.00 PROFESSIONAL SERVICES	BENJAMIN HOLLARS	PCS PROFESSIONAL SERVICES
05/16/2024	05/16/2024	6156	\$150.00 PROFESSIONAL SERVICES	CHRIS STURDEVANT	PCS PROFESSIONAL SERVICES

05/16/2024	04/30/2024	6156	\$100.00 PROFESSIONAL SERVICES	NICKOLAS ANDREW BUTLER	PCS PROFESSIONAL SERVICES
05/08/2024	04/24/2024	6156	\$892.50 PROF SERV PABLO	OFFICE DEPOT	OFFICE DEPOT (COPIES) PABLO GR
TOTAL PROFESSIONAL SERVICES			\$1,522.50		
05/08/2024	04/24/2024	6160	\$170.60 TRAINING/MEETINGS	AMERICAN AIR0012396119626	PLA AIRFARE (KELLY KNEISL)
05/08/2024	04/24/2024	6160	\$149.00 TRAINING/MEETINGS	FREDPRYOR CAREERTRACK	ONLINE COURSE MANAGING EMOTION
05/08/2024	04/24/2024	6160	\$198.10 TRAINING/MEETINGS	DELTA AIR 0062327068163	PLA AIRFARE (KELLY KNEISL)
05/08/2024	04/24/2024	6160	\$202.64 TRAINING/MEETINGS	DOUBLETREE HOTEL MIL CTR	DOUBLETREE HOTELS DOUBLETREE (
05/08/2024	04/24/2024	6160	\$354.00 TRAINING/MEETINGS	DOUBLETREE HOTEL MIL CTR	DOUBLETREE HOTELS DOUBLETREE (
05/08/2024	04/24/2024	6160	(\$25.64) TRAINING/MEETINGS	DOUBLETREE HOTEL MIL CTR	DOUBLETREE HOTELS DOUBLETREE (
05/08/2024	04/24/2024	6160	(\$99.00) TRAINING/MEETINGS	EAU CLAIRE AREA CHAMBER OF COMMERCE	STAFF TRAINING - REFUND
05/08/2024	04/24/2024	6160	\$324.00 TRAINING/MEETINGS	UNIVERSITY OF WISCONSIN NON-PAYROLL	UW MADISON ONLINE COURSE (JAN
05/08/2024	04/24/2024	6160	\$200.00 TRAINING/MEETINGS	CHIPPEWA VALLEY AIRPORT	TRANSPORTATION SERVICES (PLA C
05/08/2024	04/24/2024	6160	\$100.00 TRAINING/MEETINGS	LIBRARYWORKS.COM	CE ONLINE TRAINING (4 EMPLOYEE
05/08/2024	04/24/2024	6160	\$7.27 TRAINING/MEETINGS	UBER TRIP	UBER TIP (PLA EVENT TRAINING K
05/08/2024	04/24/2024	6160	\$48.47 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$14.91 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$18.85 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$13.88 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$12.88 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$5.45 TRAINING/MEETINGS	UBER TRIP	UBER TIP (PLA EVENT TRAINING K
05/08/2024	04/24/2024	6160	\$36.24 TRAINING/MEETINGS	UBER TRIP	UBER RIDE (PLA EVENT TRAINING
05/08/2024	04/24/2024	6160	\$606.32 TRAINING/MEETINGS	SPRINGHILL SUITES	STAFF TRAINING - KELLY KNEISL
05/22/2024	05/22/2024	6160	\$350.00 TRAINING/MEETINGS	CHIPPEWA VALLEY TECHNICAL COLLEGE	STAFF TRAINING CE - KIM HENNIN
			\$2,687.97		
05/02/2024	05/03/2024	6160	\$1,149.60 TRAINING/MEETINGS	LIBRARY PAYROLL WAGES	PAY DATE: 05/03/24
			\$1,149.60		
05/16/2024	05/17/2024	6160	\$10.16 TRAINING/MEETINGS	LIBRARY PAYROLL WAGES	PAY DATE: 05/17/24
			\$10.16		
TOTAL TRAINING/MEETINGS			\$3,847.73		
05/08/2024	04/30/2024	6198	\$370.00 MISC CONTRACTUAL SERVICES	ACP CREATIVIT LLC	MISC CONTRACTUAL
05/08/2024	04/30/2024	6198	\$536.01 MISC CONTRACTUAL SERVICES	ACP CREATIVIT LLC	MISC CONTRACTUAL
05/22/2024	05/22/2024	6198	\$50.00 MISC CONTRACTUAL SERVICES	DIGICOPY	PCS MISC CONTRACTUAL
05/17/2024	04/30/2024	6198	\$152.00 MISC CONTRACTUAL SERVICES	HEARTQUEST TRAINERS LLC	AED QUARTERLY CHECKS AND SUPPL
05/01/2024	03/29/2024	6198	\$57.90 MISC CONTRACTUAL SERVICES	EMPLOYEE BENEFITS CORPORATION	ADMIN CHARGES FOR THE 125 PLAN
05/08/2024	04/24/2024	6198	\$176.97 MISC CONTRACTUAL SERVICES	ZOOM.US	ZOOM ACCOUNT APRIL
05/08/2024	04/24/2024	6198	\$54.00 MISC CONTRACTUAL SERVICES	PLAYSIGNAGE.COM	DIGITAL SIGNAGE APRIL
05/15/2024	04/30/2024	6198	\$54.04 MISC CONTRACTUAL SERVICES	EMPLOYEE BENEFITS CORPORATION	ADMIN. CHARGES FOR THE 125 PLA
05/28/2024	05/24/2024	6198	\$271.69 MISC CONTRACTUAL SERVICES	CLIFTONLARSONALLEN LLP	ACA REPORTING
05/08/2024	04/24/2024	6198	\$456.68 MISC CONTRACT SERV-DABBLE	4IMPRINT	DB BRANDING
TOTAL MISC CONTRACTUAL SERVICES			\$2,179.29		

05/17/2024	04/30/2024	6202	\$5,148.38	ELECTRICITY		400 EAU CLAIRE ST
TOTAL ELECTRICITY			\$5,148.38			
05/17/2024	04/30/2024	6208	\$104.68	GAS SERVICE		400 EAU CLAIRE ST
TOTAL GAS SERVICE			\$104.68			
05/08/2024	04/24/2024	6210	\$1.03	TELEPHONES	CENTURYLINK LUMEN	TELEPHONE SERVICE
05/08/2024	04/30/2024	6210	\$372.41	TELEPHONES	WISCONSIN BELL TELEPHONE COMPANY INC	TELEPHONE
05/14/2024	04/30/2024	6210	\$953.49	TELEPHONES		APR CENTREX VOIP PHONE CHRG
05/21/2024	03/31/2024	6210	\$524.00	TELEPHONES	EAU CLAIRE COUNTY	TELEPHONE SERVICE
TOTAL TELEPHONES			\$1,850.93			
05/02/2024	04/30/2024	6215	\$483.33	CITY GARBAGE SERVICE		GARBAGE COLLECTION CHARGES
TOTAL CITY GARBAGE SERVICE			\$483.33			
05/02/2024	04/30/2024	6350	\$2,583.33	INSURANCE		INSURANCE CHARGES
TOTAL INSURANCE			\$2,583.33			
05/08/2024	04/24/2024	6402	\$4.29	OFFICE SUPPLIES	OFFICE DEPOT	YS OFFICE SUPPLIES
05/08/2024	04/24/2024	6402	\$66.39	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	CIRC SUPPLIES
05/08/2024	04/24/2024	6402	\$33.85	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	CIRC SUPPLIES (PADDED ENVELOPE
05/08/2024	04/24/2024	6402	\$17.50	OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	YS OFFICE SUPPLIES (CARDSTOCK)
05/08/2024	04/24/2024	6402	\$17.49	OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	YS OFFICE SUPPLIES (CARDSTOCK)
05/08/2024	04/24/2024	6402	\$100.00	OFFICE SUPPLIES	AVERY PRODUCTS CORPORATIO	TS SUPPLIES (ROUND LABLES)
05/08/2024	04/24/2024	6402	\$77.00	OFFICE SUPPLIES	ALLEGRA AND IMAGE 360	TS SUPPLIES (TOO GOOD TO MISS
05/08/2024	04/24/2024	6402	\$67.70	OFFICE SUPPLIES	ALLEGRA AND IMAGE 360	TS SUPPLIES (DAMAGED STAMPERS
05/08/2024	04/24/2024	6402	\$111.77	OFFICE SUPPLIES	OFFICE DEPOT	PCS SUPPLIES (CARD STOCK)
05/08/2024	04/24/2024	6402	\$8.21	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	TS SUPPLIES (YELLOW BINDER)
05/08/2024	04/24/2024	6402	\$71.09	OFFICE SUPPLIES	UNIVERSITY OF CHICAGO	TS SUPPLIES (SEALS)
05/08/2024	04/24/2024	6402	\$13.64	OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	TS SUPPLIES (2 1in BINDERS)
05/08/2024	04/24/2024	6402	\$115.20	OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	TS SUPPLIES (AVERY LABELS)
05/08/2024	04/24/2024	6402	(\$13.64)	OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	REFUND FOR DAMAGED BINDERS
05/30/2024	02/29/2024	6402	\$23.61	OFFICE SUPPLIES	UNIVERSITY OF CHICAGO	TS SUPPLIES - BOOK SEALS
05/30/2024	02/29/2024	6402	\$36.66	OFFICE SUPPLIES	UNIVERSITY OF CHICAGO	TS SUPPLIES - BOOK SEALS
05/30/2024	03/31/2024	6402	\$23.61	OFFICE SUPPLIES	UNIVERSITY OF CHICAGO	TS SUPPLIES - BOOK SEALS
05/08/2024	04/24/2024	6402	\$76.98	OFFICE SUPPLIES	OFFICE DEPOT	OVERHEAD SUPPLIES (COPY PAPER)
05/08/2024	04/24/2024	6402	\$97.92	OFFICE SUPPLIES	OFFICE DEPOT	OVERHEAD SUPPLIES (COPY PAPER
05/08/2024	04/24/2024	6402	\$933.47	OFFICE SUPPLIES	OFFICE DEPOT	OVERHEAD SUPPLIES (TONER AND Y
05/08/2024	04/24/2024	6402	\$903.77	OFFICE SUPPLIES	OFFICE DEPOT	OVERHEAD SUPPLIES (TONER)
05/08/2024	04/24/2024	6402	\$903.77	OFFICE SUPPLIES	OFFICE DEPOT	OVERHEAD SUPPLIES (TONER)
05/08/2024	04/24/2024	6402	\$8.99	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (WHISKS)
05/08/2024	04/24/2024	6402	\$18.99	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (RETRACTABLE
05/08/2024	04/24/2024	6402	\$42.70	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (NITRILE DIS
05/08/2024	04/24/2024	6402	\$98.50	OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (ADULT DISPO

05/08/2024	04/24/2024	6402	\$22.47 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (FACIAL TISS
05/08/2024	04/24/2024	6402	\$56.76 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (KN95 MASKS
05/08/2024	04/24/2024	6402	\$68.59 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (CASE OF HAN
05/08/2024	04/24/2024	6402	\$11.30 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (3 PK PRESSB
05/08/2024	04/24/2024	6402	\$25.32 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (SURFACE PRO
05/08/2024	04/24/2024	6402	\$17.58 OFFICE SUPPLIES	AMZ*CAFEPRESS INC.	OVERHEAD SUPPLIES (NAPKIN HOLD
05/08/2024	04/24/2024	6402	\$77.87 OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	OVERHEAD SUPPLIES (9 VOLT BATT
05/08/2024	04/24/2024	6402	\$44.52 OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	OVERHEAD SUPPLIES (REFILL HAND
05/08/2024	04/24/2024	6402	\$11.35 OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	OVERHEAD SUPPLIES (REFILL HAND
05/08/2024	04/24/2024	6402	(\$42.70) OFFICE SUPPLIES	AMAZON.COM SERVICES LLC	REFUND FOR NITRILE GLOVES (DAM
05/08/2024	04/24/2024	6402	\$11.12 OFFICE SUPPLIES	AMAZON.COM*MB14A11F2	OVERHEAD SUPPLIES (DISHWASHER
05/15/2024	05/14/2024	6402	\$961.00 OFFICE SUPPLIES	EO JOHNSON COMPANY INC	OH SUPPLIES
05/29/2024	05/29/2024	6402	\$63.06 OFFICE SUPPLIES	BADGERLAND PRINTING USA INC	OH SUPPLIES - BUSINESS CARDS K
TOTAL OFFICE SUPPLIES			\$5,187.70		
05/08/2024	04/24/2024	6405	\$34.90 AWARDS & TROPHIES-FOL-2022	AMZ*CAFEPRESS INC.	RS FOL GIFTS (SMALL SEED ENVEL
05/08/2024	04/24/2024	6405	\$243.48 AWARDS & TROPHIES-FOL-2022	MENARD INC	DB BAT HOUSE EVENT
05/08/2024	04/24/2024	6405	\$55.04 AWRDS/TROP FOL 2023	PAYPAL WEB CHECKOUT	DESSERT FIRST CUPCAKES (ARTWES
TOTAL AWARDS & TROPHIES-FOL-2022			\$333.42		
05/08/2024	04/24/2024	6406	\$17.18 LIBRARY PROGRAM SUPPLIES	WM SUPERCENTER#1669	YS PROGRAM SUPPLIES
05/08/2024	04/24/2024	6406	\$58.38 LIBRARY PROGRAM SUPPLIES	WM SUPERCENTER#1669	YS PROGRAM SUPPLIES
05/08/2024	04/24/2024	6406	\$37.62 LIBRARY PROGRAM SUPPLIES	WM SUPERCENTER#1669	YS PROGRAM SUPPLIES (TAYLOR SW
05/08/2024	04/24/2024	6406	\$50.94 LIBRARY PROGRAM SUPPLIES	MICHAELS #9166	YS PROGRAM SUPPLIES
05/08/2024	04/24/2024	6406	\$20.57 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	YS PROGRAM SUPPLIES (CARDSTOCK
05/08/2024	04/24/2024	6406	\$50.49 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	YS PROGRAM SUPPLIES (POLY-FIL)
05/08/2024	04/24/2024	6406	\$53.53 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	YS PROGRAM SUPPLIES (WHITE FOA
05/08/2024	04/24/2024	6406	\$13.99 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	YS PROGRAM SUPPLIES (PLASTIC A
05/08/2024	04/24/2024	6406	\$226.21 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	YS PROGRAM SUPPLIES (SUMMER PR
05/08/2024	04/24/2024	6406	\$26.14 LIBRARY PROGRAM SUPPLIES	SKOGENS FOODLINER INC	YS PROGRAM SUPPLIES
05/08/2024	04/24/2024	6406	\$111.84 LIBRARY PROGRAM SUPPLIES	SKOGENS FOODLINER INC	YS PROGRAM SUPPLIES (LATE NIG
05/08/2024	04/24/2024	6406	\$4.99 LIBRARY PROGRAM SUPPLIES	SKOGENS FOODLINER INC	YS PROGRAM SUPPLIES (PRESCHOOL
05/08/2024	04/24/2024	6406	\$22.25 LIBRARY PROGRAM SUPPLIES	SKOGENS FOODLINER INC	YS PROGRAM SUPPLIES
05/08/2024	04/24/2024	6406	\$4.19 LIBRARY PROGRAM SUPPLIES	ETSY.COM	YS PROGRAM SUPPLIES (DIGITAL D
05/08/2024	04/24/2024	6406	\$365.20 LIBRARY PROGRAM SUPPLIES	WISCONSIN DEPARTMENT OF NATURAL	GREY DOGWOOD TREE / RED OAK TR
05/08/2024	04/24/2024	6406	\$25.16 LIBRARY PROGRAM SUPPLIES	JOANN STORE INTERNET	DB PROGRAM SUPPLIES (1 ORDER -
05/08/2024	04/24/2024	6406	\$20.58 LIBRARY PROGRAM SUPPLIES	JOANN STORE INTERNET	DB PROGRAM SUPPLIES (1 ORDER -
05/08/2024	04/24/2024	6406	\$12.57 LIBRARY PROGRAM SUPPLIES	JOANN STORE INTERNET	DB PROGRAM SUPPLIES (1 ORDER -
05/08/2024	04/24/2024	6406	\$12.58 LIBRARY PROGRAM SUPPLIES	JOANN STORE INTERNET	DB PROGRAM SUPPLIES (1 ORDER -
05/08/2024	04/24/2024	6406	\$24.39 LIBRARY PROGRAM SUPPLIES	AMZ*CAFEPRESS INC.	DB PROGRAM SUPPLIES (SAFETY GL
05/08/2024	04/24/2024	6406	\$245.93 LIBR PROG SUPP-GEN PURPOSE GIF	PAYPAL WEB CHECKOUT	DESSERT FIRST CUPCAKES (ARTWES
05/08/2024	04/24/2024	6406	\$85.18 LIBR PROG SUPP-GEN PURPOSE GIF	AMZ*CAFEPRESS INC.	EVENT REFRESHMENTS (GIFTS ANY
05/08/2024	04/24/2024	6406	\$250.00 LIBR PROG SUPP-GEN PURPOSE GIF	MENARD INC	DB BAT HOUSE EVENT
05/08/2024	04/24/2024	6406	\$1,124.06 LIBR PROG SUPP-GEN PURPOSE GIF	DEMCO INC	YS PROGRAM SUPPLIES (4-SIDED B
05/08/2024	04/24/2024	6406	\$38.54 LIBRARY PROGRAM SUPPLIES	SP * FOUND FOOTAGE FES	PCS ADVERTISING (MAY OPEN HOU
05/08/2024	04/24/2024	6406	\$9.99 LIBRARY PROG SUPPLIES-FOL 2020	AMZ*CAFEPRESS INC.	RS FOL GIFTS (MAGNETIC SHEETS

05/08/2024	04/24/2024	6406	\$0.03 LIBR SUPP - FOL-2023	PAYPAL WEB CHECKOUT	DESSERT FIRST CUPCAKES (ARTWES
05/08/2024	04/24/2024	6406	\$148.00 LIBRARY PROG SUPPLIES-ECCF GRA	OFFICE DEPOT	COPIES LCV (GIFTS)
05/08/2024	04/24/2024	6406	\$100.00 LIBRARY PROG SUPPLIES-ECCF GRA	SKOGENS FOODLINER INC	\$25 GIFT CARDS (4)
05/08/2024	04/24/2024	6406	\$159.00 LIBRARY PROG SUPPLIES-ECCF GRA	PROJECT HMONG	OUTREACH LCV (GIFTS)
05/08/2024	04/24/2024	6406	\$327.24 LIBRARY PROG SUPPLIES-ECCF GRA	INTERSTATE BOOKS4SCHOOL	LCV OUTREACH (GIFTS)
05/08/2024	04/24/2024	6406	\$1,102.55 LIBRARY PROG SUPPLIES-ECCF GRA	SCHOLASTIC EDUCATION	OUTREACH (LCV GROUP)
05/08/2024	04/24/2024	6406	\$28.58 LIBR SUPP PABLO	AMAZON.COM*MB14A11F2	CARDSTOCK (PABLO GIFTS)
05/08/2024	04/24/2024	6406	\$2,546.94 LIBR SUPP PABLO	SCHOLASTIC EDUCATION	OUTREACH (PABLO GIFTS)
05/08/2024	04/24/2024	6406	\$34.14 LIBR SUPP PABLO	SCHOLASTIC EDUCATION	OUTREACH BOOKS (PABLO GIFTS)
05/08/2024	04/24/2024	6406	\$41.28 LIBR SUPP PABLO	AMAZON.COM*MB14A11F2	AVERY MAILING LABELS 1X2 5/8 (
05/08/2024	04/24/2024	6406	\$14.29 LIBR SUPP PABLO	AMAZON.COM*MB14A11F2	CARDSTOCK (PABLO GIFTS)
05/08/2024	04/24/2024	6406	\$941.87 LIBR SUPP PABLO	INTERSTATE BOOKS4SCHOOL	OUTREACH (PABLO GIFTS)
05/08/2024	04/24/2024	6406	\$60.00 LIBR SUPP PABLO	AVERY PRODUCTS CORPORATIO	LABELS 2X2 (PABLO GIFTS)
05/22/2024	04/30/2024	6406	\$59.48 LIBR SUPP FOL 2024	FRIENDS OF THE LE PHILLIPS MEMORIAL PUBLIC	GIFTS - PROGRAM REFRESHMENTS
TOTAL LIBRARY PROGRAM SUPPLIES			\$8,475.90		
05/15/2024	04/30/2024	6409	\$13,125.00 DIGITAL/DOWNLOADABLE	LINKEDIN CORPORATION	LIBRARY MATERIALS
05/15/2024	04/30/2024	6409	\$3,631.13 DIGITAL/DOWNLOADABLE	MIDWEST TAPE LLC	LIBRARY MATERIALS
			\$16,756.13		
05/01/2024	04/30/2024	6409	\$17.99 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/01/2024	04/30/2024	6409	\$35.79 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/01/2024	04/30/2024	6409	\$68.97 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/01/2024	04/30/2024	6409	\$76.91 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/01/2024	04/30/2024	6409	\$66.08 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	adult/ juv
05/01/2024	04/30/2024	6409	\$254.20 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV/ADULT/ GIFT IHO-LEPMPL
05/01/2024	04/30/2024	6409	\$245.29 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/01/2024	04/30/2024	6409	\$338.22 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/01/2024	04/30/2024	6409	\$393.04 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/01/2024	04/30/2024	6409	\$61.74 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIB MATLS - JUV PRINT
05/08/2024	04/30/2024	6409	\$124.63 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/08/2024	04/30/2024	6409	\$113.00 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/08/2024	04/30/2024	6409	\$99.95 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/08/2024	05/07/2024	6409	\$12.99 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/08/2024	05/07/2024	6409	\$14.95 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/08/2024	05/07/2024	6409	\$231.48 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ADULT
05/08/2024	04/30/2024	6409	\$293.56 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/08/2024	04/30/2024	6409	\$349.59 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/08/2024	04/30/2024	6409	\$379.42 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	ADULT/JUV
05/08/2024	04/30/2024	6409	\$406.47 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/08/2024	04/30/2024	6409	\$1,416.19 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIBRARY MATERIALS
05/08/2024	04/30/2024	6409	\$1,547.24 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIBRARY MATERIALS
05/15/2024	05/14/2024	6409	\$207.75 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/15/2024	05/14/2024	6409	\$386.47 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/15/2024	05/14/2024	6409	\$296.28 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	ADULT/ JUV/ L/D ADULT
05/15/2024	05/14/2024	6409	\$118.69 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ ADULT

05/15/2024	05/14/2024	6409	\$8.99 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/15/2024	05/14/2024	6409	\$44.18 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/15/2024	05/14/2024	6409	\$60.78 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/15/2024	04/30/2024	6409	\$260.60 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/16/2024	05/16/2024	6409	\$31.90 LIBRARY MATERIALS-BKS JUVENILE	ABDO PUBLISHING COMPANY INC	LIB MATLS - JUV PRINT
05/16/2024	05/16/2024	6409	\$66.49 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIB MATLS - JUV PRINT
05/16/2024	05/16/2024	6409	\$219.41 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIB MATLS - JUV PRINT
05/21/2024	05/21/2024	6409	\$71.03 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV / ADULT / NON PRINT
05/21/2024	05/21/2024	6409	\$129.57 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV / ADULT
05/21/2024	05/21/2024	6409	\$206.27 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV / ADULT
05/21/2024	05/21/2024	6409	\$253.15 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	JUV / ADULT / GIFTS IHO-LEPMPL
05/21/2024	05/21/2024	6409	\$15.59 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/21/2024	05/21/2024	6409	\$15.80 LIBRARY MATERIALS-BKS JUVENILE	AMAZON COM SALES INC	JUV
05/21/2024	05/21/2024	6409	\$393.50 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV
05/21/2024	05/21/2024	6409	\$552.79 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/22/2024	05/22/2024	6409	\$109.23 LIBRARY MATERIALS-BKS JUVENILE	PLAYAWAY PRODUCTS LLC	LIB MATLS - JUV PRINT
05/29/2024	05/28/2024	6409	\$394.40 LIBRARY MATERIALS-BKS JUVENILE	BTAC ACQUISITION CORP	JUV PRINT
05/30/2024	05/29/2024	6409	\$220.87 LIBRARY MATERIALS-BKS JUVENILE	INGRAM LIBRARY SERVICES	ADULT PRNT/JUV PRNT L/D AD PRN

\$10,611.44

05/01/2024	04/30/2024	6409	\$20.29 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/01/2024	04/30/2024	6409	\$22.64 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/01/2024	04/30/2024	6409	\$569.11 LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/01/2024	04/30/2024	6409	\$631.42 LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/01/2024	04/30/2024	6409	\$46.65 LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	adult/ juv
05/01/2024	04/30/2024	6409	\$110.26 LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV/ADULT/ GIFT IHO-LEPMPL
05/01/2024	04/30/2024	6409	\$144.66 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/01/2024	04/30/2024	6409	\$194.53 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/01/2024	04/30/2024	6409	\$269.01 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/01/2024	04/30/2024	6409	\$231.61 LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP
05/01/2024	04/30/2024	6409	\$418.66 LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL
05/01/2024	03/31/2024	6409	\$1,574.40 LIBRARY MATERIALS-BOOKS-ADULT	MID-AMERICA BUSINESS SYSTEMS &	LIBRARY MATERIALS
05/01/2024	05/01/2024	6409	\$156.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/01/2024	05/01/2024	6409	\$171.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/01/2024	05/01/2024	6409	\$195.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/01/2024	05/01/2024	6409	\$289.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/01/2024	05/01/2024	6409	\$289.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/01/2024	05/01/2024	6409	\$303.00 LIBRARY MATERIALS-BOOKS-ADULT	J D POWER	LIB MATLS - ADULT PRINT
05/08/2024	04/30/2024	6409	\$177.34 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/08/2024	04/30/2024	6409	\$122.71 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/08/2024	04/24/2024	6409	\$19.99 LIBRARY MATERIALS-BOOKS-ADULT	BARNES&NOBLE.COM-BN	LIBRARY MATERIALS (WRITE OR WR
05/08/2024	04/24/2024	6409	\$33.98 LIBRARY MATERIALS-BOOKS-ADULT	BARNES&NOBLE.COM-BN	LIBRARY MATERIALS (THE NEON RA
05/08/2024	04/24/2024	6409	\$221.13 LIBRARY MATERIALS-BOOKS-ADULT	STATE BAR OF WISCONSIN	LIBRARY MATERIALS (WI LANDLORD
05/08/2024	04/24/2024	6409	\$41.63 LIBRARY MATERIALS-BOOKS-ADULT	WWW.FPA.ORG	LIBRARY MATERIALS (2024 GREAT
05/08/2024	05/07/2024	6409	\$39.63 LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/08/2024	05/07/2024	6409	\$57.20 LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ADULT
05/08/2024	04/30/2024	6409	\$225.08 LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ HIGH

05/08/2024	04/30/2024	6409	\$367.00	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/08/2024	04/30/2024	6409	\$452.29	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/08/2024	04/30/2024	6409	\$78.18	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	ADULT/JUV
05/08/2024	04/30/2024	6409	\$119.45	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/15/2024	05/14/2024	6409	\$264.71	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ NONPR
05/15/2024	05/14/2024	6409	\$347.40	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/15/2024	05/14/2024	6409	\$402.41	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	GIFTS IHO-LEPMPL/ ADULT/ NONPR
05/15/2024	05/14/2024	6409	\$200.18	LIBRARY MATERIALS-BOOKS-ADULT	CENGAGE LEARNING INC	ADULT
05/15/2024	05/14/2024	6409	\$29.86	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	ADULT/ JUV/ L/D ADULT
05/15/2024	05/14/2024	6409	\$41.91	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ ADULT
05/15/2024	05/14/2024	6409	\$26.09	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/15/2024	05/14/2024	6409	\$51.82	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	ADULT
05/15/2024	04/30/2024	6409	\$533.58	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/15/2024	04/30/2024	6409	\$34.85	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/16/2024	05/16/2024	6409	\$34.94	LIBRARY MATERIALS-BOOKS-ADULT	BLACKSTONE AUDIO INC	LIB MATLS - NONPRINT / ADULT P
05/16/2024	04/30/2024	6409	\$26.62	LIBRARY MATERIALS-BOOKS-ADULT	CENTER POINT INC	ADULT
05/21/2024	05/21/2024	6409	\$89.97	LIBRARY MATERIALS-BOOKS-ADULT	CENGAGE LEARNING INC	AD PRINT
05/21/2024	05/21/2024	6409	\$143.95	LIBRARY MATERIALS-BOOKS-ADULT	CENGAGE LEARNING INC	AD PRINT
05/21/2024	05/21/2024	6409	\$31.89	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV / ADULT / NON PRINT
05/21/2024	05/21/2024	6409	\$82.32	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV / ADULT
05/21/2024	05/21/2024	6409	\$26.01	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV / ADULT
05/21/2024	05/21/2024	6409	\$55.34	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV / ADULT / GIFTS IHO-LEPMPL
05/21/2024	05/21/2024	6409	\$28.50	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	AD PRINT
05/21/2024	05/21/2024	6409	\$35.55	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	AD PRINT
05/21/2024	05/21/2024	6409	\$48.10	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	AD PRINT
05/21/2024	05/21/2024	6409	\$305.10	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ GIFTS
05/21/2024	05/21/2024	6409	\$355.51	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ L/D A
05/21/2024	05/21/2024	6409	\$285.84	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP
05/22/2024	05/22/2024	6409	\$26.62	LIBRARY MATERIALS-BOOKS-ADULT	CENTER POINT INC	LIB MATLS - ADULT PRINT
05/22/2024	05/22/2024	6409	\$130.50	LIBRARY MATERIALS-BOOKS-ADULT	CENTER POINT INC	LIB MATLS - ADULT PRINT
05/29/2024	05/28/2024	6409	\$50.23	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	AD PRINT
05/29/2024	05/28/2024	6409	\$70.98	LIBRARY MATERIALS-BOOKS-ADULT	AMAZON COM SALES INC	AD PRINT
05/29/2024	05/28/2024	6409	\$527.12	LIBRARY MATERIALS-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/30/2024	05/29/2024	6409	\$92.93	LIBRARY MATERIALS-BOOKS-ADULT	INGRAM LIBRARY SERVICES	ADULT PRNT/JUV PRNT L/D AD PRN
05/30/2024	05/29/2024	6409	\$71.45	LIBRARY MATERIALS-BOOKS-ADULT	BLACKSTONE AUDIO INC	ADULT/ NONPRINT
			\$12,044.13			
05/01/2024	04/30/2024	6409	\$89.99	LIBRARY MATERIALS-KITS, TOOLS	AMAZON COM SALES INC	KITS
05/01/2024	04/30/2024	6409	\$148.69	LIBRARY MATERIALS-KITS, TOOLS	AMAZON COM SALES INC	KITS
05/08/2024	04/24/2024	6409	\$120.00	LIBRARY MATERIALS-KITS, TOOLS	MOBILE BEACON	Circulating hotspot renewal
05/15/2024	05/14/2024	6409	\$489.18	LIBRARY MATERIALS-KITS, TOOLS	AMAZON COM SALES INC	KITS
05/29/2024	05/28/2024	6409	\$51.38	LIBRARY MATERIALS-KITS, TOOLS	AMAZON COM SALES INC	KITS
			\$899.24			
05/08/2024	04/30/2024	6409	\$284.38	LIBRARY MATERIALS-MORE DVD'S	AMAZON COM SALES INC	HIGH DEMAND HOLDS
05/08/2024	04/30/2024	6409	\$100.63	LIBRARY MATERIALS-MORE DVD'S	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ HIGH

05/15/2024	04/30/2024	6409	\$390.20 LIBRARY MATERIALS-MORE DVD'S	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
			<u>\$775.21</u>		
05/01/2024	04/30/2024	6409	\$47.47 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/01/2024	04/30/2024	6409	\$43.99 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP
05/08/2024	04/30/2024	6409	\$165.61 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/08/2024	04/24/2024	6409	\$25.00 LIBRARY MATERIALS-NON-PRINT	PAYPAL WEB CHECKOUT	LIBRARY MATERIALS (SKIES OF BL
05/08/2024	04/24/2024	6409	\$22.00 LIBRARY MATERIALS-NON-PRINT	WILDHORSESMN.COM	LIBRARY MATERIALS (RUNAWAY CD)
05/08/2024	05/07/2024	6409	\$96.06 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/08/2024	04/30/2024	6409	\$41.23 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/08/2024	04/30/2024	6409	\$22.00 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/08/2024	04/30/2024	6409	\$465.70 LIBRARY MATERIALS-NON-PRINT	MIDWEST TAPE LLC	NONPRINT
05/08/2024	04/30/2024	6409	\$520.01 LIBRARY MATERIALS-NON-PRINT	MIDWEST TAPE LLC	LIBRARY MATERIALS
05/15/2024	05/14/2024	6409	\$24.74 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ NONPR
05/15/2024	05/14/2024	6409	\$21.99 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/15/2024	05/14/2024	6409	\$19.24 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	GIFTS IHO-LEPMPL/ ADULT/ NONPR
05/15/2024	05/14/2024	6409	\$411.06 LIBRARY MATERIALS-NON-PRINT	MIDWEST TAPE LLC	NONPRINT
05/15/2024	05/14/2024	6409	\$14.99 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/15/2024	05/14/2024	6409	\$248.21 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/15/2024	05/14/2024	6409	\$519.91 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	LIBRARY MATERIALS
05/15/2024	04/30/2024	6409	\$21.99 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/16/2024	05/16/2024	6409	\$92.82 LIBRARY MATERIALS-NON-PRINT	BLACKSTONE AUDIO INC	LIB MATLS - NONPRINT / ADULT P
05/21/2024	05/21/2024	6409	\$19.55 LIBRARY MATERIALS-NON-PRINT	INGRAM LIBRARY SERVICES	JUV / ADULT / NON PRINT
05/21/2024	05/21/2024	6409	\$90.74 LIBRARY MATERIALS-NON-PRINT	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP
05/22/2024	05/22/2024	6409	\$34.94 LIBRARY MATERIALS-NON-PRINT	BLACKSTONE AUDIO INC	LIB MATLS - NONPRINT
05/29/2024	05/28/2024	6409	\$11.98 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/29/2024	05/28/2024	6409	\$237.68 LIBRARY MATERIALS-NON-PRINT	AMAZON COM SALES INC	NONPRINT
05/29/2024	05/28/2024	6409	\$627.98 LIBRARY MATERIALS-NON-PRINT	MIDWEST TAPE LLC	LIBRARY MATERIALS
05/30/2024	05/29/2024	6409	\$69.88 LIBRARY MATERIALS-NON-PRINT	BLACKSTONE AUDIO INC	ADULT/ NONPRINT
			<u>\$3,916.77</u>		
05/08/2024	04/24/2024	6409	\$25.00 LIBRARY MATERIALS-PERIODICALS	MDC*MAGAZINE.STORE	MAGAZINES.COM SUBSCRIPTION FOR
			<u>\$25.00</u>		
05/08/2024	04/30/2024	6409	\$17.92 MATERIALS-BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/08/2024	04/30/2024	6409	\$35.84 MATERIALS-BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/15/2024	05/14/2024	6409	\$25.20 MATERIALS-BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/21/2024	05/21/2024	6409	\$40.32 MATERIALS-BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ GIFTS
05/30/2024	05/29/2024	6409	\$14.07 MATERIALS-BOOKMARKS	INGRAM LIBRARY SERVICES	ADULT PRNT/JUV PRNT L/D AD PRN
			<u>\$133.35</u>		
05/01/2024	04/30/2024	6409	\$20.76 MATERIALS-LEPMPL/BOOKMARKS	AMAZON COM SALES INC	GIFTS IHO LEPMPL
05/01/2024	04/30/2024	6409	\$48.69 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/01/2024	04/30/2024	6409	\$140.16 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/01/2024	04/30/2024	6409	\$15.84 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	JUV/ADULT/ GIFT IHO-LEPMPL
05/01/2024	04/30/2024	6409	\$49.27 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP

05/01/2024	04/30/2024	6409	\$20.77 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL
05/08/2024	05/07/2024	6409	\$26.62 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ADULT
05/08/2024	04/30/2024	6409	\$49.82 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ HIGH
05/08/2024	04/30/2024	6409	\$26.93 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/08/2024	04/30/2024	6409	\$83.07 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/08/2024	04/30/2024	6409	\$15.76 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/15/2024	05/14/2024	6409	\$65.49 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ NONPR
05/15/2024	05/14/2024	6409	\$48.72 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-FOL
05/15/2024	05/14/2024	6409	\$48.12 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	GIFTS IHO-LEPMPL/ ADULT/ NONPR
05/15/2024	05/14/2024	6409	\$42.26 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	JUV/ GIFTS IHO-LEPMPL/ ADULT
05/15/2024	04/30/2024	6409	\$16.23 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/16/2024	04/30/2024	6409	\$25.97 MATERIALS-LEPMPL/BOOKMARKS	CENTER POINT INC	ADULT
05/21/2024	05/21/2024	6409	\$16.93 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	JUV / ADULT / GIFTS IHO-LEPMPL
05/21/2024	05/21/2024	6409	\$33.57 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ GIFTS
05/21/2024	05/21/2024	6409	\$31.35 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ L/D A
05/21/2024	05/21/2024	6409	\$49.28 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	ADULT/ NONPRINT/ GIFTS IHO-LEP
05/22/2024	05/22/2024	6409	\$25.97 MATERIALS-LEPMPL/BOOKMARKS	CENTER POINT INC	LIB MATLS - GIFTS IHO-LEPMPL
05/29/2024	05/28/2024	6409	\$79.49 MATERIALS-LEPMPL/BOOKMARKS	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/30/2024	05/29/2024	6409	\$16.47 MATERIALS-LEPMPL/BOOKMARKS	INGRAM LIBRARY SERVICES	ADULT PRNT/JUV PRNT L/D AD PRN
			\$997.54		
TOTAL LIBRARY MATERIALS-PERIODICALS			\$46,158.81		
05/15/2024	05/14/2024	6415	\$31.32 LOST/DAMAGED-BOOKS JUVENILLE	AMAZON COM SALES INC	L/D JUV
05/15/2024	04/30/2024	6415	\$6.32 LOST/DAMAGED-BOOKS JUVENILLE	INGRAM LIBRARY SERVICES	LIBRARY MATERIALS
05/21/2024	05/21/2024	6415	\$56.32 LOST/DAMAGED-BOOKS JUVENILLE	INGRAM LIBRARY SERVICES	JUV / ADULT / NON PRINT
05/21/2024	05/21/2024	6415	\$30.94 LOST/DAMAGED-BOOKS JUVENILLE	INGRAM LIBRARY SERVICES	JUV / ADULT / GIFTS IHO-LEPMPL
			\$124.90		
05/01/2024	04/30/2024	6415	\$56.17 LOST/DAMAGED-BOOKS-ADULT	AMAZON COM SALES INC	L/D ADULT
05/08/2024	04/24/2024	6415	\$15.00 LOST/DAMAGED-BOOKS-ADULT	UNIVERSITY OF WISCONSIN NON-PAYROLL	UW MADISON GLS (BOOK REPLACEME
05/08/2024	04/24/2024	6415	(\$15.00) LOST/DAMAGED-BOOKS-ADULT	UNIVERSITY OF WISCONSIN NON-PAYROLL	REFUND FOR REPLACEMENT BOOK FE
05/15/2024	05/14/2024	6415	\$16.95 LOST/DAMAGED-BOOKS-ADULT	INGRAM LIBRARY SERVICES	ADULT/ JUV/ L/D ADULT
05/15/2024	05/14/2024	6415	\$9.95 LOST/DAMAGED-BOOKS-ADULT	AMAZON COM SALES INC	L/D AD PRINT
05/15/2024	04/30/2024	6415	\$15.12 LOST/DAMAGED-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/21/2024	05/21/2024	6415	\$12.79 LOST/DAMAGED-BOOKS-ADULT	INGRAM LIBRARY SERVICES	JUV / ADULT / NON PRINT
05/21/2024	05/21/2024	6415	\$16.80 LOST/DAMAGED-BOOKS-ADULT	BTAC ACQUISITION CORP	ADULT/ GIFTS IHO-LEPMPL/ L/D A
05/29/2024	05/28/2024	6415	\$26.79 LOST/DAMAGED-BOOKS-ADULT	AMAZON COM SALES INC	L/D ADULT PRINT
05/29/2024	05/28/2024	6415	\$84.99 LOST/DAMAGED-BOOKS-ADULT	AMAZON COM SALES INC	L/D AD PRINT
05/29/2024	05/28/2024	6415	\$20.16 LOST/DAMAGED-BOOKS-ADULT	BTAC ACQUISITION CORP	LIBRARY MATERIALS
05/30/2024	05/29/2024	6415	\$80.79 LOST/DAMAGED-BOOKS-ADULT	INGRAM LIBRARY SERVICES	ADULT PRNT/JUV PRNT L/D AD PRN
			\$340.51		
05/01/2024	04/30/2024	6415	\$62.80 LOST/DAMAGED-NON-PRNT MATERIAL	AMAZON COM SALES INC	L/D NONPRINT
05/01/2024	04/30/2024	6415	\$7.95 LOST/DAMAGED-NON-PRNT MATERIAL	BLACKSTONE AUDIO INC	LIB MATLS - LOST & DAMAGED NON
05/08/2024	04/30/2024	6415	\$9.95 LOST/DAMAGED-NON-PRNT MATERIAL	AMAZON COM SALES INC	L/D NONPRINT

05/29/2024	05/28/2024	6415	\$11.75 LOST/DAMAGED-NON-PRNT MATERIAL	AMAZON COM SALES INC	L/D NONPRINT
			<u>\$92.45</u>		
TOTAL LOST/DAMAGED-BOOKS-ADULT			<u>\$557.86</u>		
05/13/2024	04/30/2024	6450	\$157.24 GASOLINE		APR FUEL CHARGES
TOTAL GASOLINE			<u>\$157.24</u>		
05/08/2024	04/24/2024	6460	\$77.34 REPAIR PARTS & SUPPLIES	SP * FOUND FOOTAGE FES	KOALA KARE LINER DISPENSER REP
TOTAL REPAIR PARTS & SUPPLIES			<u>\$77.34</u>		
05/08/2024	04/24/2024	6464	\$34.74 BLDG MTRLS & JNTRL SUPPLIES	CINTAS CORPORATION NO 2	BUILDING MATERIALS RUGS & MOPS
05/13/2024	04/30/2024	6464	\$1,341.37 BLDG MTRLS & JNTRL SUPPLIES		APR PARTS CHARGES
TOTAL BLDG MTRLS & JNTRL SUPPLIES			<u>\$1,376.11</u>		
05/08/2024	04/24/2024	6490	\$21.31 EQUIPMENT PURCHASES (< \$5,000)	AMZ*CAFEPRESS INC.	FLASH DRIVE 5 PACK
05/08/2024	04/24/2024	6490	\$8.49 EQUIPMENT PURCHASES (< \$5,000)	AMZ*CAFEPRESS INC.	LAPTOP SLEEVE CASE 15.6 INCH
05/01/2024	04/30/2024	6490	\$1,583.55 EQUIPMENT PURCHASES (< \$5,000)	HEARTLAND BUSINESS SYSTEMS LLC	EQUIPMENT PURCHASE
05/01/2024	04/30/2024	6490	\$3,306.07 EQUIPMENT PURCHASES (< \$5,000)	HEARTLAND BUSINESS SYSTEMS LLC	EQUIPMENT PURCHASE
05/01/2024	04/30/2024	6490	\$675.73 EQUIPMENT PURCHASES (< \$5,000)	HEARTLAND BUSINESS SYSTEMS LLC	EQUIPMENT
05/08/2024	04/24/2024	6490	\$71.22 EQUIPMENT PURCHASES (< \$5,000)	AMZ*CAFEPRESS INC.	Bluetooth speaker - YS
05/08/2024	04/24/2024	6490	\$9.99 EQUIPMENT PURCHASES (< \$5,000)	AMZ*CAFEPRESS INC.	Outlet extenders for surge pro
05/08/2024	04/24/2024	6490	\$124.92 EQUIPMENT PURCHASES (< \$5,000)	AMZ*CAFEPRESS INC.	SATA drives for server
05/08/2024	04/24/2024	6490	\$39.00 EQUIPMENT PURCHASES (< \$5,000)	AMAZON.COM*MB14A11F2	Apple adapter - PCS
05/08/2024	05/08/2024	6490	\$607.50 EQUIPMENT PURCHASES (< \$5,000)	HEARTLAND BUSINESS SYSTEMS LLC	EQUIPMENT PURCHASE
TOTAL EQUIPMENT PURCHASES (< \$5,000)			<u>\$6,447.78</u>		
TOTAL OPERATING EXPENDITURES			<u>\$535,572.06</u>		

**Director's Report to the Library Board
May 2024**

**Administrative Services
Nancy Kerr, Library Director**



This month has been busy, with lots of activity. I've been involved in the City's Strategic Planning and Community Engagement Ad Hoc Committee, hoping to be of assistance to other City Departments as they plan their strategies and data-gathering exercises centered around strategic planning. It's an interesting endeavor trying to construct a plan for an entire city which is comprehensive yet not totally unwieldy.

We are working on the 2025 budget, filling in numbers as we receive information. I've had budget chats with each of our managers to get a better idea of what they might need moving forward, as well as conversations with Rod Bonesteel with the City as we try to better estimate what we need for building maintenance. For instance, I had no idea until recently that we need to have our heating and cooling system flushed out every couple of years at a cost of \$5000.

We have chosen a vendor for enlarging the carpeted Play and Learn area, and that project should be completed in August after Summer at the Library is over. We've also been discussing signage for public service desks, as we know from customer input that their locations are not apparent to customers walking in the door.

I enjoyed taking part in two community outreach events this past month, one a senior fair at UWEC, the other the annual Pride in the Park event last weekend. Both were well

attended, very enjoyable and great opportunities to make a few library cards and talk about all of the programs and services available at the library. Thank you to Shelly for organizing our outreach efforts and rounding up staff.

Now that everything is in bloom, customers frequently express their appreciation of our beautiful landscaping. I've used my plant app to be able to identify the plants I didn't recognize so that we can share responses when people ask names of specific plants. Those are fun reference questions! Thank you to our custodians for keeping those flower beds beautiful, and spreading all of that new mulch.

Shelly Collins-Fuerbringer, Deputy Director



This month, the 2024 BookBike Team was finalized and everyone is trained and ready to roll. We have 16 members compiled from Admin, Circulation, Reference, Technical Services and Youth Services. We have four new members and the rest are BookBike alumni. Working on the BookBike is a wonderful way for staff to get out in the community and meet people where they are at. The team mostly visits the Wednesday and Saturday Farmer's Market in Phoenix Park, but they also help out at some other community events as well. We are looking forward to a busy season!

Below are the ALB stats for May 2024.

ALB violations	May	YTD
Animals/not service	2	3
Attire/Odor	2	9
Blocked Access	10	74
Smoking/vaping products visible	2	32
Disruptive Noise	3	12
Sleeping	14	91
Inappropriate language/conversation	0	30
Inappropriate behavior	13	73
Making a mess	6	19
Alcohol/Drug Use	3	6
Damage to Property/stealing	3	14
Fighting/threatening/stalking/intimidating	0	3
Sexually explicit material	0	0
Totals:	58	366

Kimberly Hennings, Deputy Director



I was able to attend a webinar offered through Southwest Wisconsin Library System and the Job Accommodation Network (JAN) on Navigating Job Accommodations.

I also attended the final class in the Human Resources series I was taking through CVTC. The series included classes on:

- Intro to HR Management & Employment Law
- Employee Onboarding
- Training and Development
- Performance Management
- Employee Selection
- Analyzing Job Descriptions
- Diversity and Inclusion

The Friends of the Library hosted their annual meeting on May 22nd. Some amazing accomplishments include:

- Volunteer hours for July 2022 to June 2023 totaled almost 2,500 hours
- The FOL Bookstore won 3rd best in Eau Claire 2 years in a row in Volume One's "Best Of" reader poll
- The "Give a Kid a Book" program has been active for 13 years. Last year over 1,000 books were distributed
- The "Books for Babies" program distributed 2,375 kits last year, thanks to program sponsor RCU

Guests also enjoyed listening to local guest author and semi-retired UWEC professor, Fred Poss discuss and read from his book "Murder on Big Stony Lonesome"

Youth Services
Kelly Witt, Youth Services Manager



May in Youth Services brings a slowing of most of our in-house programming and a focus on getting the word out about Summer at the Library! Staff were invited to local schools to promote summer library opportunities which encourage kids to read all summer long. In addition, YS Staff put together a fabulous promotional video to further highlight summer offerings. Check it out here: <https://youtu.be/CT0qVtwRmq0>



Every available surface in our YS work spaces spent the month covered with hot air balloons, biplanes, parachutes, and bunting while we prepared to decorate our public space for Summer at the Library. We were very thankful to have support from the Friends of the Library, as volunteers

spent hours helping us cut out balloons, clearing bulletin boards, and die cutting bunting. During the last week of May we moved our hard work out to the public spaces, so when customers enter the library this summer, they will feel ready to begin a new adventure in a book. We are officially ready for summer fun!



Our Teen advisory board wrapped up the 23/24 term in May and had a celebratory social gathering. Teens watched their hard work come to life as they previewed their promotional video. Check it out here:

<https://www.instagram.com/reel/C7xCPSCJwac/?igsh=MTc3dGR5ejBsanl6aw>.

Thank you to our Teen Librarian, Andria Rice, and all of the teens who dedicate time and effort to make our teen programming successful.



Library staff in their Summer at the Library t-shirts

Reference Services
Elizabeth Steans, Reference Services Manager



Reference Services (RS) desk staff experienced a positively overwhelming customer demand for the annual Seed Library program running eight weeks each spring. Thanks to the Friends of the Library's generous offering, Steph, RS Coordinator, was able to select and purchase seeds for this year's program and did a bang-up job coordinating. Assembled packets were dispersed to 301+ households. This year's favorites include peas, basil, oregano, and a wildflower mix.

The Dabble Box (DB) acquired a new 3D printer! Brad, RS Coordinator, reports this printer produces results four to ten times faster than our old printer, e.g., a 4-hour print job now only takes 45 minutes to one hour to complete. The new printer's exterior dimensions are very close to our previous printer and designed for efficiency. The



printer is capable of printing up to double the size [see pencil size vs. print job] that our previous printer rendered and requires only a quarter of the maintenance. The DB is now ready for the Tinker CAD classes!

Other RS programs and services stats in May:

- Annual Seed Library distributed 3,160 seed packets.
- 8 DB Open Lab Thursdays series ran April and May, 127 attendees (~16 avg./lab).
- 11 overall DB open labs offered, 410 customers attended (~37 avg./lab).

- Genealogy Series: Pathways to the Past welcomed 57 customers in this three-part program:
 - House Histories
 - Your Family Histories
 - Preservation 101

The Staff Blog shares posts with recommended reads, library resources, and culture. Have a look at these blogs!:

- [The Year of the Camelids: A Research Journey](#) by Steph, Reference Services
- [Look Closer: Mental Health Awareness Month](#) by Rebecca, Circulation Service
- [Taking Time Off with the Right Book](#) by Joel, Reference Services

RS desk staff answered 1,820 questions in May. The top 3 topics of inquiry include:

1. Meeting Room support (281 transactions).
2. Answered 247 questions using ready reference sources.
3. Issued 207 internet guest passes.

Programming and Communications Services
Isa Small, PCS Manager



May saw the return of the Spring Open House event, which invited community members to visit the library for free frozen custard, free fresh cut flowers, craft activities, live music, prizes, and more. Planning for the event was a cross-divisional effort coordinated by PCS Digital Services & Marketing, with special assistance from our Friends of the Library staffers. According to the door count, we had almost 700 people in/around the library during the 2 hours+ of the event. You all did an amazing job!

For many attendees, this was their first visit to the new library. Some others were at the event last year and brought friends/family to join this year. And everyone was walking around with huge smiles on their faces, flowers, trees, crafts, and custard in hand.

These were the staffers behind it all...

Stacy (FotL) – she organized a Friends prize giveaway and an amazing group of volunteers

Barb (Admin) – she coordinated the flower donation and the BookBike prep, and she helped with setup/takedown

Kim K (Circ) – she organized the yard games, the library card signups, AND she was a fantastic (and busy) greeter

Andria (YS) – she organized the fun craft activity in YS

Jan (Circ) – she organized the cool craft for the Dabble Box Courtyard and was on desk in the Dabble Box

Susan (PCS) – she designed lovely posters, signage, and handbills

But wait, what about...

Friends Volunteers – 7 helpful souls, all of whom stayed late to help clean up

Melany – ran the flower giveaway, plus setup/takedown and next day bouquets

Isa – organized the baby tree giveaway AND bundled hundreds of messy little root balls

Shelly – ran the BookBike like a pro

Steph & Alyson – ran the seed library like pros

Astrid – ran the Friends prize giveaway like a pro

YS Pages – prepped the YS activity like pros

Brad – ran the Dabble Box like a pro

Jordan – performed a number of strange, last minute tasks as needed

Sponsors – Culver's, Brent Douglas Flowers, and the Friends of the Library



Attendees enjoying activities on the front plaza



Members of the live jazz quartet enjoying a Culver's custard break.



Playing yard Jenga from our Library of Things collection



Our AMAZING Friends of the Library!



PCS Coordinator Melany Bartig and a volunteer handing out flowers from Brent Douglas.

Circulation Services
Paula Stanton, Circulation Manager



In May, Circulation again reached a 100% staffing level! We welcomed Lynn Mohanna [pictured, right] to the team as a Circulation Page. Lynn has since completed her basic training and Lynn and the rest of the new Pages continued their library skills training throughout May.



May is typically one of our slowest months of the year in terms of circulation. Therefore, we took the opportunity to get caught up on shelving [proof pictured, below] and start some collection maintenance projects. Some of those projects included lots of shelf reading,



shifting collection off of the bottom shelf for accessibility, shifting collections to make more display space, oiling our carts for increased mobility and SO MUCH MORE! The shelves and shelving tools are in great shape to start the busy months ahead.

Rebecca worked to get the MORE Passport Program organized and ready. The MORE Passport Program is something that all MORE member libraries participate in. The program is designed to increase library tourism in the area by encouraging customers to visit libraries and

collect stamps in your library passport. Stamps then convert to entries into drawings for some pretty awesome swag. Ask at the Circulation Desk if you would like to get signed up for the program and get your passport.

Paula worked with all of the MORE libraries who have the same self-checks that are at our library. After much deliberation and many meetings, all self-checks are now designed to operate in the same way. We hope this provides a consistent checkout experience for customers and a shared understanding for staff.



Kim and Paula attended the ReaLiving (EAP Provider) “Be Your Best” Conference [pictured, left]. It was a great day filled with a lot of rejuvenating activities. Alex and Paula served on the Taco Day committee, a staff appreciation day sponsored by the Friends of the Library. Many tacos were eaten, no casualties were had, it was a success.

Technical Services
Lynn Gates, Technical Services Manager



In May TS declared the picture book relabel project complete! A final few trickling in and the Holiday picture books call numbers were changed from EASY to PICTURE-BOOK. Also, all Holiday books had their call numbers updated to include the name of the holiday in the catalog so that customers know which holiday to go to (and it will be on paging slips to help make pulling holds easier for the Pages). We will be celebrating the completed project at a department meeting in June.

 The Real History of Juneteenth by Smith, Elliott Book - 2023		
Location	Collection	Call No.
● Available (1)		
Eau Claire library	Eau Claire Juv Holiday	JUV HOLIDAY JUNETEENTH 394.263 Sm556r

May also brought several new puzzles and lots of new kits for the Library of Things. A sampling of the new kits includes a tent, a mandolin, lawn darts, pickleball, and yoga!



Two members of the TS department took the BookBike to Hmong Youth Day on May 11th. They talked to over 300 people about the library and its offerings!

As always, several fun book displays were put up and maintained by members of TS. They included a display of Realistic Fiction (with a focus on extraordinary moments in everyday life), a themed fiction display where Family Secrets were a highlight of the plot, a display highlighting Memorial Day, and two displays celebrating Asian & Pacific Islander Heritage Month.

Information Technology
Kris Nickel, Technology Manager



Windows 11 upgrades continue as time allows (this will continue to be an ongoing theme!) In some cases, in-place upgrades are the best option, and in others (such as when there are bloated profiles and registry entries from over the years) a clean install is the best solution.

The last day of April and a couple days into May, several generator tests were performed. Due to what was ultimately a faulty breaker, we had a number of issues with various network devices once power was restored -- the first problem being no power being supplied to one of the circuits in the server room. By the time Mike and I pinpointed the problem the electrical vendor had left, and we went on a hunt to find the errant breaker, in a room full of breaker cabinets. Of course, it was the last one we opened! After flipping the breaker, and restoring much of the network, some of the virtual servers did not power up. Upon reaching out to Heartland, we found that the servers in question were not configured to power up after outages. A day later, after another generator test/power outage, there was a problem with the backup devices. A bit of searching online and a couple of “EM boots” solved the problem.



Financial Notes for May, 2024 Board
Nancy Kerr, Library Director

Revenues:

At almost 42% of the year gone, we have received almost 87% of our anticipated revenue. This is not unusual, as several of our largest revenue sources are paid in all or in part at the beginning of the year. Electronic copy revenue, Service to Eau Claire County, Interest Allocation, Gift Revenue, and Miscellaneous Revenue line items are higher than projected. Fines, Copier Revenue, Public Transit Charges and Miscellaneous Reimbursements for Lost Items are all slightly lower than projected, but overall we are doing well on the revenue side.

Expenses:

All of the payroll-related categories are right on track, with the exception of Retiree Health Insurance. We will have to increase the budget for that line item for next year. Repair and Maintenance to Auto was an expected large expense for a new transmission for our van. Miscellaneous Contractual's large percentage spent reflects some larger maintenance costs for equipment that is new with the remodeled building, including the Automated Materials Handler. We are looking closely at Miscellaneous Contractual and Repairs to Buildings, as the demands on those two lines have been considerable this year now that many things are out of the one-year warranty period. We know that we have spent a lot of money on door repairs, maintenance contracts, etc. and are attempting to predict what those costs might be moving forward based upon what we've seen this year.

2025 Budget Information

I don't have a lot of information to share yet. As such, I am basing our budget expense amounts on the information that I have along with historical figures, allowing for some increases due to inflation (such as 10% in our IFLS costs), and using our last year's expense overall total as the base amount for this year. If we are flat funded, we will have to make cuts in some areas to make up for the inflationary increases in others. We've been told that the budget will be tight, and that there may be cuts. Barb is estimating our personnel costs including our usual step increases and COLA increase, which we will amend if we are told that there will not be enough money to cover those expenses.

LE PHILLIPS MEMORIAL PUBLIC LIBRARY
2024 YTD BUDGET REPORT - Operating
For the Period Ended May 31, 2024

OBJ #	ACCOUNT NAME	2024 BUDGETED REVENUE	ACTUAL YTD REVENUE	RE- CEIVABLE	REMAINING UNCOLLECTED	% COLLECTED
PUBLIC LIBRARY REVENUE						
4330	Library Fines & Miscellaneous Revenue	3,800.00	996.38	-	2,803.62	26.2%
4398	Other Penalties (Collection Agency)	3,775.00	1,250.00	-	2,525.00	33.1%
4451	Electronic Copy Revenue	7,050.00	3,552.95	-	3,497.05	50.4%
4452	Copier Revenue	1,830.00	732.50	-	1,097.50	40.0%
4562	Vending Commission	275.00	141.70	-	133.30	51.5%
4602	Service to Eau Claire County	974,792.00	551,742.50	-	423,049.50	56.6%
4608	IFLS	23,000.00	11,500.00	-	11,500.00	50.0%
4608	IFLS - High Demand Holds	5,000.00	1,091.70	-	3,908.30	21.8%
4636	Service Charges - Public Transit	1,410.00	-	-	1,410.00	0.0%
4798	Misc. Service Revenues (Act 150)	293,405.00	274,264.73	-	19,140.27	93.5%
4802	Interest Allocation	475.00	809.97	-	(334.97)	170.5%
4834	Misc. Library Sales - Taxable	390.00	692.44	-	(302.44)	177.5%
4836	Misc. Grant Revenue	-	4,308.72	-	(4,308.72)	N/A
4850	Gift Revenue	55,000.00	36,239.60	-	18,760.40	65.9%
4852	Misc. Reimbursements-Lost Items	19,775.00	7,811.84	-	11,963.16	39.5%
4853	Energy Improvement Rebates				-	N/A
4854	Payment for Shared Expenses			-	-	#DIV/0!
4855	Reimbursement from Employee		28.93	-	(28.93)	N/A
4858	Refund of Prior Year				-	N/A
4898	Miscellaneous Revenue	3,500.00	9,832.90	-	(6,332.90)	280.9%
5102	General Property Tax-City tsf from GF	4,702,398.00	4,702,398.00	-	-	100.0%
5152	Sale of Capital Assets		-	-	-	#DIV/0!
		<u>\$ 6,095,875.00</u>	<u>\$ 5,607,394.86</u>	<u>\$ -</u>	<u>\$ 488,480.14</u>	<u>92.0%</u>
5580	Fund Balance Used for Operating	260,510.00	-	-	260,510.00	0.0%
5586	Fund Balance Used - Donations Carryover	124,575.64	-		124,575.64	N/A
5590	Fund Balance Used for CIP	-	-	-	-	N/A
	TOTAL REVENUE	<u><u>\$ 6,480,960.64</u></u>	<u><u>\$ 5,607,394.86</u></u>	<u><u>\$ -</u></u>	<u><u>\$ 873,565.78</u></u>	<u><u>86.5%</u></u>

OBJ #	ACCOUNT NAME	2024 APPROP.	ACTUAL YTD EXPENDED	ENCUM- BRANCES	AVAIL. BUDGET	% USED
PUBLIC LIBRARY EXPENDITURE						
6010	Payroll Wages	\$ 2,912,544.00	\$ 1,157,241.60		\$ 1,755,302.40	39.7%
6030	Special Pays				-	#DIV/0!
6040	Employer Paid Benefits	223,534.00	84,794.84		138,739.16	37.9%
6042	WRS (ER)	178,041.00	70,409.40		107,631.60	39.5%
6043	Health insurance-Employer	503,783.00	205,513.53		298,269.47	40.8%
6047	Health insurance Deductible	24,420.00	10,175.00		14,245.00	41.7%
6051	Retiree Health Insurance	42,207.00	33,564.22	26,435.78	(17,793.00)	142.2%
6052	Retiree Health Care Deductible	2,442.00	1,017.50		1,424.50	41.7%
6055	Vision Insurance		(8.60)		8.60	
6096	Auto Allowance	500.00	-		500.00	0.0%
6099	Misc. Reimbursements		-		-	N/A
6108	Unemployment Compensation		-		-	N/A
6110	Postage & Shipping	20,000.00	4,285.09	10,769.37	4,945.54	75.3%
6112	Computer Service Charges	142,000.00	60,483.84	2,240.99	79,275.17	44.2%
6116	Binding	-	-		-	N/A
6118	Advertising	21,803.00	4,327.61	-	17,475.39	19.8%
6120	Auditing	3,200.00	1,047.95		2,152.05	32.7%
6122	Cataloging				-	N/A
6126	Repairs & Maintenance to Auto	8,000.00	7,084.88		915.12	88.6%
6128	Repairs to Tools & Equip	500.00	-		500.00	N/A
6134	Lab/Medical Testing				-	N/A
6138	Equipment Rental				-	N/A
6142	Other Rental				-	N/A
6150	Special Services	9,900.00	1,507.10	4,742.90	3,650.00	63.1%
6153	Convenience Fees	1,500.00	717.41	-	782.59	47.8%
6156	Professional Services	21,999.00	1,830.00	584.00	19,585.00	11.0%
6160	Staff Training/Conference	20,000.00	12,412.55		7,587.45	62.1%
6162	Membership Dues	3,000.00	489.00		2,511.00	16.3%
6166	Recruitment Expenses	550.00	6.00		544.00	N/A
6198	Miscellaneous Contractual	142,200.00	120,706.25	5,106.48	16,387.27	88.5%
6210	Telephones	21,000.00	5,980.78	5,381.96	9,637.26	54.1%
6306	License & Permits				-	N/A
6308	Special Assessments	700.00	-		700.00	0.0%
6350	Liability & Property Insurance	31,000.00	12,916.65		18,083.35	41.7%
6398	Insurance Claims Reimbursement				-	N/A
6402	Office, AV, Library Supplies	49,650.00	15,374.72		34,275.28	31.0%
6405	Awards & Trophies	500.00	-		500.00	0.0%
6406	Library Program Supplies	14,651.00	3,284.24		11,366.76	22.4%
6409	Library Materials	393,774.00	171,489.01		222,284.99	43.6%

OBJ #	ACCOUNT NAME	2024 APPROP.	ACTUAL YTD EXPENDED	ENCUM- BRANCES	AVAIL. BUDGET	% USED
6415	Lost/Damaged Collection Materials	17,700.00	5,160.63		12,539.37	29.2%
6450	Gasoline	1,200.00	617.24		582.76	51.4%
6464	Bldg Materials/Janitorial Supplies				-	N/A
6490	Equipment Purchases < \$5000	65,899.00	19,419.97	5,287.66	41,191.37	37.5%
6495	Grant Expenditures		-		-	N/A
6496	Gift Expenditures	163,875.64	27,919.44	-	135,956.20	0.0%
6498	Other Materials & Supplies	1,000.00	-		1,000.00	0.0%
6802	Capital Purchases				-	0.0%
7020	Transfer to Debt Service	\$ 945,298.00	-	-	945,298.00	0.0%
7044	Transfer to Library Capital Projects				-	N/A
		<u>\$ 5,988,370.64</u>	<u>\$ 2,039,767.85</u>	<u>\$ 60,549.14</u>	<u>\$ 3,888,053.65</u>	<u>35.1%</u>

OBJ #	ACCOUNT NAME	2024 APPROP.	ACTUAL YTD EXPENDED	ENCUM- BRANCES	AVAIL. BUDGET	% USED
	LIB CUSTODIAL EXPENDITURE					
6010	Payroll Wages	\$ 175,093.00	\$ 49,264.62		\$ 125,828.38	28.1%
6020	Payroll Overtime	8,000.00	2,508.85		5,491.15	31.4%
6030	Special Pays	600.00	1.02		598.98	0.2%
6040	Employer Paid Benefits	10,068.00	3,727.71		6,340.29	32.9%
6042	WRS (ER)	15,761.00	3,316.35		12,444.65	70.4%
6043	Health Ins (ER)	41,015.00	11,088.09		29,926.91	1.7%
6047	Health Insurance Deductible	1,655.00	689.60		965.40	41.7%
6128	Repairs to Tools & Equipment	600.00	-		600.00	0.0%
6130	Repairs to Buildings	25,000.00	7,762.63	8,699.81	8,537.56	65.8%
6144	Laundry & Dry Cleaning				-	N/A
6150	Special Services	21,848.00	4,029.96	9,455.05	8,362.99	61.7%
6198	Miscellaneous Contractual	60,000.00	3,581.70	15,831.19	40,587.11	32.4%
6202	Electricity	89,250.00	22,759.59		66,490.41	25.5%
6208	Gas Service	12,000.00	552.59		11,447.41	4.6%
6215	Garbage Service	5,800.00	2,416.65		3,383.35	41.7%
6252	Water Service	2,500.00	354.90		2,145.10	14.2%
6254	Sewer Service	1,700.00	465.57		1,234.43	27.4%
6256	Storm water Charges	1,200.00	329.25		870.75	27.4%
6442	Safety Equipment	500.00			500.00	0.0%
6460	Repair Part & Supplies	3,000.00	699.68		2,300.32	0.0%
6464	Building Materials & Janitorial Supplies	12,000.00	4,184.45		7,815.55	34.9%
6490	Equipment Purchases	5,000.00		-	5,000.00	N/A
		<u>\$ 492,590.00</u>	<u>\$ 117,733.21</u>	<u>\$ 33,986.05</u>	<u>\$ 340,870.74</u>	<u>30.8%</u>
	TOTAL EXPENSES	<u><u>\$ 6,480,960.64</u></u>	<u><u>\$ 2,157,501.06</u></u>	<u><u>\$ 94,535.19</u></u>	<u><u>\$ 4,228,924.39</u></u>	<u><u>34.7%</u></u>

LE PHILLIPS MEMORIAL PUBLIC LIBRARY
LTD CAPITAL IMPROVEMENT BUDGET REPORT
For the Period Ended May 31, 2024

OBJ #	ACCOUNT NAME	2024 CURRENT APPROP.	ACTUAL SINCE INCEPTION EXPENDED	ENCUM- BRANCES	AVAILABLE BUDGET	% USED
490.5149	2019/2020/2022 LIBRARY IMPROVEMENTS					
4850	GIFTS & DONATIONS	\$ (8,500,000.00)	\$ (4,971,384.28)		(3,528,615.72)	
4853	ENERGY IMPROVEMENT REBATE		\$ (57,703.06)		57,703.06	
5114	TRANSFER FROM LIBRARY FUND BAL	-	(888,695.75)	-	888,695.75	
5590	FUND BALANCE USED FOR CIP	(12,058,012.00)	-	-	(12,058,012.00)	
	TOTAL REVENUE	<u>\$ (20,558,012.00)</u>	<u>\$ (5,917,783.09)</u>	<u>\$ -</u>	<u>\$ (14,640,228.91)</u>	
6198	MISC CONTRACTUAL SERVICES	-	37,805.98	-	(37,805.98)	
6156	PROFESSIONAL SERVICES	-	2,446,065.02		(2,446,065.02)	
6682	BOND ISSUANCE COSTS		32,497.65		(32,497.65)	
6810	CAPITAL COSTS	20,558,012.00	17,027,962.11		3,530,049.89	82.8%
6810.59037	SPACE REALLOCATION	-	138,060.62		(138,060.62)	
6810.59038	SELF-CHECK MACHINES	-	32,017.99	-	(32,017.99)	
	TOTAL EXPENSE	<u>\$ 20,558,012.00</u>	<u>\$ 19,714,409.37</u>	<u>\$ -</u>	<u>\$ 843,602.63</u>	95.9%
490.5244	2020 BOND ISSUE COSTS					
6682	BOND ISSUE COSTS	\$ 65,000.00	\$ 53,851.28		\$ 11,148.72	
	TOTAL EXPENSE	65,000.00	53,851.28		11,148.72	
490.5428	2022 BOND ISSUE COSTS					
5590	FUND BALANCE USED FOR CIP	(50,000.00)			(50,000.00)	
	TOTAL REVENUE	(50,000.00)	-		(50,000.00)	
6682	BOND ISSUE COSTS	50,000.00			50,000.00	
	TOTAL EXPENSE	50,000.00	-		50,000.00	
TOTAL REVENUE - FUND 490		<u>\$ (20,608,012.00)</u>	<u>\$ (5,917,783.09)</u>		<u>\$ (14,690,228.91)</u>	
TOTAL EXPENSE - FUND 490		<u>\$ 20,673,012.00</u>	<u>\$ 19,768,260.65</u>	<u>\$ -</u>	<u>\$ 904,751.35</u>	
TOTAL - FUND 490		<u>\$ 65,000.00</u>	<u>\$ 13,850,477.56</u>	<u>\$ -</u>	<u>\$ (13,785,477.56)</u>	

May 2024 by the Numbers



PEOPLE

VISITORS: 19,248 Total this Month; 107,730 YTD

CARDHOLDERS: 19,951 City Residents; 29,814 Total Card Holders

CIRCULATION: 49,634 Total this Month; 262,490 YTD

CHILDREN'S (BIRTH–11): 15,651 Total this Month; 85,992 YTD

HOME DELIVERY: 593 Total this Month; 2,739 YTD



CHECKOUTS

BORROWED FROM MORE LIBRARIES:

6,038 Total this Month; 33,822 YTD

LOANED TO MORE LIBRARIES: 4,893 Total this Month;
26,445 YTD

INTERLIBRARY LOANS: 156 Incoming; 16 Outgoing



ONLINE

ACCESS TO TECHNOLOGY: 38,530 Public Wireless Internet Users;
1,514 PCS sessions; 143,800 Website Engagements

USE OF ELECTRONIC MATERIAL: 8,229 E-Books;
10,055 E-Audiobooks; 132 E-Videos; 15,203 E-Databases



PROGRAMS

AGES 0–5: 5 Programs this Month; 525 Attendees this Month;
4,434 Attendees YTD

AGES 6–11: 13 Programs this Month; 3,408 Attendees this Month;
6,891 Attendees YTD

AGES 12–18: 4 Programs this Month; 264 Attendees this Month;
498 Attendees YTD

AGES 19+: 4 Programs this Month; 101 Attendees this Month;
970 Attendees YTD

ALL AGES: 11 Programs this Month; 553 Attendees this Month;
2,040 Attendees YTD



L.E. Phillips Memorial
Public Library

Number: 6
Category: Administration

Policy Title: **EXPENSES OF LIBRARY VOLUNTEERS**

Date adopted: 09/17/85

Date amended: 08/20/09

Date last reviewed: 06/20/24~~04/15/2021~~

Library volunteers are responsible for their expenses, such as transportation and parking, incurred while volunteering for the Library. The Library Director may, however, approve the Library paying certain expenses of a volunteer deemed justifiable.



Number: 2
Category: Administration

Policy Title: PETITIONING, SOLICITATION, AND DISTRIBUTION OF LITERATURE

Date adopted: 04/16/81

Date amended: 12/17/09; 05/19/16; 06/20/24

Date last reviewed: ~~04/15/2024~~ 06/20/24

Petitions, canvassing, surveying, or distribution of literature by members of the public is permitted outside the library building provided free passage to the library is maintained at all time of at least 10 feet in width, library users and staff members are not interfered with, and all other applicable policies (including the Appropriate Library Behavior Policy) and laws are followed for safe and respectful assembly and political discourse.

The following reasonable time, place and manner restrictions are established regarding petitions and related speech activities within the library in order to support the mission and values of the LEPMPL: ~~The circulation, distribution, presentation, approaching staff or other library users with or about or other activities related to petitions or in furtherance of petition drives or the related cause they may support, is not allowed in the library building, except that petitions may be handed to the reference desk staff who will, if space is available, place the petition in a location designated by the library for such purpose. The library prohibits circulating, distributing, or presenting petitions or engaging in related activities with staff or other users. However, individuals may hand petitions to the reference desk staff, who will place them in a designated location if space is available.~~

Library sponsored guest authors or ~~presenter~~ performers may be granted permission to sell materials per the Sale of Print and Non-Print Materials Policy. Solicitation by members of the public is not allowed within the library. Groups or individuals who wish to solicit to the public on library property, outside of the building, may do so only if public access to the building is not impeded and building use is not interfered with in any way including loud noise, threatening behavior or otherwise disorderly conduct or violations of the Appropriate Library Behavior Policy. Soliciting donations for organizations other than the L.E. Phillips Memorial Public Library and Friends of the Library is not permitted within the library or on library property. The only exceptions to the non-solicitation policy are for fundraising activities that involve Library staff and/or their extended families per the Employee Handbook or those authorized by the Library Director for Library/City of Eau Claire sponsored activities

Strategic Planning Process

Data Review Preview

June 11, 2024

2. Resident Feedback: Collection Process - Meetings

District Meetings: North, South, East, Central

City Circuit: Meeting with a variety of smaller groups to discuss concerns and priorities.

- JONAH Environmental Task Force and Chippewa Valley Biodiversity Partnership
- Valleybrook Church
- ReaLife
- Friends of the Wells
- Putnam Heights
- Sunrise Exchange
- Rotary
- Rotary After Hours
- Downtown Renters Group
- Putnam Heights Neighborhood Association
- Third Ward Neighborhood Association
- PEO Women's Club

3. Resident Feedback: Collection Process - Survey

- Used resident data from a voter file and assessing
- Sample of approximately 2,500 addresses randomly chosen from the combined address list.
- City sent a postcard containing a survey link to all addresses on the list on 4/29/24 and collected responses until 5/6/24. This initial round of surveying resulted in a sample size of 302.
- City followed up with sample for possible/likely younger respondents and respondents with possible Hmong surnames, and an additional 26 individuals completed the survey, bringing the total sample size to 328.
- All analysis of data and data cleanup was conducted in R using the tidyverse, readxl, writexl packages and Microsoft Excel.
- **Quantitative data presented in these slides is from the mailed survey. It is UNWEIGHTED and DRAFT in form.**

4. Resident Feedback: How do you rate the overall quality of life in Eau Claire?

Overall Quality - % Excellent and Good – DRAFT AND UNWEIGHTED

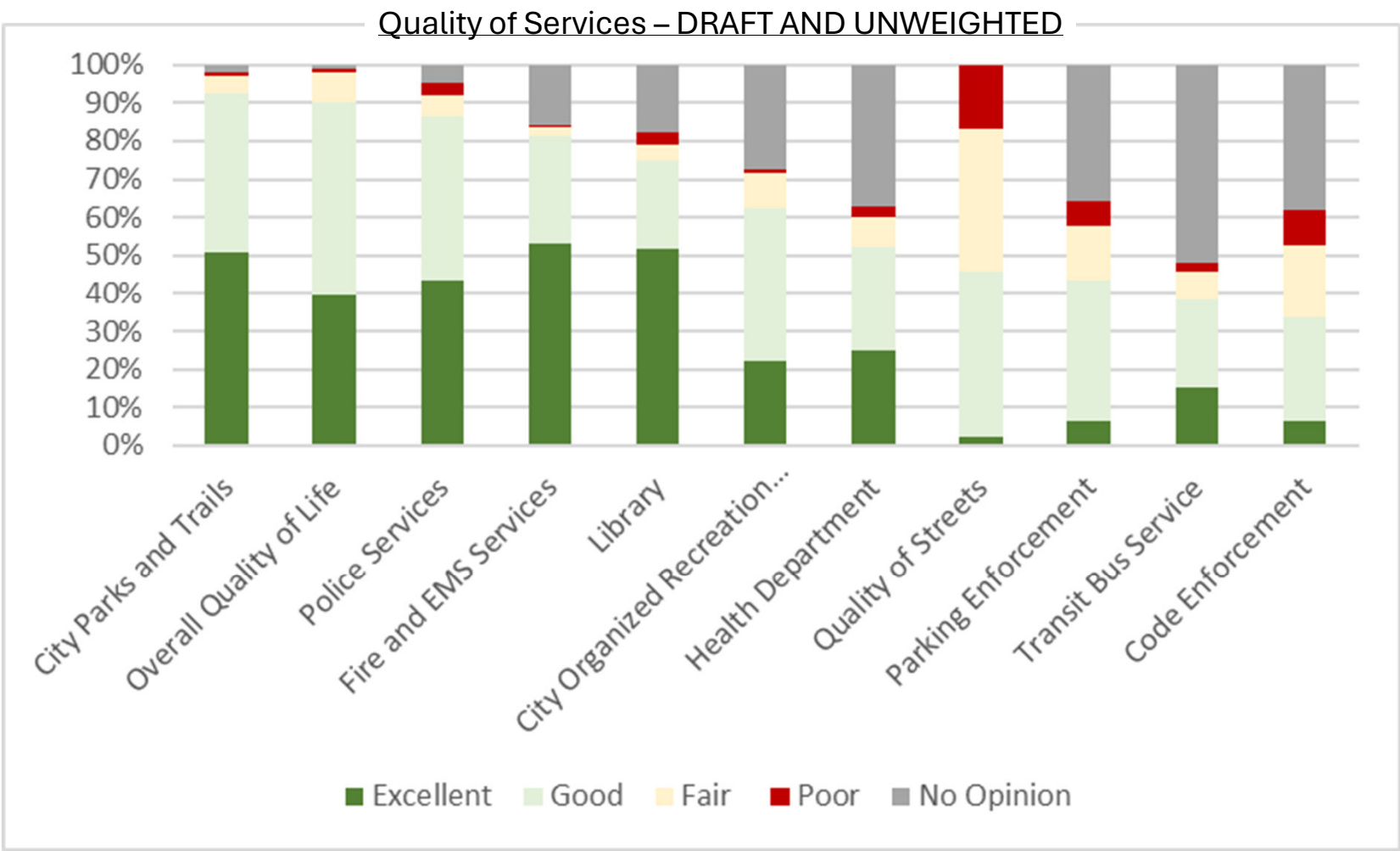
Mail Results		Meeting Results	
All	With Opinion	All	With Opinion
90%	91%	96%	98%

5. Resident Feedback: How do you rate the quality of the following municipal services?

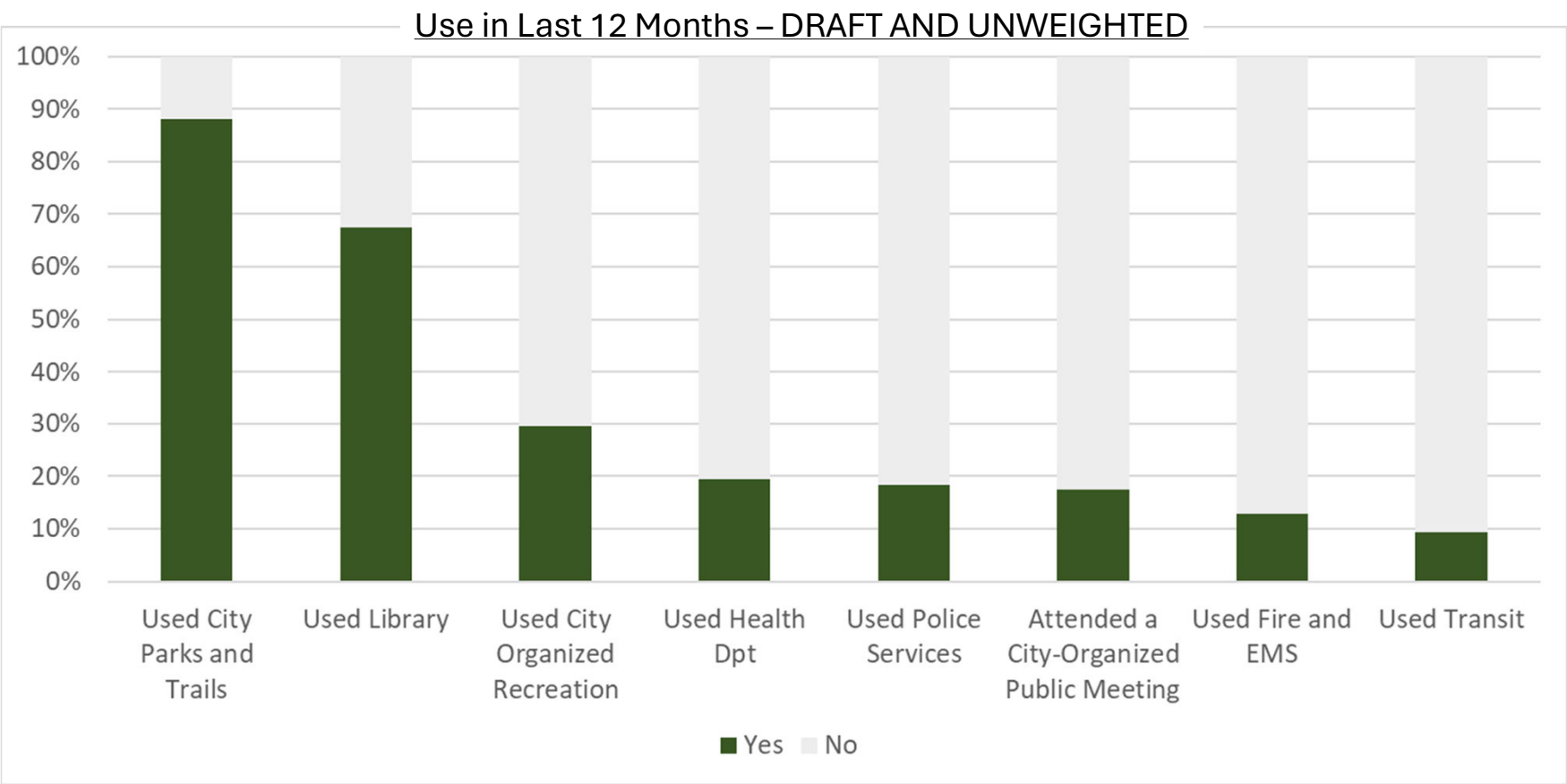
Quality of Services – DRAFT AND UNWEIGHTED

Service	% Excellent or Good Out of Total	% Excellent or Good Out of Individuals with an Opinion
L.E. Phillips Public Library	82%	97%
City Parks/Trails	75%	91%
Fire and EMS Services	93%	95%
Police Services	86%	91%
Health Department Services	52%	83%
City Organized Recreation Programs	62%	86%
Eau Claire Transit Bus Service	38%	80%
Parking Enforcement	43%	68%
Code Enforcement	34%	54%
Condition of City Streets	46%	46%

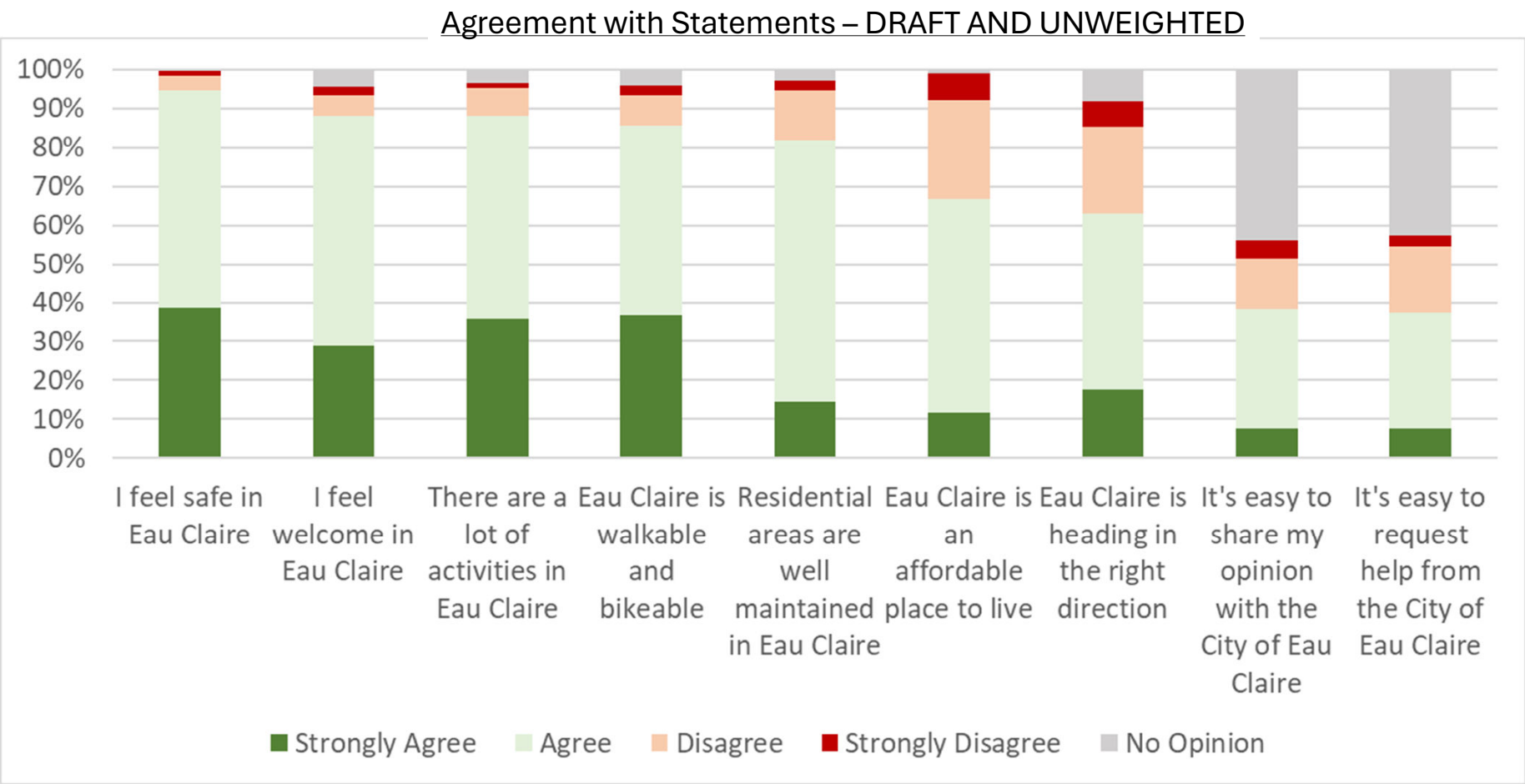
6. Resident Feedback: How do you rate the quality of the following municipal services?



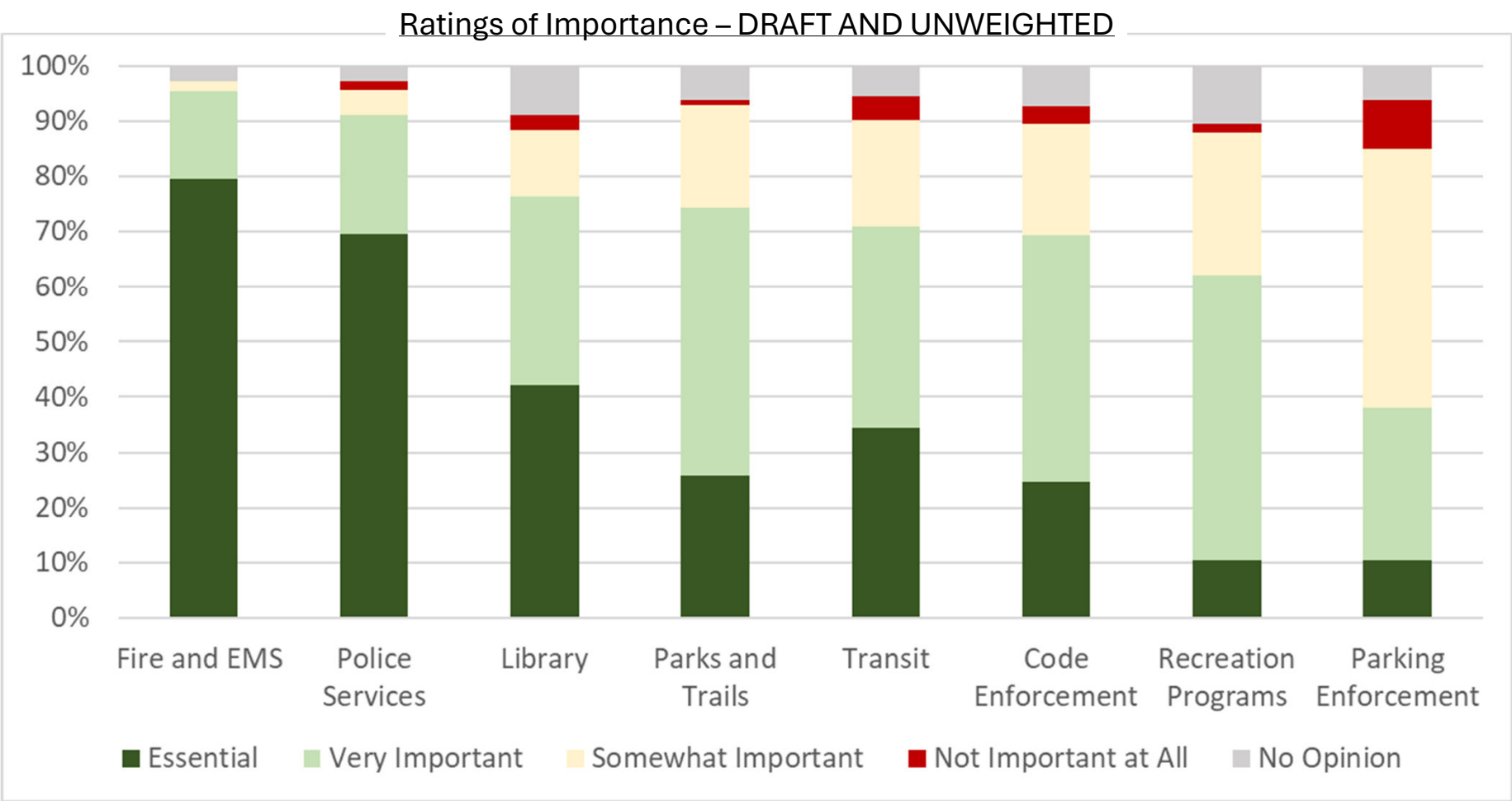
7. Resident Feedback: Have you or a household member used the following in the last 12 months?



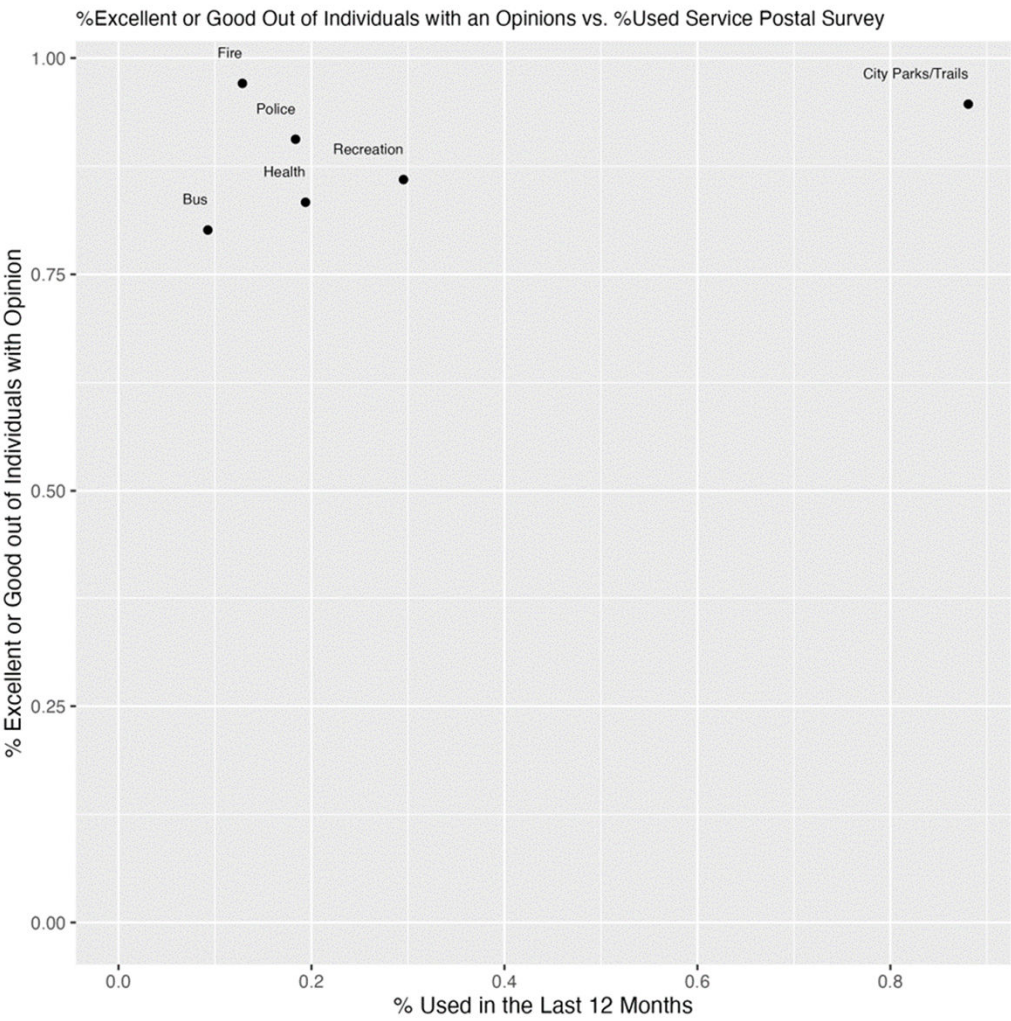
8. Resident Feedback: How much do you agree with the following statements?



9. Resident Feedback: How do you rate the importance of the following items?



10. Resident Feedback: Satisfaction with Use – DRAFT AND UNWEIGHTED



11. Resident Feedback: What do you love about Eau Claire?

What do you love about Eau Claire?	Mail	Meetings	Total
Business Related	44	39	83
Downtown	19	18	37
Economy and Businesses	7	11	18
Health Care	10	6	16
Resources	8	4	12
City Services	81	55	136
Clean	14	4	18
Engagement	3	4	7
Getting Around	10	8	18
Library	4	8	12
Walkability	5	11	16
Water	3	3	6
Well Run	10	4	14
Public Safety	32	13	45
Community	182	103	285
Family Friendly	8	5	13
Home	9	3	12
Inclusive	1	4	5
Lots to Do	114	64	178
Neighborhoods	1	2	3
People	41	22	63
History & Culture	8	3	11

What do you love about Eau Claire?	Mail	Meetings	Total
Education	17	19	36
Education	17	19	36
Features of Community	12	5	17
Design	4		4
Location	8	5	13
General	24	3	27
Everything	2	2	4
Growing & Improving	17	1	18
Nothing	5		5
Outdoor Environment	142	112	254
Beautiful	24	11	35
Nature is Close	4	4	8
Parks and Trails	98	83	181
Rivers	15	13	28
Trees	1	1	2
Quality of Life	69	20	89
Affordable	6	1	7
Easy	5	6	11
Size	58	13	71
Total	571	356	927

Lots to Do (285)
 Parks and Trails (181)
 Size (71)
 People (63)
 Public Safety (45)
 Downtown (37)

12. Resident Feedback: What do you love about Eau Claire?

- Living on the upper west side, I can enjoy a quiet campfire in my back yards or be downtown within minutes (biking/walking) thanks to city trails. Basically, I love the urban wilderness.
- Location, access to good quality health care, music scene, safe environment, quality schools, roads and routes are well planned out. Local entertainment. People are caring here for the most part. Roundabouts.
- Music culture. University becoming more integrated w community. Municipal pride of place.
- Natural beauty, friendliness of the people who live here, cultural awareness and heritage.
- Relatively safe for family living. Affordable. Availability of resources. Dedicated school system.
- Seems to be well run. It is a very clean city, with many activities.
- That it is always striving to be better, healthier, and growing.
- The beauty of the rivers, lakes, hills and parks.
- The emphasis on health and outdoor spaces, the opportunities to attend a diverse offering of activities, the improvements to downtown.
- The parks, playgrounds, and trails are very nice. The public library is great. The river is beautiful. It is great to have the university and technical collage here.
- The relationship law enforcement has with the community. The trails and simple inexpensive ways to enjoy Eau Claires natural appeal.
- The size — small enough to get around easily, large enough to have many urban options for entertainment, activities, recreation, farmers markets etc.
- Very comfortable city/rural combination. The healthcare, EC University presence. Recognition and utilization of it special geographic treasures with two rivers.
- Wonderful people and reasonable cost of living. Right sized. Not to big but big enough that all of what we need is here.

13. Resident Feedback: What do you love about Eau Claire?



14. Resident Feedback: What would you like to see change about the City of Eau Claire?

What would you like to see change about Eau Claire?	Mail	Meetings	Total
Amenities	18	1	19
Recreation	18	1	19
Business Related	20	3	23
Economic Development	13	2	15
Food	7	1	8
Local Government	78	30	108
City Services	5	1	6
Engagement	3	11	14
Governance and Politics	10	4	14
Lower Taxes	45	9	54
Too much change	15	5	20
Mobility	82	32	114
Transit	11	7	18
Walkability	4	1	5
Traffic Safety	18	4	22
Streets, Trails, and Sidewalk Maintenance	49	20	69
Other	23	4	27
Nothing	10		10
Other	13	4	17
Quality of Life	47	27	74
Code Enforcement	17	9	26
Parking	16	11	27
Trash	14	7	21
Resident wellbeing	143	49	192
Affordability	5		5
Childcare	2	1	3
Healthcare	17	2	19
Housing	90	39	129
Inclusion	15	3	18
Mental Health	9	2	11
Safety	5	2	7
Sustainability	22	10	32
Open Space	11	3	14
Sustainability	3	3	6
Trees	6	3	9
Water	2	1	3
Total	433	156	589

Housing (129)
Streets, Trails, etc. (69)
Lower Taxes (54)
Parking (27)
Code Enforcement (26)

15. Resident Feedback: What would you like to see change about the City of Eau Claire?



16. Resident Feedback: What should we change about the City of Eau Claire?

- Reassess priorities. We shouldn't be raising taxes and charging wheel taxes or asking for money to fund police (essentials) when we're funding murals and nonessential things. Would like to see more community events. Ongoing assessment of our current health care crisis.
- Better roads since we have extra wheel tax. Lower property taxes & stop special interest projects.
- Enforcement of City Ordinances. Too many violations go un-checked...cars parked on unimproved surfaces; lawn maintenance; garbage receptacles not stored; sidewalks not shoveled; parking not enforced. If violations are going to be ignored, they shouldn't be a City Ordinance so that people wouldn't have the right to complain! More and more neighborhoods are becoming run-down due to the lack of motivation, i.e. citations, to be a responsible / considerate member of the community.
- I'd like to see the emergency room care looked into, and why Sacred Heart had to close.
- Seems like lots of things are changing but only benefiting a younger demo and business owners.
- Less huge apartment complexes and more affordable family homes. Incentives in restoring/remodeling homes, especially in older neighborhoods. That would bring more families into those neighborhoods. More green space downtown, so many apartments downtown that we have lost parking and green space. And don't say there are parking garages, true but too far away for elderly. And they really don't feel safe.

17. Resident Feedback: What should we change about the City of Eau Claire?

Unhoused Issues (65 comments)

- Deal with the homeless population. Stop panhandlers
- The city also needs to do something about the homeless population downtown and the beggars on the southside of town. I don't feel safe walking
- It would also be nice to figure out how to help the homeless population. I have never seen so many people hanging around everywhere. I know all cities have this issue, but it would be nice to be the leaders in solving this problem and have others look to us for answers.
- Please more support+ funding for unhoused residents and premanent solutions- more housing & support to help them get back on their feet. We must make this a priority- these people are our neighbors and loved ones.

Affordable Housing (73 Comments)

- More affordable/low income housing. Less building. Seems like suddenly there can't be a piece of land that is not being build on.
- I would like a DEFINITION of affordable housing because we sure don't have it; stop the building of ugly new apartment complexes. Downtown used to be quaint but no more!
- Way too many apartments. More condominiums would be wonderful.
- More single family homes and less apartments
- More subsidized housing.

18. Resident Feedback: Demographics

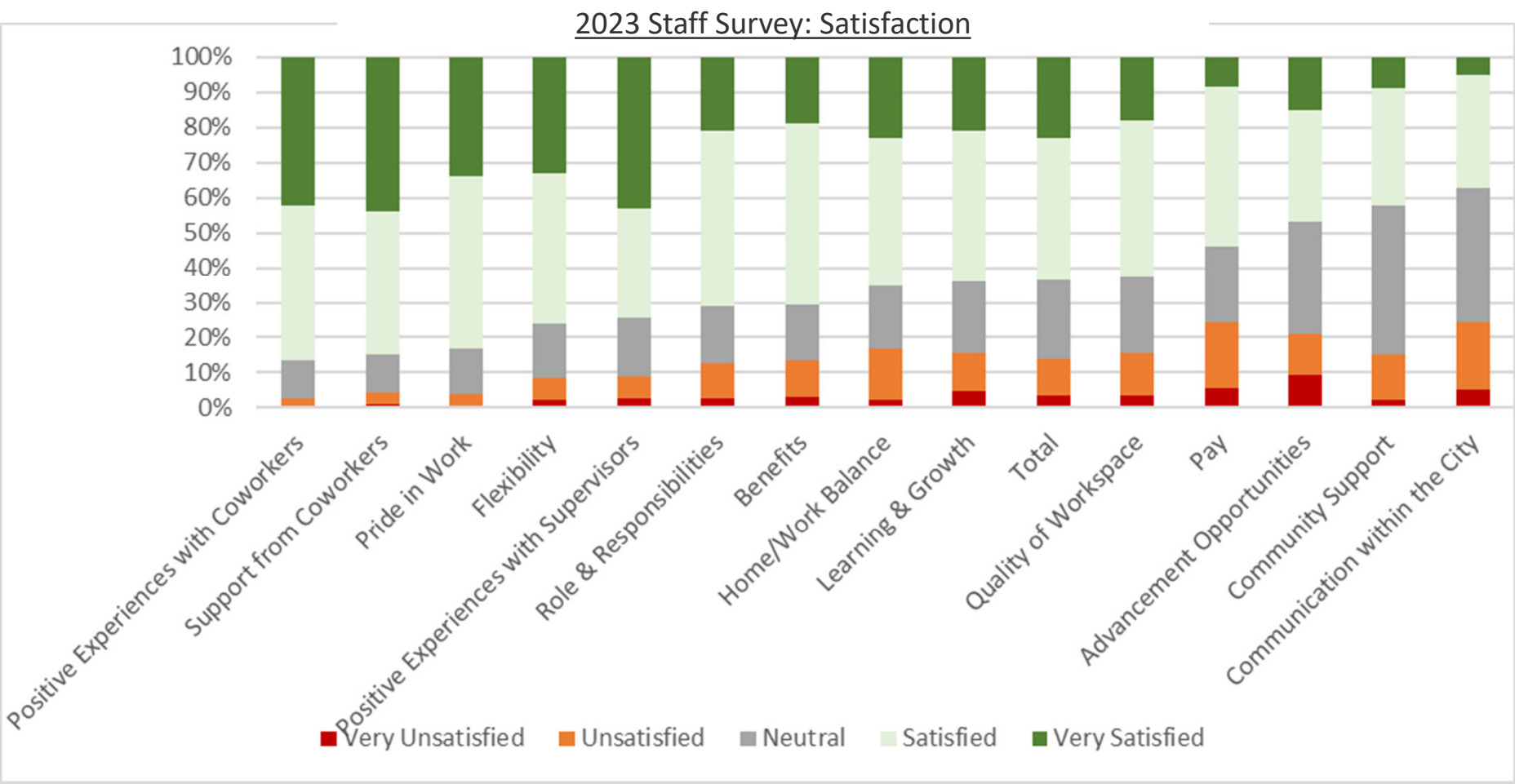
Education	Sample Count	Sample Percentage	Population Percentage (Census)
Less than High School	1	0%	2%
High School Diploma/E quivalent	25	8%	16%
Some College	47	14%	13%
Associates	46	14%	9%
Bachelors	120	37%	15%
Graduate	24	7%	5%
Masters	56	17%	2%
Prefer Not to Say	9	3%	0%

Race	Sample Count	Sample Percentage	Population % (Census)
White	258	85%	88%
Asian	2	1%	6%
Two or more races	4	1%	4%
Indigenous Native or Alaska Native	2	1%	0%
Prefer not to say	34	11%	0%
(blank)	2	1%	0%

Age Range	Sample Count	Sample Percentage	Population Percentage (Census)
18-24	7	2%	25%
25-34	30	9%	16%
35-44	41	13%	15%
45-54	37	11%	11%
55-64	70	21%	11%
65-74	82	25%	12%
75+	47	14%	9%
Prefer Not to Say	14	4%	0%

Homeowner Status	Sample Count	Sample Percentage	Population Percentage (Census)
Homeowner	292	90%	56%
Renter	32	10%	44%
(blank)	4	1%	0%

19. Staff Feedback: Satisfaction with Aspects of Work



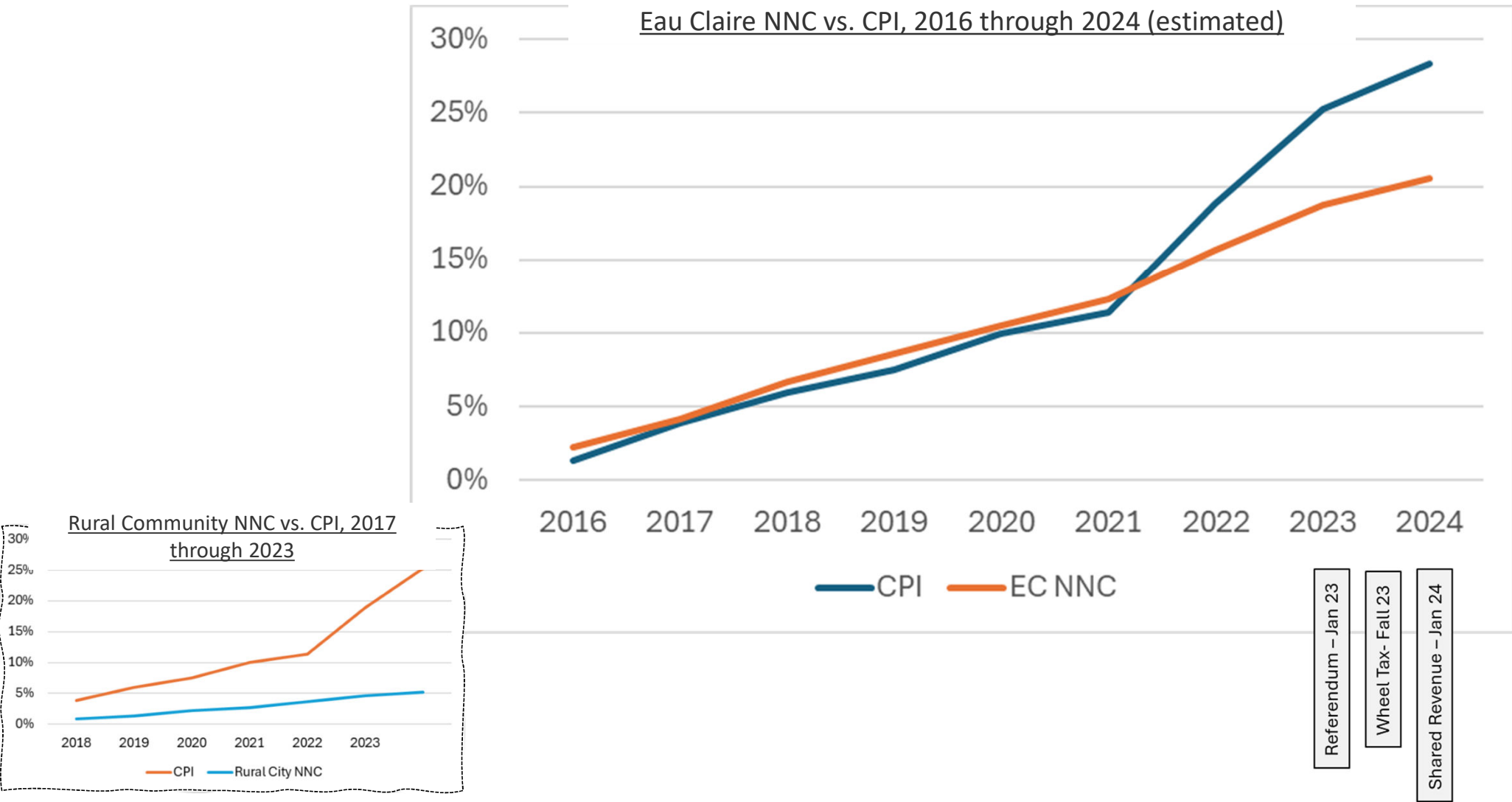
20. Staff Feedback: Stretched Too Thin

“My wife and I use the SW dog park daily as do many of our dog friends. Unfortunately, the condition of the dog park has deteriorated thank to near total neglect by City Park personnel. Weeds and grasses are knee deep and full of poison ivy. Nothing has been mowed to date. So how are dog owners supposed to find dog poop let alone risk poison ivy contact? Wood chip piles remain are over a year old and have not been spread on walking trails. The chain-link fencing remains in disrepair after being damaged by high water last year. We never see any City workers in or near the SW dog park. For all intents and purposes the park has been abandoned by the city. This is unacceptable. Dog park users pay daily or annual fees supposedly to maintain the parks, so where has the fee money been spent? Certainly not at the SW dog park! I took these photos this morning to illustrate the problem. See for yourself and ask if you would want to throw a ball in that park? How would you find your dog’s waste let alone avoid poison ivy?” - **Constituent**

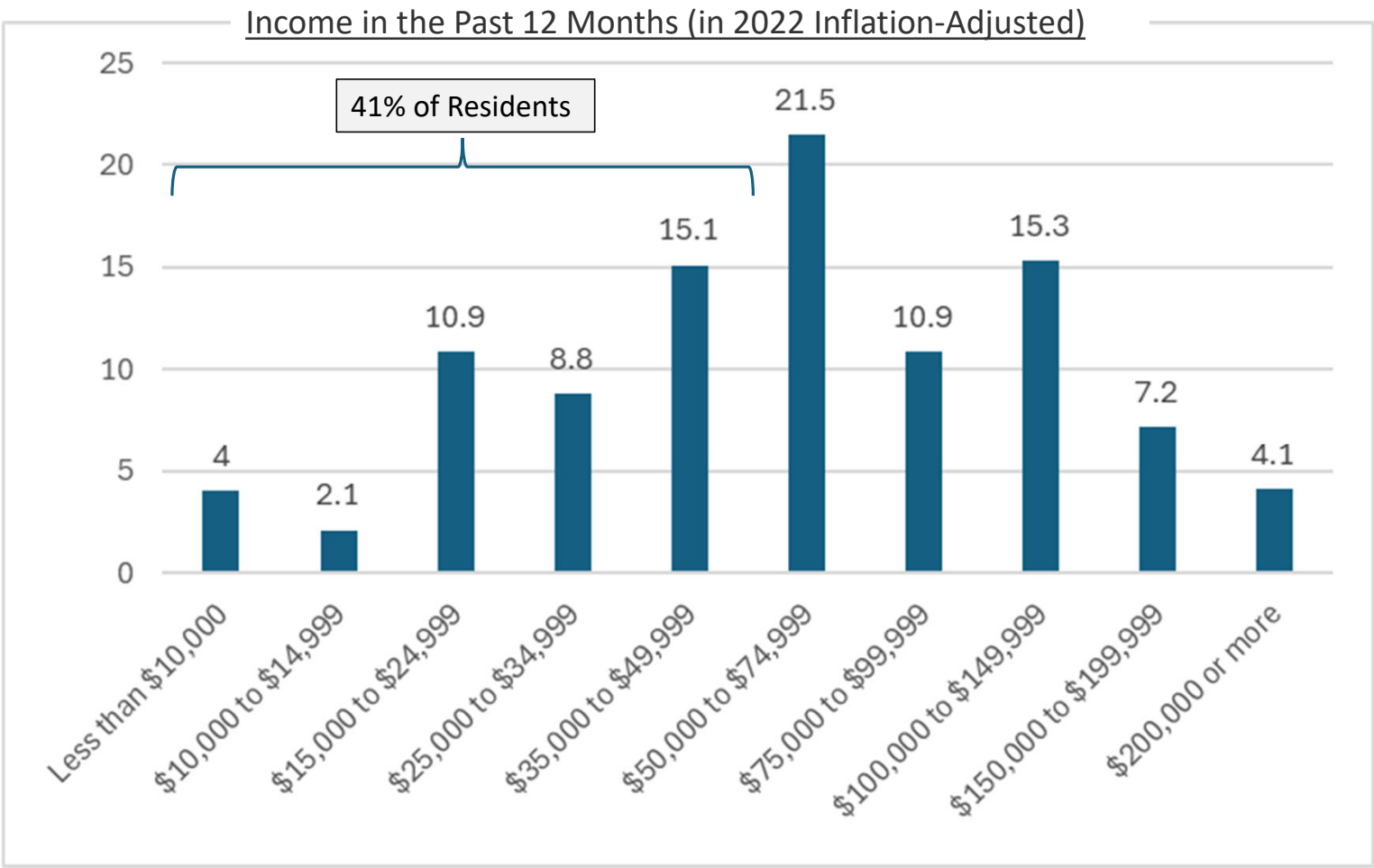


“Thank you for sending your concerns regarding the SW Dog Park. I did walk the entire park after receiving the e-mail and I do agree that it certainly needs some TLC. The park is scheduled to be mowed this week so that will help to some extent, but the poison ivy is certainly a bigger issue right now. We are strategizing a plan of attack to spray the ivy. We are debating whether to close the entire park and spray it all or to temporarily fence off smaller areas and address them systematically. We exercise caution when spraying as we don’t want to expose dogs or humans to the herbicides. As time permits, we will spread the wood chips on the pathways. We are also considering the fence issues that you mentioned and are looking for a sustainable fix to the problem. A chain link fence is not a good option for areas that are prone to flooding as it can’t withstand the force of water. I do sincerely apologize that the park is not meeting your expectations, but we will commit resources as we are able.” – **Community Services**

21. Other Data: Fiscal Picture - City



22. Other Data: Fiscal Picture - Households



23. Next Steps: Possible Timeline

Timeframe	Who	Step
June Work Session (2 nd Meeting June)	Staff presents data and Council identifies themes	- Review of: District Discussions Summary, Resident Survey Results, Employee Survey Results - Prioritize work sessions on special topics - Decision points with next steps
May and June	Staff develops at Division or Department meetings	- Mission statement - Description - Long term goals, with objectives - Metrics: activity and outcomes - Accomplishments - Red-light/green light exercises (optional)
July half-day retreat (TBD)	Council and staff	- Review departmental data - Red-light/green-light exercise - Review/revise high-level strategic vision/mission/values - Show revenue options - What is the engagement process? (Maybe bring in targeted focus groups once some decisions are being made) - Consultant vs. internal or a mix?
Monthly?	Council and Staff	- First specialized work session. - Recommendations and goals are appended to Strategic Plan. Concepts/KPIs drawn from the strategic plans to incorporate into master strategic plan.
Fall	Staff	- Materials included in budget document - Goal tracking underway

24. Next Steps: Possible Timeline



Questions to Ask When Considering Eliminating a Program or Service

1. Has the program or service run its course? Why do you think so?
2. Are there activities that employees really dislike doing?
3. Are there savings in staff time or costs if this program or service is eliminated? Please estimate.
4. Does the program or service support the division's current mission, vision, and values?
5. Is this program or service readily available elsewhere in the community? Are there other entities that could be contracted to deliver this service?
6. Is there a way to generate or increase revenue from a division service/program that we haven't already implemented?
7. Are you providing a higher level of service than required?
8. Are you providing a service for free that can be charged for or eliminated?

25. Next Steps: Possible Recurring Updates

Step	Timeframe	Frequency
Employee Survey	January	Annual
Staff Discussions	MLK day	Annual
Resident Survey	April-May	Annual
Resident Meetings	April-May, Sept-October	Twice Annual
Review high-level strategic priorities	Summer, prior to Operating Budget	Annual
Metric and Goal Updates	Operating Budget – September-October	Annual
City Manager Evaluation Goal Review	TBD	Annual
Review of mission and values	TBD	Every three years?
Review of policy issues and development of a “theory of change” for each focus area	Work sessions starting in August	Monthly?
Tracking of goals for year		Quarterly?

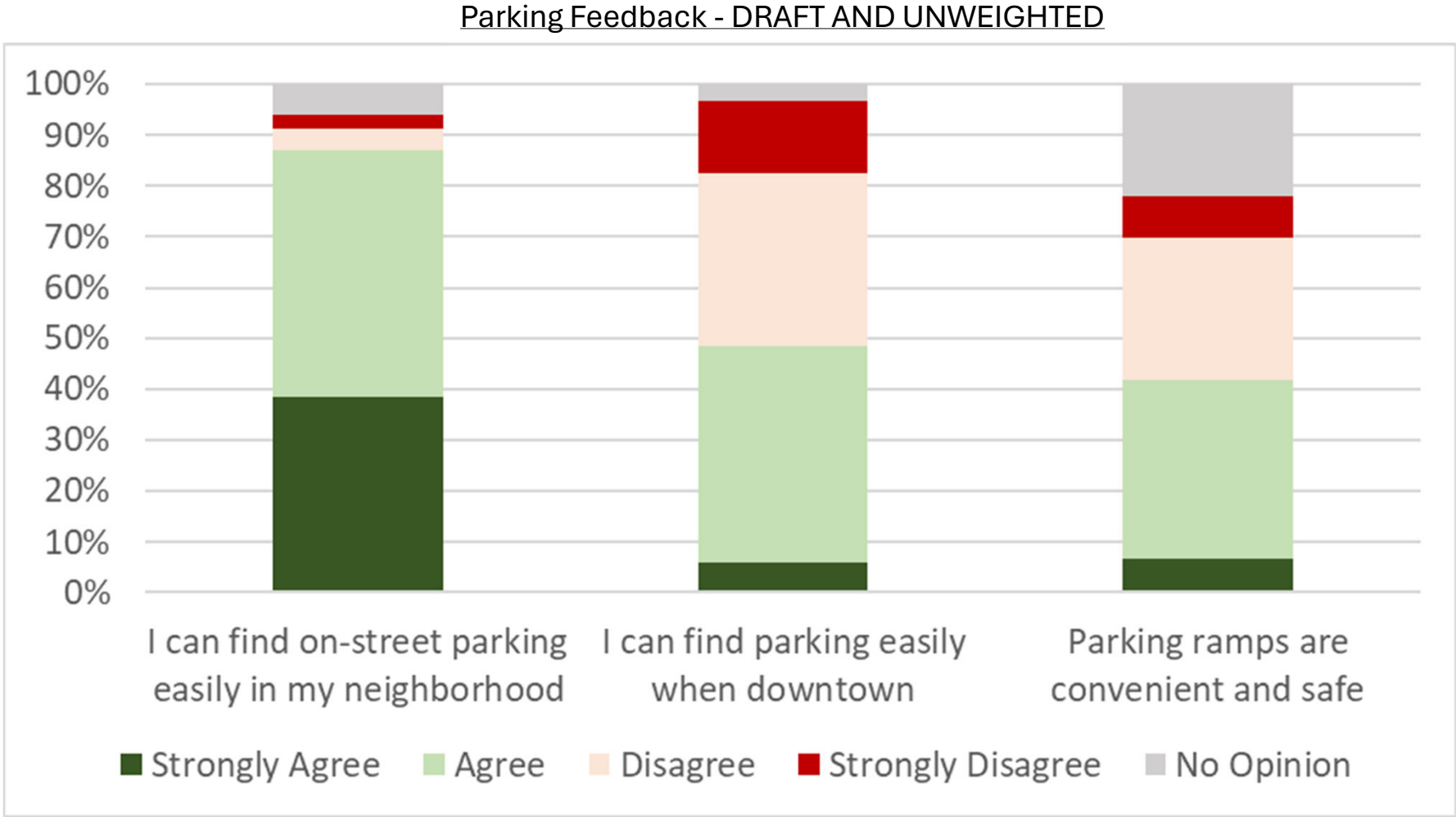
26. Next Steps: Possible Topics for Discussions

BIPOC Committee and EDI Strategic Plan	How can the City of Eau Claire (both the community and City government) become more inclusive? How can we close gaps in life outcomes that are correlated with demographics?
Teen/Tween Mental Health Grant	What can our community do to help teens and tweens thrive and to address declining well-being of young people?
Parking Study	How can we improve our parking systems?
Trash Study	How can we improve our trash systems?
Transit Revisioning	How can we maximize our impact for the \$5.6 million in Federal/State/Local subsidy spent on Transit, especially for people who are most in need of transportation?
Authentic public engagement for land-use decisions	How can we use data and public engagement to make decisions related to land-use and neighborhood interventions to improve life outcomes of residents?
Zoning Overhaul	How can we improve our zoning systems to advance Council priorities?
Library Strategic Plan	What's the next chapter for the Library?
CORP Parks and Open Space	How do we want to invest limited resources in our parks and open spaces? What are the trade-offs?
Employer of Choice	How can we attract and retain employees?
Housing and Unhoused Issues	How can we improve our housing systems?
Water Study	How can we best use our precious and unique abundance of ground and river waters as a resource for drinking, support for ecosystems, tourism, industry, and more?
Comprehensive Plan	What do we want Eau Claire to look like in five and ten years?
Community Health Assessment	What are the public health priorities in the city and county?

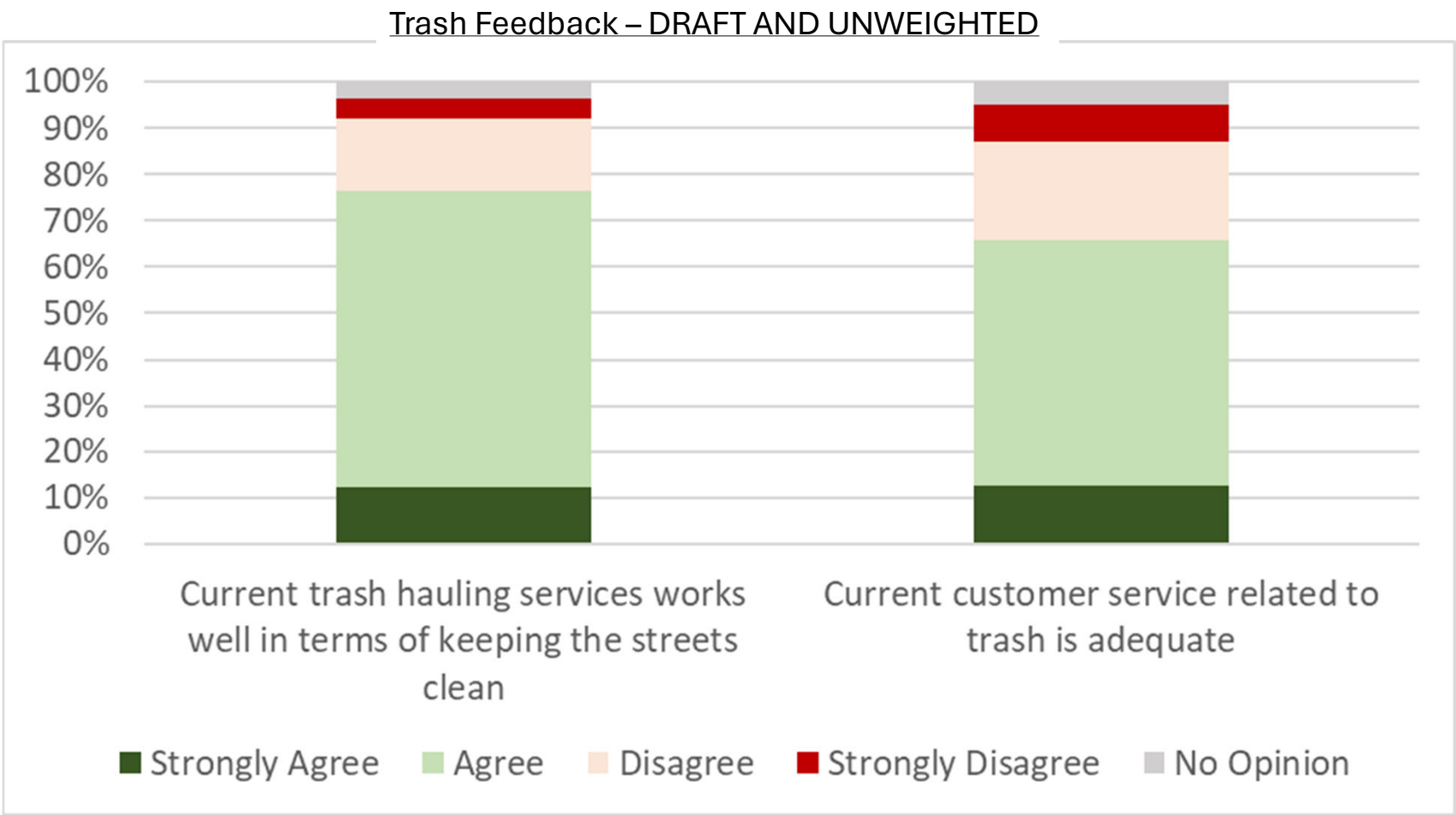
27. Next Steps: Open Questions

- What questions should we investigate with the data?
- Do we want to do in-depth discussions of some topics? Which topics? Any missing?
- How do you want to structure a Strategic Planning retreat? Outside facilitation?
- How might we review the staff discussion results?

28. Resident Feedback: Results



29. Resident Feedback: Results



	Mail Results		Meeting Results	
Overall Perceptions				
	All	With Opinion	All	With Opinion
	90%	91%	96%	98%
Quality of Services Percent Excellent or Good				
Service	All	With Opinion	All	With Opinion
L.E. Phillips Public Library	82%	97%	87%	95%
City Parks/Trails	75%	91%	91%	94%
Fire and EMS Services	93%	95%	86%	99%
Police Services	86%	91%	87%	91%
Health Department Services	52%	83%	63%	91%
City Organized Recreation Programs	62%	86%	57%	90%
Eau Claire Transit Bus Service	38%	80%	45%	82%
Parking Enforcement	43%	68%	42%	67%
Code Enforcement	34%	54%	35%	54%
Condition of City Streets	46%	46%	46%	46%
Importance of Service - % Essential or Very Important				
Service	All	With Opinion	All	With Opinion
Fire and EMS Services	95%	98%	100%	100%
Police Services	91%	94%	97%	97%
Health Department Services			92%	95%
L.E. Phillips Library	76%	84%	91%	92%
Public Transportation Services	71%	75%	86%	89%
Public Parks/Trails	74%	79%	91%	92%
Code Enforcement	69%	75%	78%	83%
Recreation Programs	62%	69%	83%	87%
Parking Enforcement	38%	40%	53%	58%
Agreement With Statements - % Strongly Agree or Agree				
Statement	All	With Opinion	All	With Opinion
I feel safe in Eau Claire	94%	95%	97%	97%
There Are A Lot Of Activities In Eau Claire	85%	89%	95%	97%
Eau Claire Is Walkable And Bikeable	88%	91%	93%	97%
I Feel Welcome In Eau Claire	88%	92%	94%	98%
Eau Claire Is Heading In The Right Direction	63%	69%	71%	78%
Eau Claire Is An Affordable Place To Live	82%	84%	81%	84%
Residential Areas Are Well Maintained In The City Of Eau Claire	67%	67%	83%	87%
It Is Easy To Request Help From The City Of EauClaire	37%	65%	54%	76%
It Is Easy To Share My Opinion With The City Of Eau Claire	38%	69%	63%	79%
I can find on-street parking easily in my neighborhood	80%	84%	80%	84%

Current trash hauling services work well in terms of keeping the streets clear and clean	63%	71%	63%	71%
Parking in the ramps downtown is easy, convenient, and safe	46%	56%	46%	56%
I can find parking easily when I drive downtown	52%	54%	52%	54%
Current customer service related to trash complaints is satisfactory	44%	69%	44%	69%
Riding City transit buses works for my transportation needs	17%	54%	17%	54%
Use of services in last 12 months - Percent Yes				
City Parks/Trails		88%		92%
L.E. Phillips Library		67%		84%
City Organized Recreation Programs		30%		30%
Health Department Services		19%		25%
Police Services		18%		25%
Fire and EMS Services		13%		14%
Eau Claire Transit Bus Service		9%		13%

What do you love about Eau Claire?	
Affordable	Affordable
	relatively affordable place to live with lots of jobs
	afordable
	affordability
	affordable housing
	cost of living is faire
	reasonable cost of living
Beautiful	beauty
	nature in area is beautiful
	river is beautiful
	Basically
	beautiful
	beautiful nature
	Beauty
	beauty of rivers flowing through area
	I can enjoy a quiet campfire in my back yard
	I love urban wilderness
	Parts of city are pretty
	Recognition and utilization of it special geographic treasures with two rivers
	Beautiful
	Beauty
	beauty of area
	beauty of environment and surrounding area
	I love natural beauty of city and
	I love how beautiful it is here
	I moved here 54 years ago and stayed because I live with Chippewa River in my backyard and it is
	It is a beautiful area with rivers and trees
	It is a beautiful community with lots of resources
	It is beautiful
	It's a beautiful city - we have rivers and green space - parks and trees
	It's beautiful
	It's still a quiet place to live
	It's beautifully maintained trails and parks
	Its natural beauty
	lights decoration
	Natural beauty
	Natural beauty setting
	natural setting
	Quiet
	River running through city
Clean	I don't see much in way of trash or litter left about
	Most areas are clean
	city has a felling of being well maintained
	clean
	cleanliness
	in general it's clean
	It is a very clean city
	city is very clean

What do you love about Eau Claire?	
	Clean and easy to get around
	Clean and quiet for most part
	Clean and relatively safe
	Clean City
	Cleanliness
Design	It is well laid out with easy access
	nice neighborhoods
	Not every business is bunched up on each or and are evenly spread throughout city
	way city is organized
Downtown	downtown is vibrant
	downtown renovation is spectacular
	downtown market
	farmers maket is awesome!
	improvements to downtown
	renewel of downtown area
	writing community
	activities downtown
	Also food truck friday
	art downtown
	downtown
	downtown activities
	downtown area and number of social activities and cultural events
	downtown events
	downtown housing
	downtown revitalization
	downtown!
	I am happy to see a new bus facility downtown
	local shopping in downtown (Dotters Books
	or be downtown within minutes (biking/walking) thanks to city trails
	Vibrant downtown
	walkable downtown
	walking @downtown
	Beauty and downtown
	Downtown
	downtown area
	Downtown dense zoning and vibe
	Downtown Development but losing it because of homeless
	Downtown upgrades
	Farmers market
	Our rejuvenated "downtown"
Easy	Its quite close
	everything is close
	Good place to live
	high quality of life
	How convenient all necessities are
	Comfortable
	Convenience
	Ease of access to many programs and activities

What do you love about Eau Claire?	
	Environment/Quality of Life
	It's a very liveable city
	Livability
Economy and Businesses	a strong economy
	Access to jobs
	and business
	economy
	food and shops
	Hy-Ve
	Lots of stores and restaurants
	overall quality of services and opportunities
	restaurants
	Restaurants and grocery stores are close to our home
	retail
	Rivers+ Trails + Restaraunts
	small shops and event centers
	stores
	Volume One
	Business Community
	overall availability of goods & services
Education	Dedicated school system
	It is great to have university and technical collage here
	opportunities that CVTC offers
	public schools
	school system
	School system was excellent
	schools
	University
	UW
	A university
	CVTC
	EC University presence
	education outdoors
	Excellent schools
	Great public schools
	its schools
	love pace of life in Eau claire and it's nice to have greate education
	neighborhood schools
	our public schools
	public schools
	quality schools
	strong public schools
	Strong Schools
	University becoming more integrated w community
	University environment
	UWEC
	Excellent schools
	Love having UWEC in our City - Adds Arts and progressive/young feeling

What do you love about Eau Claire?	
	Schools
	Strong schools
	University
Engagement	accessibility of public officials
	Citizen Involvement
	Cooperation of residents to help improve our neighborhood areas
	I have always felt that re were opportunities to engage in community around my values
	I love weekly email updates from city manager
	I think it's wonderful that she makes effort to inform citizens of what's happening down at city hall! (I wish more people would read this info and inform mselves before going on complaining tangents online
	I love communities desire to engage and help those in need
Everything	Overall
	WONDERFUL CITY! We are so blessed!
	Just about everything
	Lots!
Family Friendly	family activities: parades
	Family Oriented
	I feel safe raising our family here
	I still feel that Eau Claire is a place where I can raise my family to best of my abilities
	raise family
	Family Oriented
	Great place to live and raise a family
	great place to raise a family
	Great place to raise kids
	It is a great place to raise a family
	It is a great place to raise children
	Many options for families
	Relatively safe for family living
Getting Around	new little parking lot by library
	Roundabouts
	Traffic manageable
	Bus service to access areas - only 1 bus to north side 1 hour loop need to transfer to get to businesses on
	clean city streets
	Ease of getting around
	ease of traveling around city
	Exceptional signage to areas- to downtown- to main arteries ie North Crossing
	it's incredible to live in such an accessible city
	it's easy to get around
	lack of traffic
	Not lots of traffic
	Easy to get around
	Easy to travel around city
	Good bus system
	public transportation
	Safety on streets
Growing & Improving	growing
	it is getting better overall
	ongoing developments growth

What do you love about Eau Claire?	
	updated housing units
	amount of progress I've seen in last decade when it comes to acceptance of diversity within community and within social services
	city has focused heavily on growth and is completely revitalized compared to how it was 10-15 years ago
	dedication to progress
	expansion of University project on Water street and addition of bike trails to walk around city and Pablo
	I also like how city is focused on improving and taking care of people even when things are going well
	I can't believe how much this city has changed since I was a child in 90s
	I moved back as an adult because it's become such a fun and progressive place to live
	I moved here from CA 13 years ago and city has evolved dramatically
	options and how it's grown over last 30 years
	Eau Claire has come such a long way from our early days here
	I have lived here since coming here for college - 45 years ago and have watched all of changes
	I really love how we built up downtown River Praire area
	That it is always striving to be better
	That it's growing
Health Care	Healthcare is good but am very sorry to see closures of recent clinics and hospitals
	healthcare
	(Access to quality medical care and affordable senior housing are essential)
	access to good quality health care
	access to healthcare
	Access to medical care (c'mon officials!)
	availability of medical services
	Easy access to healthcare
	great public health services
	healthier
	healthy
	Medical care is good
	Medical facilities
	medical services
	Health services
	Medical care is close
History & Culture	city has character
	cultural awareness and heritage
	Cultural Opportunity
	diversity of culture
	History
	Municipal pride of place
	overall vibe of city
	History
	I love amount of different cultures I can see and experience in eau claire
	our arts emphasis
	This city has a rich culture and has become a destination in western WI
Home	feels like home
	It's been my favorite place to live
	Lived here for 40 years and have no plan on leaving
	Most of my immediate family lives in Eau Claire
	I lived here all my life

What do you love about Eau Claire?	
	I love where I live
	I moved here to go to UWEC and never left
	It's been my home for many yrs
	It's home... last 10-15 years have seen much new development
	It's my home
	It's home
	My friends live here
Inclusive	diversity of residents
	Inclusivity
	settling Afghan asylees and new refugees
	In general seems to be LGBTQ+ friendly
	Its welcoming attitude+friendliness/acceptance
Library	public library is great
	library
	visiting library
	Library
	Philips Library is an absolute gem (a tremendous asset that I use regularly)
	Quality of Library
	and Library is great
	Library
Location	Airport
	Close to MSP
	convenient area
	Location in state
	location relating to or town and cities
	within an hour
	Location
	Location; easy to travel across city; water
	Proximity to twin cities
	Proximity to facilities of all sorts
Lots to Do	Array of things to do
	EC Marathon is fantastic
	farmers market at Phoenix Park
	music art venues
	Music venues nearby
	opportunities to attend a diverse offering of activities
	Pablo
	Pablo Center
	public library is awesome!
	Recently I have enjoyed Pablo Center
	So much to do
	variety of "things to do"
	a beautiful performing arts center
	a lot of activities to partake in
	ability to be a tourist locally
	Active lifestyle
	activities
	Activities - schools

What do you love about Eau Claire?

and opportunities
and lots of activities
arts
arts and
availability of fine dining
bike trails
biking trails accessibility is good
Blue Ox Premium)
breweries
Brewery venues
but has amenities of a bigger city and a focus on art
childrens museum
children's museum
Community Garden
creative
Dining
ease of amenities
Easy access to outdoor activities
eating places
enough to do
Entertainment options
Fantastic recreation opportunities
farmers market
farmers market !
farmers markets etc
Food
fun
Good selection of eateries
Good shopping
great mix of bars
great restaurants
I love Pablo
I love that re's a lot of activities and it's easy to look up what's going on in area
Kwik Trip
live entertainment at Pablo
Local entertainment
lots of outdoor activities
Lots of things to see and do
lots to do for all ages
Love Farmers' Markets
love outdoor activities
Love Pablo Center
Love Pablo Center and city staff (very approachable)
many activities
many art and music programs
many music venues
many of recreation offerings
many things to do

What do you love about Eau Claire?

mix of businesses
multiple opportunities
music
music events
Music in Park
music scene
my dog absolutely loves it
New Restaurants
opportunities to do things outdoors
organizations attractive to wide range of interests
our community has ways of offering free and affordable activities for families and individuals
Outdoor music
Outdoor opportunities
outstanding library
outstanding museums
Pablo
Pablo Center
Parks and Rec
parks and recreational opportunities
parks to walk my dog
particularly in arts
plenty to do
public pool
re are a lot of activities as well as good restaurants and wonderful choices for grocery shopping
re has been more to do
rec activities for kids and adults
recreation
restaraunts at varied price points
Revitalization of downtown including Pablo
so much to do
sport opportunities
summer activities
that you don't typically see
things to do
things to do and see
variety of activities
variety of activities that are available
various activities offered by city and or organizations
vibrant farmers markets
we have a lot of amenities
When my children were at home programs through Parks and Rec were invaluable and much
Wide variety of activities offered to all age groups - craft events
with a lot to do
with many activities
Activities
Activities for everyone
Arts
Eau Claire is a fun

What do you love about Eau Claire?

	Economical activities for kids up to 12
	Everything in close proximity that is needed
	Exceptional Library
	farmers markets;
	Good variety of recreational activities and businesses
	I love art and music scene
	I love music in parks in summer
	I love that re are many activities for our family to take part in and that
	Local scenery and recreational opportunities
	Lots of Entertainment
	Lots of things to do
	Memorable City
	music
	Music culture
	Music scene
	music/art;
	Nice city with lots to do and see
	Offers lots of activities to socialize with ors
	organized races in town
	Pablo
	Parks and activities
	Plenty of things to do
	public library
	re are many things to do and a variety of eating and shopping opportunities
	re are diverse things to do and see
	re is always something to do at reasonable cost or sometimes free
	re is so much to do
	Recreation
	Recreation activities
	Recreation availability and cultural events
	Recreational & cultural events;
	Recreational and educational opportunities
	shops and 'mom and pop' restaurants
	so much to do
	So much to do and embraces all kinds of activities in arts and physical
	Something for everyone
	Supporting arts
	Theater and plays put on
	Variety of places to go
	Variety with a local feel
	very nice senior center
	We love pablo
	Winter Parade;
	You can stay busy and get most anything you need without leaving town
Nature is Close	Easy to get out of city
	nautre
	of county forest land
	outdoor environment

What do you love about Eau Claire?	
	parks and nature
	Access that I94 and 53 and 29 allow access to nature via
	green space
	natural amenities in city or nearby
Neighborhoods	My neighborhood
	Our Third Ward neighborhood
	Quiet neighborhoods
Nothing	Not much anymore- was born and raised here and there has changed for one segment of population-
	Not very much positive about direction city is headed in
	Nothing
	Nothing!
Parks and Trails	parks
	Good parks and trails
	High Bridge
	Our parks and trails are many and wonderful
	parks
	parks
	Parks are nice
	river walk
	trail systems
	trails
	trails and simple inexpensive ways to enjoy Eau Claire's natural appeal
	trails are very nice
	trails for mountain biking
	trails system
	abundance of trails
	access to nature
	bikability
	bike and walking trails throughout city
	bike paths
	Carson Park
	different places i can hike and walk
	emphasis on health and outdoor spaces
	emphasis on preserving nature and outdoors accessibility
	great public spaces
	Green space and parks
	greenery
	hills and parks
	I love bike trails
	Living on a navigatable river in town!
	lots of green spaces
	Lovely Bridges
	many parks
	miles of bike trails with signage
	mountain bike trails
	natural areas
	nature trails
	near rivers

What do you love about Eau Claire?

Nice bike trails
 outdoor community
 outdoor recreational options and activities in general
 parks
 parks and activities
 parks and trails
 parks are amazing!
 parks are well-maintained
 Parks/Trails
 Phoenix Park
 Phoenix park and river
 phoenix park area
 playgrounds
 Putnam Drive
 rivers and bike trails
 Rivers/trails
 rivers+lakes
 running
 Some outdoor parks
 This park is definitely one of most beautiful places in my opinion
 trail running
 trails
 trails and parks
 trails!
 Trails...
 walking and biking trails
 We enjoy parks and trails
 We especially enjoy city trail system
 we have beautiful rivers and parks
 Well groomed biking/walking trails
 well maintained trails
 we're finally using river
 Access to nature in parks and on trails
 Ample amount of trails and public wilderness areas
 and mc donough park
 Balance of green space
 Bikable
 Bike path
 Bike paths and keeping everything connected and welcoming
 Bike paths are nice
 Bike trails
 Biketrails
 Biking trails
 biking trails;
 Carson Park
 Carson park crown jewel of downtown eau claire
 Carson park and all or parks
 Great bike trails

What do you love about Eau Claire?

	Green space keep it
	green spaces
	I like green spaces and wish to see more
	I like that there are a decent amount of trails
	I love seeing people out and about on trails
	It has pretty trails and waterways
	It has so many parks and many things to do...
	It's friendly green spaces and natural resources
	Library and trails
	Lots of green spaces and parks
	Lots of parks and outdoor activities
	Love parks
	Natural beauty
	nature and bike trails
	Nature Trails
	Nice parks
	Our dog parks
	Our trails and access to rivers and lakes
	outdoor activities
	Outdoor spaces
	Park
	parks
	Parks and bike trails
	Parks and trail system
	Parks and trails
	Parks/trails
	Phoenix Park
	Phoenix Park and all trails and pedestrian bridges make getting around downtown without a car easy
	Public Trails and easy access to state and county trails
	Recreational trails
	Rivers
	That I am able to take my dog to Riverview park a few mornings a week and get her exercise/go swimming
	Trails
	Trails - Especially snow removal from downtown trail
	Trails and outdoors
	Trails and Parks
	Trails and parks;
	trails are amazing
	Trails-Walking
	Trees
	Very close to bike trails and have good healthcare until recently
	We love parks and bike trails and all
	Wonderful parks
People	friendly people
	I know my neighbors
	people
	People are generally friendly
	people generally are open and friendly

What do you love about Eau Claire?

beauty and people
Community
community feel and desire of residents to improve city
friendliness
friendliness of people who live here
friendly
friendly people
good music community
Great people
nice people
people
people local stores library parks positive lgbtq
people and sense of community
People are caring here for most part
people are friendly
People are great
People are kind and I feel welcome
relationship law enforcement has with community
sense of community
strong community
warm+friendly people and
welcoming
courtesy
Eau Claire is a very friendly city!
Friendliness
friendliness of its citizens
Friendly
Friendly and welcoming community
Friendly atmosphere
Friendly Neighbors
Friendly people
Friendliness
Great police
I love how Eau Claire is friendly and inviting
I love that Eau Claire is a friendly and safe place to live
I love that people are friendly and caring
It's a wonderful community and people are great
Its people
Its people are friendly
My neighborhood is usually quiet and is always friendly
Our People
People
People are willing to jump in and help with projects
Residents
Respectful dialogue on social justice and taxation
Very friendly
Very welcoming
Welcoming

What do you love about Eau Claire?	
	Wonderful people and
Public Safety	police and fire dept and emergency services are excellent
	police force is best
	Safety
	amid a safe moderately-sized city
	City of Eau Claire has an exceptional police force
	city safety which draw new families
	EMS and fire are best
	Fairly safe place to live
	feels very safe to me
	fire and EMS
	low crime rate
	Safe
	safe and accessible
	safe environment
	safety
	A safe place to live
	Feel mostly safe
	Feel safe
	Fire Department is always on top of ir game
	I love our police department
	it is pretty safe
	It is safe
	it's safe
	Love that for most part it is clean and safe
	low crime and no traffic jams
	Most of time I feel safe in Eau Claire
	Safe
	Safe about city
	Safe neighborhood in Putnam heights;easy to get around
	Safety
	safety generally everything
	Strong police and fire departments
	we feel safe
Resources	Availablity of resources
	options for seniors
	good public access to services
	I also love how many businesses and resources I have access to
	meets my needs for service
	or resources are readily accessible
	Senior Center
	access to vital resources experienced is unmatched by any or city within a 100 mile radius
	available services
	Eau Claire has what I need
	Provides my basic needs
Rivers	It has 2 rivers and numerous lakes within and nearby
	lake access
	rivers

What do you love about Eau Claire?

	rivers and highs make Eau Claire very unique
	access to rivers
	beauty and rivers
	beauty of rivers
	Bridges
	I love amount of water and or natural features
	Little minnie creek
	parks and rivers
	river
	rivers
	rivers are beautiful and re's quite a bit of green space
	Beautiful setting - rivers
	River
	Rivers
Size	Big city but still easy to connect with many groups of people
	I can get to anywhere I want to go to within a few miles
	minimal commute times
	overall size and distance to get to places
	small businesses and many of people
	We love size of Eau Claire in that it has a substantial number of activities and restaurants yet still has feel of a smaller city
	City feels easy to manage - size
	Dont get too big
	I hope it doesn't get to big or to crowded
	It's large enough to provide everything I need without being overwhelming
	large enough to have many urban options for entertainment
	Not to big but big enough that all of what we need is here
	not too small;
	perfect size
	Right sized
	rural feeling of a growing progressive community
	size
	size — small enough to get around easily
	size and current population - not too big
	size of City
	size of city & ease to get around
	small city feel
	small city feel which is rapidly going away
	small enough to do things easily
	Small enough to feel a part of things
	small town
	small town feel
	small town feel but we're starting to have more amenities
	small town feel with big town opportunities
	So far it is a safe city to live in and I hope that continues
	suburban atmosphere
	We feel like a larger city with a small town feel also
	Big enough to have things to do

What do you love about Eau Claire?	
	current size
	good sized city
	I love how city feels like a small town but with great shopping
	It has a small town feel
	It has all amenities of a bigger city while still having a "small town" feel
	It has large and small town vibes
	It is largest city in Norrn WI
	It is right size
	It is a good size for me
	It is a small community
	It's perfect size city
	It's a city with a small town feel
	It's a nice size and close but far enough away from twin cities
	It's a relatively safe place to live
	It's not Chicago
	It's relatively compact but still has all amenities I would want
	Its smaller than big cities but has everythi g you need
	nice size city
	Size
	Size
	Size of municipality
	Slower pace
	Small City feeling
	Small feeling
	Small size of City - Easy to travel to most parts of City - small town feel
	Small town atmosphere
	Small town environment
	Small town feel
	Small town feel with lots to do
	So many activities to participate in and we feel very very safe here
	So many opportunities for free entertainment and recreation
	Very comfortable city/rural combination
Trees	trees
	That trees are planted on boulevards
Walkability	Walkability
	walking and biking trails amazing and you can get anywhere in a short period of time
	a great city for walking and biking
	very walkable and bikeable;
	walk ability
	Walkability
	Accesibility of downtown area- very walkable
	It's walkable accessibility
	Not needing a car
	Walkability
	Walking
	We bike and walk to Woodmans
Water	water
	:)! Delicious tap water

What do you love about Eau Claire?	
	great municipal water quality
	Water treatment is run by city
	water
Well Run	City making improvements to roads
	Good services
	transparency of city Govt
	events and communication by city
	Integrity in Leadership
	Our city departments seem to be well run
	progressive City Leadership
	roads and routes are well planned out
	We are also fortunate to not have significantly blighted neighborhoods which is a testament to positive effects of Health Departments existing housing code maintenance program as well as cities Housing Authority housing improvement funding programs
	well maintained
	well-run city government
	pragmatic approach to governance
	Seems to be well run
	Vibrant community that cares about its citizens

What would you like to see change about Eau Claire?	
Affordability	Access to healthcare and affordable housing have drastically reduced in last 2 years
	Cost if renting places its way to much, the cost of higher money in rent is going to make more people homeless, also i feel minimum wage shuld go up so people can afford housing.
	Cost of living
	Lower cost of living,
	Overall, I'm feeling that it's getting to be more and more costly to live here -- smaller outlying communities are looking to be more attractive to me...and I never thought I would say that...I've lived in Eau Claire my entire life. Places like Chippewa Falls and Fall Creek are looking like more attractive places to live...still close to Eau Claire, but more affordable and seem to have less politics/drama.
Childcare	childcare services need help majorly.
	More affordable childcare options
	More daycare resources
City Services	The police department needs to stop all these cars that don't have their cars registered and start handing out tickets. Just within a mile from my home on the way to Hy-Vee, I counted 5 vehicles with out of date registrations. That is why the stickers on our vehicles are different colors every year for the cops to recognize out of date registrations. A
	Having it easier to contact various departments such as the street department and inspections.
	I realize the police dept. is extremely busy, understaffed, and probably overwhelmed, but we have contacted them multiple times regarding complaints of motorized machines (mini dirt bikes, go carts) on Ferry St. which is very busy and nothing has been done and the individuals continue to drive them on Ferry St. and use excessive speed.
	I would like a paved road put into brush site to cut down on dust in the neighborhood.
	I would like the city to implement responsible bidding ordinances to protect residents, businesses, and the gernal public from predatory and irresponsible contractors
Code Enforcement	Enforcement of people parking on lawns , and general yard clean up rules, some people in my area have lawns 3 ft tall ?
	A coordinated plan to keep residential neighborhoods maintained as neighborhoods with owner living in home or apartment. No AirBNBs allowed!
	A more assertive control of absentee landlords (Wall St) buying up affordable housing in the city and region.
	Areas need upgrades in terms of housing code enforcement
	Better code enforcement pertaining to trashy yards, etc.
	Clean up a few blocks of Barstow. Attendants at Parking Ramps+ Gates in ramps
	Clean up areas around downtown.
	Code enforcement
	Enforce code violations and will as
	Enforce fines when people let ice build up on sidewalks. Fine people who let thorns grow onto sidewalks.
	Enforce ice/snow removal on sidewalks; there are MANY homeowners who choose to NEVER remove snow from sidewalks, causing dangerous walking conditions
	Enforcement of City Ordinances. Too many violations go un-checked...cars parked on unimproved surfaces; lawn maintenance; garbage recepticles not stored; sidewalks not shoveled; parking not enforced. If violations are going to be ignored, they shouldn't be a City Ordinance so that people wouldn't have the right to complain! More and more neighborhoods are becoming run-down due to the lack of motivation, i.e. citations, to be a responsible / considerate member of the community.
	Enforcement of ordinances.
	Finally, the roadways need trash clean up more frequently.

What would you like to see change about Eau Claire?	
	I would also like a ban on burning leaves to be banned like it is in other cities. Many times I would love to be outside and someone in the neighborhood is burning leaves so I have to go back inside. around downtown at all. Other cities don't allow people to beg on street corners or in intersections either.
	I would like to see grassy areas of North High School better cared for. The litter left by students in the school parking lot is a big problem. Its an eyesore. There is now litter, such as chocolate milk cartons from the school laying in the streets near the school. The wind blows much of it there from the parking lot and students are tossing their garbage in the streets. Someone is drinking too as beer cans are occasionally found in the streets.
	Increased enforcement of noise violations and communication with college aged residents living in the community to be respectful of neighbors and general courtesy with respect to volume of music and gatherings.
	Increased enforcement of ordinances. Increased oversight of landlord properties (as much as state allows)
	Make sure residents take care of their property.
	More complete code enforcement.
	More effort to ID trashy residences and assist owners with cleanup. More efforts to make landlords responsible for messes around rentals.
	More enforcement of city ordinances
	More residential junk enforcement
	More support for general clean-up around town, especially right after the snow has melted. I've already done so many tradh walks this year in the third ward and theres juat always so much trash.
	That the city would force owners of substandard rental properties to repair them and ensure that the property is kept in a neat, clean manner
	There are too many things to list, but ... 1) Hold the property management / property owner ACCOUNTABLE for CLEAR SAFE sidewalks in the winter, tenants are not able to EFFECTIVELY do this. 2) Winter plowing is expensive, this makes it all the MORE IMPORTANT to a) ENFORCE parking rules and CARRY OUT the results of non-compliance. and b) DO A GOOD JOB. I am not speaking about keeping-up, I mean the end result should be getting as much snow OFF the roadway as possible. This has suffered on neighborhood streets and would be much easier if you carry out the parking enforcement.
Economic Development	A better variety of stores on the west side.
	Be more proactive about economic development.
	Easier for business to locate here.
	I'd love to have a Home Depot or a Lowe's
	Make use of all abandoned buildings
	Maybe try to promote better bigger companies to estsblish here to offset the higher and higher property tax cost! Might offer some better paying jobs other than a new kwik trips on every f*&%ing steet corner.
	More aggressive at pursuing economic development with businesses that will pay quality wages and keep our graduates in town. There's only so many fast food chains needed
	More higher-wage job opportunities.
	More riverside development of business and residential.
	More shopping centers
	more small grocery stores,
	More sustainable high paying jobs in smart growth clean sectors of the economy.
	Open a new home improvement store, Home Depot or Lowes.

What would you like to see change about Eau Claire?	
	Please stop pandering to John Menard. Let Lowes/Home Depot in this area. It will create jobs and competition only helps the consumer. Wages
Engagement	Better advertising of public comment issues Better customer service at city hall Better ongoing communication on important issues in Eau Claire, WI. media that become more investigative and issue-oriented. More citizen notices for input BEFORE the items come to council for voting. Need to PLAN more green spaces as develop. Plan in advance! Transparency with refugee resettlements. Neighborhood associations can be a great welcoming units for them - need to inform so can connect with them. More notice for residents of proposed changes to natural areas. More openness on part of City more out in the public city council access. More outreach to community in advance of policy and programmatic decision making More transparency from City Council and administration. This is a good first step. More transparency on the refugee resettlement! Was sorely lacking (not against immigrants coming here) More transparency with public officials
Food	Better Restaraunts Get an Indian restaurant, Have a better variety of businesses- not all coffee shops and gaming hang outs.,- I'd like a health food store like Whole Foods or Trader Joes. It is a little sad to see so many chain restaurants opening here. It would be wonderful to have more locally owned places to go. More culture and diversity - food options, events, entertainment More than just fast food jobs coming into EC There is no reason to shop for anything besides food in the city. There are few business for clothing shopping, the downtown businesses are a joke.
Governance and Politics	Collaborate better across public entities. Also, I hope library continues to support art, literature, education and not political agenda. Better partnerships with the city whether it's neighborhoods or businesses Change the City Mangaer and City Council Cheaper health care. Why are we one of the highest rates in the country? Better representation on school boards. Council Member Term Limits Elect a mayor! Elected city officials put to much emphasis on "affordable housing" and "feel good" issues. I'd like to see some down to earth conservative people making decisions for our area again. Less liberal governing and mindset. More bold strategies on problem solving for our community. more money to ECASD School Board / Educational directives The philosophy that EVERYTHING now has to be based on diversity, equity, inclusion, race & class division, and Liberal ideas to mimic Madison, WI and Minneapolis, MN. I would rather those shoving these ideas down our throats, just move to one or the other place, rather than continue to insist that Eau Claire become a carbon copy of them.

What would you like to see change about Eau Claire?	
Healthcare	I am hoping that more healthcare opportunities will come to Chippewa and Eau Claire.
	I am also highly concerned as Sacred Heart Hospital and St. Joseph's Hospital were closed along with Prevea and L.E. Phillips. I lost my job and there is an incredible need for improved health care in our community.
	, more affordable healthcare,
	access to healthcare.
	Also we now desperately need a community hospital to provide healthcare after the closing of Sacred Heart
	Better Healthcare. Went to Marshfield ER recently at ten pm, and waited for over 2 1/2 hours, never being seen. Finally left, hoping that I wasn't having a heart attack.
	Concerned with the hospitals and health care providers closing.
	Healthcare access needs to be addressed. It is critical.
	I'd like to see the emergency room care looked into, and why Sacred Heart had to close.
	More doctors and hospitals.
	More health care options,
	More hospital services
	Not enough being done to keep our healthcare facilities here in Eau Claire.
	Ongoing assessment of our current health care crisis.
	Open a new hospital. Refurbish or repurpose the former Sacred Heart and St Joseph hospital campuses.
	Prioritize recovery from the loss of HSHS/Prevea
	Replacement of hospital.
	Urgent need for Emergency and Urgent Care
	We've got to find a solution to our medical facility.
Housing	More emphasis on helping the homeless
	It would also be nice to figure out how to help the homeless population. I have never seen so many people hanging around everywhere. I know all cities have this issue, but it would be nice to be the leaders in solving this problem and have others look to us for answers.
	less apartments,
	Prioritize assistance for the unhoused population.
	real affordable housing for low income individuals.
	The city also needs to do something about the homeless population downtown and the beggars on the southside of town. I don't feel safe walking
	, homelessness
	A bigger place for the homeless people
	A concerted effort on finding real solutions for marginalized, housing insecure, and unhoused families
	A government awareness of housing issues.
	Address homelessness and concerns about affordable housing.
	Affordable housing
	Affordable housing for mid-income families
	Affordable housing for those who need it.
	Affordable housing.
	Also speaking of Carson Park, I have been in the lower park around 7am, imagine my surprise when I found a person sleeping in a tent! Since when has it become acceptable to camp in a park? Are the signs that say the park closes at 11pm outdated? Although this rant has made me feel slightly better, I am almost certain the City Council has other plans for my taxes, and this survey may just be to make the citizens think they have a voice.

What would you like to see change about Eau Claire?

Better code enforcement and care for neighborhoods. Besides new development, it seems that the poorer neighborhoods are left alone. This is frustrating, as many of the neglected/dilapidated properties are landlord owned, but landlords are more focused on the "new shiny" things over maintaining historic properties.
Better housing and health care (mental and physical) for the homeless. The homeless community is growing and seems to be a result of drugs and mental health issues. As a society, it is an issue we should be able to manage and solve better than we are currently.
Better plan for the homeless population. There is no question there should be help provided for the homeless population, including food support and shelters, but the planning behind it is poor. There is no reason why the Barstow/downtown area should be overrun with homeless people without adequate facilities to accommodate them, when clearly businesses, and the city in general, are trying to build new and upcoming business/housing options in the area.
Personally, I would not want to pay expensive rent in a new building when the entire outside area is flooded with wandering homeless. Their current shelters are not adequate in size and are inappropriately placed.
They could be moved to different areas, built bigger, and still be accessed by local transit easily, without having to fight for space in the thriving, downtown area.
Caution on focus of affordable housing growth over all-types housing growth (including multi family) with expectation of filtering helping make more affordable housing
Cheaper housing housing for the homeless more festivals
continue to work toward supports for our residents experiencing homelessness.
Could use more lower income housing/apartments available.
Day services for the homeless
deal with the homeless population. Stop panhandlers
Developers need to provide a certain % of really affordable housing
Do something that actually helps the homeless get back to work and off the streets. If they don't accept this then deny them any more homeless benefits - handouts, nightly housing, etc.
Equitable housing,
Feeding the homess is great, but they leave their food containers all over the place, in the woods on the hillsides near putnam st. In the woods.
Get adequate arrangements for the homeless.
Get homeless off streets
Get more or improve affordable housing
Homeless "community" outside of library
Homeless people are attracted here. We need services but a balance to take care of our local residents first
Homeless.
Homeless-have lost sense of safety
Homelessness
Homelessness is becoming an issue so focus on that issue.
Homelessness issue
Housing a little more affordable for young people just starting out!
housing for all income levels. Careful attention given to high density apartment living? Is quality of life supported? Green space?\
housing/rentals are so costly!

What would you like to see change about Eau Claire?

I am sad to see the housing situation being handled the way it is with so many apartment buildings going in claiming to be for low income families but then being expensive and of poor quality.
I would *love* to see a rent cap places in single person/single family dwellings and
I would like a DEFINITION of affordable housing because we sure don't have it; stop the building of ugly new apartment complexes. Downtown used to be quaint but no more!
I would like more affordable housing for single people...as part of helping the unhoused and working poor.
Increase in affordable housing with mandates for developers to designate so many units as affordable.
It seem slike buildings are going up willy-nilly no thought about traffic issues, environmental concerns or the impact on neighborhoods. Affordable, available housing for all residents should be first and foremost. Many residents - especially the aging population have no affordable options
Less apartments
Less apartments and more single family resident's. Smaller homes(1500 sq ft).
Less apartments more single family homes
Less apartments that are dingy looking.
Less building of multi-family units and more rehabilitation of existing homes/buildings.
Less cutting of trees for more housing developments
Less empty shopfronts and less building new buildings!
Less high rise apartments - downtown is getting congested
less homeless
Less homeless, more affordable housing.
Less homeless. Safer downtown areas
Less housing through wooded areas -- too many trees are being removed for housing (why?)
Less huge apartment complexes and more affordable family homes. Incentives in restoring/remodeling homes, especially in older neighborhoods. That would bring more families into those neighborhoods. More green space downtown, so many apartments downtown that we have lost parking and green space. And don't say there are parking garages, true but too far away for elderly. And they really don't feel safe.
Less rental proerty in central district. More home ownership which will increase property tax base. More charm, historic architecture. More families moving into central district.
Less resources allocated to the unhoused
Less speculative housing construction.
Lessen twin homes,
Limiting rapid growth especially for large apartment housing.
Many of the Disagrees selected above are a result of pandering to homeless in Eau Claire. My wife doesnt feel safe walking the trails or riding the bus any more. The trails along the river is littered with trash from homeless. We went to the library and on the second floor. The homeless were hanging out adn the smell was very unpleasant. Pandering to the homeless is reducing the quility of life in Eau Claire.
more affordable apartments
More affordable apartments.
More affordable housing
More AFFORDABLE housing for low income families.
Downtown homelessness is always a concern.
More affordable housing, address the homeless issue,
More affordable housing, including updating of older homes.
More affordable housing, more outreach programs to those in need.
More affordable housing.

What would you like to see change about Eau Claire?

More affordable housing/help the unhoused
More affordable housing; less expensive multiplex developments. The opportunity for neighborhoods to be more diverse (hard due to housing cost barriers).
More affordable low income housing units
More affordable/low income housing. Less building. Seems like suddenly there can't be a piece of land that is not being build on.
More concern for the homeless, veterans, poor rather than bringing in refugees to overload the system (education, medical, housing,etc.).
More effort into homeless HUD?
More financial help - too many homeless!
More help for the homeless and under served persons.
More help for the homeless. Affordable rent.
More houses and residential single-family housing, less apartments. More sidewalks
More housing for the homeless
More low-income (subsidized) housing (not "affordable" housing, still too expensive).
More low-income housing...getting the homeless off the streets and parks. It's scary at times.
More options for unhoused individuals.
more resources for homeless downtown.
More senior living opportunities
More single family homes and less apartments
More subsidized housing.
Nice housing/apartment developments that I'm sure are making a few very good money, but really not very affordable.
No restrictive covenants on homes
Not much. Maybe lower housing cost as for me right now it is borderline unaffordable even with my military disability but that is not really controllable by anyone.
Parking Downtown
Please more support+ funding for unhoused residents and premanent solutions- more housing & support to help them get back on their feet. We must make this a priority- these people are our neighbors and loved ones. They deserve better than citations, arrests, and harassment for trying to live
Please reconsider a different location for the day resource center rather than next to a music center with young kids. THANK YOU!
Program for shettlers for homeless. Have you explored what Finland and Sweden are doing for the unhoused?
Realtors & builders with less power to change type of housing.
Reduce duplex housing
Rental housing is not affordable in most cases. The only housing being built is very expensive apartments that a lot of people my age (mid 20s) can't afford. The housing that is affordable is often not well kept. A lot of rentals also don't allow pets, which makes is very difficult for pet owners to find better places to live. I'm fortunate enough to own my home, but many of my friends do not, and they find themselves stuck in bad living situations because they can't find anything else.
Salt Lake City created a housing initiative for people experiencing homelessness. It could be an example that would change so many peoples lives in Eau Claire.
Set local standards for real estate and merchants to accept crypto as payment, similar to Miami.
Something HAS to be done about the bums. They are trashing the riverbanks and parks. I can't even go into the periodical section at the library because it's an encampment. Enough!

What would you like to see change about Eau Claire?	
	Steps taken to provide more affordable housing
	Stop all the apartment building! Too many are going up. Also, where are the affordable apartments? Never thought Eau Claire would be pricing out working people.
	Stop allowing so many trees to be cut down to build more apartments.
	Stop building anllowing the construction of unaffordable housing. I had thought that I would maybe be able to live in one of the newer complexes that are but I can barely afford it. It is advertised as affordable student housing, but as someone who isn't a student and works full time (40+ hours a week), I can't afford it so I don't understand how or why it can be labeled as affordable when I doubt many college students would be able to easily afford it without outside help. Not everyone has family who can pay for their college and housing.
	Stop building apartments that don't provide their tenants with off street parking. Stop taking so much green spaces for construction. Build apartments and housing with more space between buildings. People look out their windows only to look into someone else's house or apartment.
	Stop filling up every possible public area with big new apartment buildings that are unaffordable and tearing down all the trees in the expansion neighborhoods outside of town to build identical, cookie cutter buildings and houses. Leave some trees and get some variety instead of the digusting sameness.
	The amount of homeless in the last 5 years has really escalated. Discourage homelessness in the area. The crime rate will rise if action isn't taken.
	The homeless population downtown
	The homeless population seems to be growing, and a growing problem, especially near downtown. My wife no longer feels safe walking alone in some areas. The parks, at times, are full of homeless people. I have seen mini-encampments in parks and wooded areas and under bridges. There is someone who appears to be living in a door way on the back side of the Pablo Center, and another person living under the Grand Avenue footbridge, for instance. We used to bring our kids to the library and hang out with them there for hours. I'm not sure I would do that any more.
	The homeless situation needs to be figured out... we used to enjoy phoenix park more even a late evening stroll downtown, but now its kinda scary... the homeless warming shelter is drawing so many people into our neighborhood.
	There's always talk about affordable housing but who's idea is affordable?.
	Truly address low income housing; the prices of housing does not coincide with wages in Eau Claire. I make a good wage and couldn't afford the prices of the new apartments.
	Unhoused individuals making people feel unsafe in our new beautiful library.
	updated residential housing to be more efficient and healthy, affordable housing,
	Way too many apartments. More condominiums would be wonderful.
	We need to address the homeless issue. The city needs to understand that the problem is drug and mental health related and we need to move the services for them to a location closer to Community Table. We are working to revitalize our downtown and having mentally ill drug attics wondering the street is a major problem.
	Would really appreciate the sentiment shared tonight about unhoused folks deserving our care & compassion shared more widly and put into practice
	Your primary focus seems to be on anything concerning downtown and the rapidly growing homeless population. Why do we spend so much time & energy on those who take far more than they give?
	Zoning.
Inclusion	A more welcoming feeling to new residents.

What would you like to see change about Eau Claire?	
	Bring back recognition of the Scandinavian (including the Sami) immigrants and their contributions to this town! Bring back Scandinavian Imports, which quietly celebrated the indigenous peoples from above the Arctic Circle who also settled here in Eau Claire. Celebrate each and every group, ethnicity, “character” or goof-ball (if you will) that had a part in the creation of this town’s creation.
	Fewer immigrants allowed to come here.
	I feel welcome here but I’ve heard that not all people do (ie. the reaction to the immigrants moving here, etc). I hope that can change.
	I would like an ADA kayak launch for people with disabilities and those of us in the aging population who love the water but have diminishing capabilities to access. Distance from vehicle to launch needs to be considered also. There is an ADA launch at Erickson Park in Chippewa Falls but you have to carry your kayak a long distance to get to the launch.
	I would like to see Eau Leaders thinking ahead- planning for growth, inclusivity, opportunities for many, affordable housing, respect for uniqueness of each neighborhood.
	inclusion of people with disabilities in government and events/recreation programming.
	Keep out all the illegal aliens that are causing so many problems in other places.
	More diversity
	More diversity.
	More inclusivity.
	more sense of inclusion for marginalized individuals/acceptance
	No free housing for refugees or immigrants.
	not housing aliens.
	We do not need to take immigrants or refugees until we figure out a better way to help the mental health of so many current residents needing assistance.
	we've felt targeted and discrimination (even from law enforcement)
	yes, treat different people of color more fairly or equal.
Lower Taxes	I was not in favor of the wheel taxes/city or county. Properly allocating existing funds would have eliminated this need.
	Less money to the police force.
	Wasting money on new bookshelves at the library. Library is unusable because of the use of foreign language. Patrons allowed to be unruly so that people with children do not feel comfortable being there. The library personnel is not allowed to discipline people for unruly behavior. Just let them be is what we hear. We have to be more tolerant.
	This City Counsel needs to start helping the elderly and disabled by quit taxing the crap out of us for things that we can't enjoy. This would include bike trails and walking tracks. I am not able to use these things. Why not also look out for our veterans, as I am one myself.
	A focus on providing essential services that benefit all residents and visitors such as emergency services and infrastructure above services like library and recreational programs that are often underutilized. Residents pay special assessments and wheel taxes for street and infrastructure repairs and improvements and yet we have streets that are in poor condition. Focus on essential services and reduce tax burden for ordinary working class and elderly homeowners. We don't need frills, we need functionality.
	Affordable taxes.

What would you like to see change about Eau Claire?

Better financial management (get more with less cost). Priority on investing in police, fire services. and focus on providing resources for k-12 with improved arts/theatre, sports dome.
Bike trails -- Why can't bike riders pay for their trails? I don't want to.
Cheaper fees
Consider giving senior citizens breaks or exclusions on some city fees and or taxes....many are on limited fixed incomes and things like wheel tax put an extra burden on many
do not appreciate the wheel tax
Drop the wheel tax.
Fees, Halfmoon lake
Fifth, the health department fees for business is out of control and the highest in the state-the health department seems to be more concerned about making money that health and safety.
Fourth, there is a lot of wealthy and a lot of poor people in Eau Claire and there isn't much support for the working middle class that is struggling paycheck to paycheck.
I love the services but feel my real estate taxes are very high. I understand services cost money but like everyone wish the taxes weren't quite so high.
I would like to see the City Counsel quit spending money we don't have. Quit coming after the people that pay their taxes. Go get the delinquent taxes from the people who owe taxes to the city. How about getting the money that certain Politician's still owe the city for security? Some of us are disabled and on a fixed income and can't afford your referendums. But you City Counsel members don't care about that. You are putting me in the poor house with all your taxes.
I would like to see the City focus on their city departments, giving them the resources they need to run a growing city efficiently. This includes appropriate staffing.
Less expensive improvements
Less money spent on vagrants who move here to Eau Claire because of the nice people who will give them free things. Spend my tax money on the things Taxpayers use: Roads, Clean Water, Lawn Waste Removal, Emergency Services, Educating our Children
Less taxes, our taxes have continued to rise over the past few Years. I would also like to see the wheel tax removed.
Look for ways to help people who are on fixed incomes, lower property tax rate.
Lower property taxes
lower property taxes - City needs to live to a budget and stick to it!
Lower property taxes & stop special interest projects.
Lower property taxes and expiration date on the wheel tax.
Lower property taxes!!!!
Lower property taxes, get rid of wheel tax...way to much taxes
Lower property taxes.
Lower real estate taxes. More road repairs since we are paying wheel tax in the city now
Lower rent costs. Solution for unhoused population. Fewer people complaining about parking downtown and city government. Although I would love to see more parking available around the public library.
Lower taxes
Lower taxes (property), find a different way to fund street repair instead of a wheel tax
Reassess priorities. We shouldn't be raising taxes and charging wheel taxes or asking for money to fund police (essentials) when we're funding murals and nonessential things.

What would you like to see change about Eau Claire?

	Reduce Government involvement in our lives by providing government involvement in only essential services.
	Reduce taxes by limiting government involvement in nonessential services.
	Seems taxes of some sort are always going up around here to pay for more useless things in my opinion! Maybe get everyones opinions that it affects, city council memebbers should get all of the their citizens opinions other than short meetings at times no one can attend that really wants to.
	Spend less money on bike trails.
	spending money on needs, not wants
	Start funding basic service before spending millions of dollars on nonessential/nonbasic services and programs. Stop acting like we are a MPLS or Seattle.
	stop excessive taxing like the current DOUBLE wheel tax -stop wasting money—for example extravagant downtown bus depot but public buses are mostly empty!
	Stop spending money on nonessential projects. Bus depot, parks that never get used, etc.
	Stop trying to make Eau Claire a Minneapolis/St Paul suburb
	Stop using marketing firms to make decisions elected officials were elected to make. Stop wasting tax dollars, think responsibly-get opinions from your constituents.
	Stop wasting money on arts and programs fix our roads please i've had to get two vehicles repaired three times because of the holes in the roads
	Do something about the homeless it is becoming out of hand how many people there are downtown you can see him in drug induced coma, staggering around the place all the time get rid of them
	If you're a resident of Eau Claire, you should not have to pay to use the Eau Claire parks and Rex areas. You already Paid plenty in taxes it should more than enough to cover you
	taxes and wheel fees
	The city council does not listen to their constituents. Quit using the TIF for unnecessary projects. Gentrification. I can't wait to be able to move to another area outside of the city of EC. Property taxes are excessive. The wheel tax is also excessive.You're going to start pricing people out of the city.
	The cost of living seems to be increasing faster than wages are in the area. Property taxes are increasing a lot but important areas like education seem to be falling further and further behind. For example, our property taxes went up a lot this year and at almost the same time the EC district stated they were cutting supplies, staff, etc.If EC continues to grow and the cost of living increases I think there needs to be priority in education and homelessness to ensure EC remains a desired place to live.
	The property taxes are out of control, we had better restaurants 25 years ago, now it's all chains and fast food. It's sad that my husband and I often leave Eau Claire to go out to dinner now.
Mental Health	The taxes are astronomical.
	The taxes are being raised while money is being wasted.
	There needs to be better fiscal responsibility from the city council and the county board. The wheel taxes should be discontinued. Council and Manager don't care about helping the residents of Eau Claire. They are out of touch. The council is very partisan.
	I am highly concerned about the drug problems in Eau Claire.
	more mental health and substance abuse services
	, less liquor licenses,
	drug treatment and prevention
	I would like more mental health for people in need.
	I would like to see more direction and guidance to resources and those in need.
	I would like to see more support for Alcohol and drug addiction recovery and financial aid to help improve the non-profit facility Alano Club 12 where recovery based meetings are held

What would you like to see change about Eau Claire?	
	Less drug and alcohol addictions. No more hypodermic needles left in parks, neighborhoods, etc. If Vivent Health is going to provide free needles and drug paraphernalia then they should be the ones out in the community picking that stuff up instead of providing more to be left in public areas to endanger city residents. Cleaner parking ramps. I hate having to watch where I step when in the ramps and downtown sidewalks to make sure I'm not stepping in urine, feces, or vomit. reduce incarceration Third, (not sure the city can do anything) but the public schools are struggling with behavioral issues and I worry about the rising generation. Twin Cities West. We can do better when it comes to middle income housing and helping people off the streets and into housing and mental health care.
Nothing	Can't think of anything off hand
	Don't know!
	Keep it as is
	Like it as is
	No complaints
	nothing
	Nothing at this point.
Open Space	Upkeep in the parks. Some of the local playgrounds and parks could definitely use an upgrade or some looking into the One at Mitchel Park could use some updated basketball area kids are using a constantly
	More public spaces for people to use. A community center.
	Altoona has multiple dog waste stations along their walking/bike paths. I think it is essential that the city of EC install these as well. For example, a perfect place for a waste station would be near the tunnel at the intersection of McKinley and the North Crossing. There is a lot of bagged and unbagged dog waste along the sidewalks and paths in the city of EC. :(
	Better lighting on trails for night time use
	continued development of trails and green/natural spaces
	Continued efforts to make the city more beautiful, walkable, and bikeable.
	I am unhappy about CORBA taking over the Dells green space
	More green space and activities around being outside or learning new skills for adults without children.
	More green space.
	More green spaces
	More investment at the carson park baseball stadium ie new bathrooms new club house artificial turf
	More inviting/open to outdoor recreation
	Upgrades to Carson Park baseball stadium
	Woods, prairies and natural spaces are disappearing and cannot be replaced. Due to this, more deer and other wildlife are being seen and possibly becoming bothersome in the neighborhoods
Other	I am enraged by what is happening in Town Of Washington. My husband and I are highly likely to move away from eau claire because of these things.
	improved public schools
	It was wrong to annex 400 some acres from the south of town to be part of eau Claire. Right now ec is affordable, but I think with this annexed addition and referendums we are going to have higher property taxes. The development for roads and utilities will not be cost effective for us.
	Ban on pitbulls.

What would you like to see change about Eau Claire?	
	better entrance to Library current is traffic hazard.
	Higher birth rate
	I'd also like to see creative use of mall space. If we could change it to a restaurant/music/pub destination (somewhat like an inside McLeods Landing ala St Louis) it could bring in revenue and use. A good winter destination.
	I'd like to see citywide Wi-Fi built into city services (eg Cedar Falls, Iowa is a great example for Eau Claire's growth in that area).
	I'd like to see serious promotions for Jazz Fest because you head downtown for it and it can be a ghost town. Time it and bring it outside with busing to get to it etc. Even if you have to close streets, sets up food trucks, outdoor musicians ... make it special because we've got some great musicians around here! With Chicago so close we could tap that too. Thanks for listening.
	Investment in organizations that keep people active: build value in people working to be here
	library (not downtown)
	More help for seniors.
	No watering of any lawns after 5am. For those of us who walk on a daily basis, there is nothing more frustrating than needing to walk around the sprinkler systems of businesses and residents, while utilizing public sidewalks.
	Okay as is, but should have fought more to keep Veteran's Memorial in EC, NOT Altoona
	Return of scheduled air service
	Schools with smaller classroom size in terms of students. A school for youth with sensory challenges. In general, more options for other ways of learning for youth.
	Stop stealing land from town of Washington!
Parking	,Parking,
	A government awareness of parking issues.
	A place to park near the farmer's market
	accessible parking,
	also PLEASE do something about the horrible parking conditions in the downtown area- the few decent shops you can't utilize because of the poor parking conditions.
	Better parking
	Better parking areas
	Better parking at the courthouse
	Better parking downtown.
	Better parking options in the downtown area.
	Downtown Parking
	Downtown parking needs to be more accesible esp for seniros
	Free parking and more parking lots, not parking ramps.
	I would like to see parking enforced. We have neighbors (corner of Ferry St. and Second Reserve) who park on their yard daily year round who have a 2 car garage and a driveway that could fit 4 vehicles. Another neighbor (just to the south of our home) was informed by the city that he has to replace/improve his driveway. We are directly between each of these neighbors. It does not seem fair. The neighbor who has to replace his driveway works full time and works hard to maintain his home/yard. The other neighbors, neither adult works, there have been children removed from the home due to meth, multiple other drug situations in which police were involved, and multiple domestic disturbance calls/arrests. I know this for a fact because we have witnessed these situations as we are right next door.
	It would be nice to see parking enforcement start again especially in the winter months. Or go back to the old no parking on main arteries like it used to be.

What would you like to see change about Eau Claire?	
	Maintain free downtown parking
	More free parking/more parking in general,
	More parking downtown area
	More parking enforcement
	Our church is downtown and I would like to see a public parking lot across from Gray St. in the area of the schlegelmilch House. Another church across from us use the parking area too.
	Parking at Library!!!
	Parking is ridiculous.
	parking system in winter,
	Stop odd/even parking. Or at the very least, enforce it when it actually snows. We didn't get plowable snow until Feburary. That is nearly 4 months of ticketing cars in a snowless season.
	The new parking rules for downtown aren't feasible. Some tattoos, hair appointments, movies, or even visits for those living above businesses take longer than 2 hours. And it's not handicapped friendly. I feel that should have been a vote within the community. Not a single person I've talked to supports it.
	Ther is no significant parking any where. Thats why I don't go down town often
	We need more parking
Recreation	
	More financial support for the Downtown Farmers market
	More music venues, breweries with food and monitor and enforce decrepit property violations
	Would like to see more community events.
	A website that lists all non motorized outdoor activities in the area. Not a Facebook page.
	Add winter events
	An additional public pool.
	Finally, find a way to build a multi purpose arena for concerts, winter sports activities and conventions. For all of the hotels we have in this town, we could fill them if we had that a larger place to hold events. We travel weekends all winter long to the dells to play indoor softball - why not Eau Claire.
	First I'd like to see a community recreation center (indoor gym, pickleball courts, walking track, pool, rock climbing wall, etc.) that is affordable for families on low-moderate income. I'd be willing to pay slightly higher taxes for a facility like that. The YMCA is a monopoly in this regard and very expensive. In a previous community we lived in (outside of Wisconsin) they had a community recreation center and was \$35 for a family of 4 and if you worked for the city/county you would get a discount.
	Fourth of July in Eau Claire used to be a famil affair. A nice picnic in the park followed by a baseball game and fireworks. The city has decided that Carson Park is just too much of a safety issue to have that event there.
	I would like to see more attractions/things to do for all ages, but especially those under 25. There are a lot of bars and restaurants, but what are kids, teens, and young adults supposed to do for fun in Eau Claire? There isn't much available like in other cities.
	I would like to see the Pablo Center used to promote better quality shows.
	More affordable activities.
	More diverse food options
	More events
	More family events,
	More municipal support of ALL music and art culture
	more things to do in the winter months that aren't just bars.

What would you like to see change about Eau Claire?	
	Open the Fairfax pool for the last day of school. South would be bringing over 250 paid students but the won't open and driving to menomonie pool is out of our budget due to bussing. We never had a problem until the past 5 Years! We went every Year.
	Push from city for YMCA to improve facilities.
	Second, I'd like to see a youth sports organization for ages 10-13 for baseball, basketball and other sports that is less competitive and more learning. If our kids want to play these sports in Eau Claire it's hundreds of dollars and the competition level and expectation are so high that it's only for elite athletes and takes all the fun out of the sports. This is because it's private business making big money on low to moderate income levels.
Safety	Acknowledge downtown residents as people - not just consumers for downtown merchants. Recognize the need for improved safty downtown, daytime and after dark.
	Control of drug trafficking,mental health awareness,facilities,etc.
	Encouraging enforcement of curfew hours
	More police patrols near high schools
	Policy on a local level offering protections for people experiencing domestic violence in the workplace. Employment is essential for people to get out of bad situations and assert economic independence. 1 in 4 women and 1 in 7 men experience domestic violence or sexual assault in their lives and 70% of employers do not have policy to accommodate survivors in the workplace.
	Safer downtown area
	Tougher on crime. Quit letting people camp in public spaces.
	Safety could always be better
Too much change	less building
	Concerned about the density of population "downtown"- sheer numbers of apartments built in last 2 Years- parking and shopping unable to absorb numbers added to avilable space.
	Development of housing. The current structures need to be updated, not new ones built. We are losing single family homes to multi-home dwellings that are too expensive to live in. We are trading green space to try to be "like a big city." We are trying too hard to be a metropolis, when that is just not what we are.
	Downtown is losing its charm with the tall buildings so close to one another. Why keep building when so many of the already built buildings are sitting empty?
	Eau Claire is growing too fast and too large. Unproductive people are moving in, while productive familes are moving out to get away from the big city problems. The city should stop annexing more land for the benefit of real estate developers and make better use of the land already within the city borders. While we need to care for the homeless and mentally ill people we have, we need to stop being a magnet for troubled people that should have stayed in their home towns.
	Emphasis on growth.
	Fewer apartment building downtown. I understand there's a housing shortage but fancy high-rise condos that take up valuable downtown real estate isn't solving that problem.
	I often hear or get the feeling that EC wants to be like "Minneapolis" I'd like to see EC be its "own city." We don't need to be like a larger City. Let's continue slow, steady growth. Also, consider leaving more trees, please! :)
	I think something needs to change with the downtown area, parking enforcement is a nightmare, the homeless population is out of control. Building more buildings to house the homeless downtown seems to be going backwards. I think there should be other areas to place them versus right in the smack of down town where businesses now suffer.

What would you like to see change about Eau Claire?	
	I would have to say we moved here from Milwaukee and Madison because it was safe, had many activities and beautiful - esp. the homes in the older neighborhoods were affordable and lovely and safe. It is too easy to see with American eyes how growth is essential!! How does Europe do this so well for centuries!
	Less apartment building construction.
	Less new developments and more focus on vacant/ abandoned spaces.
	Not focusing on growing the city and population while neglecting those that are or have always been here.
	Not so many apartments going up like crazy. How about developers building some condominiums
	Rethink what is being done with the downtown area to make it more appealing for everyone, not just the younger demo that it seems a great deal is targeted to. The city also seems to cater a great deal to the university/high school needs while ignoring a great deal of needs used by all, not just some.
	Seems like lots of things are changing but only benefiting a younger demo and business owners
	The direction of downtown. Which I know is too late. We have lost the small town feeling downtown and now walk through tunnels of new high rise buildings. What happened to the open skyline!
	Too many apartment buildings popping up, not enough affordable homes for homeowners
	We are growing and people want to come here, why would we want major change. HOW BIG OF A TOWN DO YOU WANT TO BE?
	Yearly Construction on 94
Sustainability	bird-safe building construction
	Greater commitment to biodiversity and sustainability.
	I would like to see more environmental initiatives, better recycling, more sustainability. Reduce plastic bag use. How is Eau Claire going to contribute to our climate change crisis ???
	I liked the Earth Day clean up !
	More sustainable practices, especially with food trucks.
	More native flora in our parks and along hiking trails
	Strong ordinances addressing green space and tree removal during new development. Address climate crisis seriously.
	Use of more renewable energy. Easier ways for the average person and local businesses to be more sustainable. Composting. Community gardens.
Transit	Passenger rail service to MSP, and Madison/Milwaukee = eventually Green Bay
	Trains
	Also bring back the bus tracking app to allow students to see the live locations of the buses.
	better bus system, bikes to borrow and good biking system,
	Bus service to outlying areas
	Could use a couple more bus routes to under served areas.
	Expand bus service to outer parts of the city.
	Finish public transit building.
	I wish Eau Claire had passenger train service.
	I would also like to see some kind of research into a light rail/tram system. Not the "bus with a coat of pain on it" from volume one, but an actual affordable means to navigate the city that does not require people to shell out thousands of dollars for a car just to move in the city
	I would like to see a high speed rail
	More teen and adult activities that don't include alcohol
	There could be smaller, more convenient buses.
	To have the new transit center completed.
	Transit center finished

What would you like to see change about Eau Claire?

	transportation
	We hope that farwell street will be back to normal soon... the work on the bus station is taking way to long.
	While I am all for public transit, I would like to see our system operate in a way that is more cost-efficient and environmentally friendly. All day long, all over town, I see big diesel buses driving around empty. Sometimes there is a person or two on the bus, but that doesn't seem very cost- or energy efficient. I would propose selling most or all of the big buses (saving one or two for routes with the most ridership) and replacing them with small hybrid or electric vehicles, or even create a a city-subsidized ride-share program. No more big empty busses!!
Trash	city brush and leaf removal service
	As a homeowner, I am having trouble finding ways to get rid of leaves that have fallen in my yard. And I see that the one trash service that has this available is going to be reducing this service. I would appreciate a city sponsored brush, grass and leaf pick-up.
	I walk my dog a lot and I notice that I have to duck-down or move off the sidewalk to get around trees and bushes on the boulevard.
	Change trash pickup to be part of city/county so there is one pickup in each area per week.
	Don't let the garbage companies dictate policy. What would happen if we all started burning our leaves again? Reinstate yardwaste pickup twice a year atleast.
	Garbage reorganization
	I would like the city to offer residents free leaf bag pickup 2 times a year and 2 large item pickup that we have had for many years.
	I would like to see city operated trash service which we've had in other places we've lived. The trash cans left in the street often tipped over or with their lids left open after trash pick-up is a constant problem. The wear and tear on our already worn streets by multiple trash companies driving the same routes is both inefficient and damaging.
	Leaf yard waste pick up needs to come back. Folks absolutely depend on that.
	New garbage system
	Organize a city-owned garbage service so we can get consistent, complete, quality garbage service, bulk item pickup and yard waste pickup. Bulk-item pickup and yard waste pickup at no charge to residents is very, very, very important.
	Provide curbside brush, grass, and leaf pickup
	Putnam neighbor to bring back bulk pick up!
	Racing/nuisance of motorcycles/cars in ramps near Hobart. Dangerous- any way to curb this?
	Since the garbage haulers are no longer picking up the 10 bags of leaves for free, I would like to see the city implement a service such as in Verona and Tomah, WI. Residents need only rake their leaves to the curb and the city hauls them away. For those of us without vehicles that can haul leaves to the dump site (or pay for multiple trips) this would be extremely helpful.
	Snow removal and leave removal have IMPROVED a lot, but I'm now concerned about the commercial trash haulers' plans and potential to cease the free bulk/yard wast, should/could the city assume that service (even though the current providers are for profit!)
	Snow removal pick up leaves and brush.
	Trash pickup with senior rates. Rake leaves to curb innstead of bagging.
	We should keep at leave once a Year, free large item pick-up for trash.
	Weekly paid yard-waste pickup

What would you like to see change about Eau Claire?	
	Yard waste availability - want to see pick-up twice a year again. Would like large-item pick-up twice a year again. Wish Eau Claire was like other cities where leaves could be pushed to the curb and a machine comes around to suck them up.
	Yard waste fee is ridiculous
Trees	Emphasis on cutting down trees instead of treating them
	Cut down the dead trees!
	Denser tree canopies,
	Developers should not clear cut trees
	Planting more trees instead of cutting them down (excludes diseased ash trees which need to be removed).
	Please plant more oak trees and become a "Bee City USA". Encourage turning portions of lawn deserts into pollinator and wildlife foodsources and habitat
	stop cutting down so many trees!
	Stop tearing down all the trees eau Claire is supposed to be known for a tree city I like to see it keep that way.
Water	The Ash bore is ravaging tree's lately and they are backed up with work. I would love my dead ash tree's removed and new tree's planted asap. I have bark just falling off my tree making cleanup a nightmare. I would like to see the forestry department expanded.
	keep our good water quality,
	Carefull attention to PFAS and excessive tree clearing. Clean water, Water quality. (Tap water sometimes smells sketchy, and PFAS are a concern.).
Walkability	Easier to navigate services for vulnerable populations (DHS and healthcare).
	focus on becoming a walkable / bikeable city.
	I'd like to see more people biking and walking
	Improved walkable downtown and river (think: Stillwater, MN. Restaurants and shops
	More walkable!!!
Traffic Safety	Before we build more multi-family we have to improve the safety and infrastructure for our current neighbors - Gateway Area/E Hamilton playground - non-school on SE side
	I would also appreciate a stop light at the intersection of clairemont and Riverview.
	I would like to see more connections made between the North and South sides of EC
	A better plan for traffic at the entrances to Panda Express on London Rd and Starbucks on Fairfax St.
	Better enforcement of bike lanes , Eddy St bike lane is a local parking lot .
	Better enforcement of speeding and loud vehicles.
	connect the bike trail from the high bridge to Old Wells Road,
	Consideration to lowering speed limit on Jeffers Rd since families are using sidewalks.
	Enforce traffic violations (speeding, running red lights and stop signs)
	Get the bus depot done and streets open! Unbelievable!
	More (protected) bike lanes,
	More traffic enforcement
	Pedestrian cross walks with heavy traffic need pedestrian activated flashing lights like the cross walk on State St and McKinley, especially at the roundabouts when drivers are only looking one way.
	Also, placing a sign at the entrance of a roundabout (perhaps on the same pol as the roundabout symbol) that indicates to which vehicle a driver yields before entering a roundabout would be incredibly helpful to settle the various opinions on who has the right of way.

What would you like to see change about Eau Claire?	
	Safer intersections for pedestrians and bicycles. The stop signs at Farwell and Galloway seem to have made that intersection safer. It would be great to see something to make Galloway and Dewey safer. Many times, cars block the crosswalk because they have to inch out to look for cars. Cars that are turning from Galloway onto Dewey often don't realize to look for the trail crossing.
	Somehow reduce drivers running red lights, wishing there exists a viable solution.
	Speed limit enforcement, respect for pedestrians in marked crosswalks, and
	Still some confusion regarding on-street markings for bike trail lanes/also more publicity on new bike trail signs and routes.
	Tell bus drivers to stop speeding down Moholt because there are two blind intersections where students or special needs can be killed but they don't slow down
	Traffic congestion near Oakwood mall and Gateway/Prill. Turn lanes are too small for number of vehicles at these intersections and lights are too short. Sidewalk along Prill from shopping to Ridgeway Dr. People walk along the road to access shops.
	Traffic not yielding at top of State St. hill/roundabout
Streets, Trails, and Sidewalk Maintenance	better residential street winter clearing,
	Fix raised sidewalks at a required lower level than they are now... tripping hazard. There are too many streets that are not well-maintained. We are retired so the taxes are high and may someday require us to move out of the city ... lower tax rate.
	Good schools, roads, taking care of the homeless, etc. are just as important as parks and trails.
	I'm hugely disappointed in the snow removal compared to other counties.
	pot hole repair,
	Sidewalks in many somewhat older residential areas aren't being kept up, badly cracked or uneven makes it unsafe walking especially in bad weather or poor lighting. If it is the property owners responsibility then it should be enforced-if its the city's make it safe for your citizens.
	Add more roundabouts!!!)
	Also have seen cities where snow plow trucks have devices that come down to avoid shoving huge amounts of snow into a resident's driveway Living at the bottom of a hill they come down turn the corner and our property's driveway gets the brunt of all that snow
	As a biker, and on behalf of people in wheelchairs and the elderly, please fix city sidewalks and encourage homeowners to keep their sidewalks in good condition.
	Better bike trails.
	Better maintenance of bike trails for longer distances and coordination between trail systems. centrally co-located with better walkability). Eau Claire has the ability to be a truly unique vacation destination but it lacks coordination among downtown businesses. Water street has some neat things, Pablo area/confluence some, Barstow some. But it's really difficult to get between these spots. They feel piecemeal and uncoordinated.
	Better maintenance of residential sidewalks.
	Better repair planning for bike trails. Repairing piece meal guarantee that the city loop will always be sub par.
	better residential road maintenance
	Better road and sidewalk repair.
	Better roads since we have extra wheel tax.
	better roads- so many potholes.
	Better roads,
	Better sidewalks,
	Better snow plowing
	better streets,

What would you like to see change about Eau Claire?

Bike friendly infrastructure. I'm not talking about bike lanes, signage, and making sure cars and bikes get along. I'm talking about the stupid stuff like it being illegal to ride bikes downtown while being incredibly unsafe to ride on the roads.
I propose a scientific approach is taken to shutting down a road to see what the impact is. In the long run. I believe EC will only need one road downtown, with a single place to park. Everything else is easily in walking/biking distance.
coordinate traffic lights so traffic flows better without numerous stops that waste gas
Fix bike paths
Fix the pavement!!
Fix the residential streets
I also appreciate the bike trails but there are some that need to be resurfaced. The unevenness on some of them (between the railroad bridge and short street for example) makes bike riding difficult.
I wish more of the city roads would be repaired
I would like to see the condition of some of the streets improved.
Improve bike path from Short St. to Owen Park. It is an embarrassment, especially when we have out of town guests who like to ride. My wife can't ride on it because it is so rough. We don't need new paths if we're not going to maintain the existing ones. It's a terrible introduction to downtown. Major failure.
Improved condition of streets. Some get really deteriorated before they are repaired.
Improving road quality in certain areas
In our neighborhood (maybe not the case in others) the streets and gutters are in very poor condition. I know it is expensive to fix but it would be nice to see an improvement plan that shows where we are at on the improvement timeline.
Integration of Decentralized Infrastructure into the city. An example of DEPIN is Helium Mobile to allow free public WiFi as well as extending cellular coverage for carriers like AT&T, Google Orion, Telefonica Movistar, and T-Mobile through passpoint technology.
Keep up on maintenance
Keeping some trails and nature versus bike trails for hiking
Less emphasis on arts and more emphasis placed on basic infrastructure like roads. Less emphasis on woke items and agendas.
Maintenance and replacement of existing roads and infrastructure. The amount of attention given to new expansion seems totally disproportionate to that given to maintaining and improving what is already in place.
Marked crossings at bus stops on menomonie st. and on short st and Ferry. 3 way stop at short and ferry to let down on traffic through neighborhood
More focus on infrastructure and local issues, less on expensive projects based on social movements/national issues that have minimal impact here.
More road maintenance
More sidewalks. Trees brush trimmed back to allow access on sidewalks.
Pay more attention to infrastructure. Don't wait for pipes to burst etc. Maintenance isn't showy but is necessary and more important than pretty street lights downtown. It speaks to the quality of life.
Pothole repair/ road upkeep is sadly lacking and a very visible first impression - prioritize please!
Prefer a way to navigate Clairemont Ave west of Menomonie St that doesn't involve a car. Very difficult to cross anywhere without stop lights and streets not near a major arterial road require a lot of backtracking to find a safe way across Clairemont

What would you like to see change about Eau Claire?

Quicker street repair
Reduce the number of pothole roads
Repair our city streets
road conditions
Roundabouts. (So many people do not understand how to navigate.).
Services such as residential snow removal and brush site availability. Services such as these should be included in the 4,000 plus dollars a year I pay in property taxes. They were, until a few short years ago. I also pay a wheel tax to the city to fix and or plow residential roads. Neither has been done. I have noticed that the bike trails are plowed, but I need a four wheel drive vehicle to get out of my street.
snow plowing
Snowplows with the little doohickies that can go up and down to keep from making a mountain at the end of every driveway/crosswalk
some streets are in terrible shape, what is our wheel tax being used on? We need more support & funding for Police/Fire. I don't like the liberal direction the city is headed. Quit spending money on things that aren't important and put funding that will actually help everyone.
Some streets lack sidewalks
Stop putting up additional signs. This distracts from the natural beauty of the city.
Street improvement
Street maintenance (needs improving — impossible to bike downtown).
Street pot holes but make business take care of theirs too.
Street repairs, but not a need to add curb, gutter, and sidewalks simply because a street is in bad repair
Streets improved
The city's financial resources are limited. Benefit the entire community: instead of all the bike lanes and boxes, please consider funds going to existing roads: repairing potholes, sweeping streets other than the downtown area biweekly.
The past few years the City has done a very poor job of maintaining Westover Road during the winter season. We have lived here for over 20 years and recognize that there must have been a change in policy for maintaining Westover Road. It became nearly impassable two winters ago as the ruts were intolerable. Please consider returning your maintenance program to what it has always been in the past. Thank you.
Use my wheel tax dollars to actually repair potholes and side streets as well!
Walk lights on all 4 crossings on Clairemont and Menomonie street.
We need better streets.
We need to do something about the condition of the roads
We really need sidewalks to link Robbins Elementary to Gateway drive on East Hamilton. There has been considerable development near Gateway and E. Hamilton. Kids in this area cannot safely walk to school. There are a couple bus stops in the area which would also benefit from sidewalks. Finally, I see several disabled people that wheel chair down the road. It's an extremely dangerous area.
We use the bike trails often and for the most part the trails are excellent. But often where trails end or connect to another trail, the bicyclists or pedestrians are left in a dangerous conflict situation with vehicular traffic.
The roads should be plowed better in the winter...this winter has been an exception. winter of 2023 there was ice packed / and tracked roads which was very hard to drive on. I'm not sure why that happened, perhaps timing with warm and freezing temps.

What would you like to see change about Eau Claire?

	Green space and public trails be required for all new developments. The public trail system in central parts of the city is excellent. However, adequate family friendly connecting trails between suburbs as well as to central city and major shopping centers is lacking.
	I would love an intuitive app for the city with and interactive map of the trails